

CITY OF RIVERSIDE 2014/2015

HUD Annual Action Plan of the 2010/2014 Five-Year Consolidated Action Plan

COMMUNITY DEVELOPMENT DEPARTMENT

3900 Main Street, Third Floor

Riverside, CA 92522

(951) 826-5649



SF 424

The SF 424 is part of the CPMP Annual Action Plan. SF 424 form fields are included in this document. Grantee information is linked from the 1CPMP.xls document of the CPMP tool.

SF 424

Complete the fillable fields (blue cells) in the table below. The other items are pre-filled with values from the Grantee information Worksheet.

Date Submitted: 5/8/14	MC-06-0538	Type of	Submission			
		Application	Pre-application			
	HUD	X Construction	☐ Construction			
	3 4	Non Construction	■ Non Construction			
Applicant Information Jurisdiction City of Riv	romalda.	UOG Code: CA63048 F	Dwarelda			
	D Main Street 3rd Floor	Organizational DUNS #: 040502114				
Street Address Line 2	lo tre	Organizational Unit				
City Riverside	California	Department: Community Development				
ZIP 92522	Country U.S.A.	Division: Development				
Employer Identification Nur	mber (EIN):	County: Riverside				
95-6000769		Program Year Start Dat				
Applicant Type:		Specify Other Type if	necessary:			
Local Government: Township	City (Municipal)	Specify Other Type				
Program Funding Catalogue of Federal Domes	tic Assistance Numbers: Desc	U.S. Department o Housing and Urban Developmen criptive Title of Applicant Project(s); Areas Affected by				
	calities etc.); Estimated Fundi					
Community Development B	llock Grant	14.218 Entitlement Gran	t			
CDBG Project Titles FY 2014-15 Annual Action Plan		Description of Areas Affected by CDBG Project(s) City of Riverside (citywide)				
\$CDBG Grant Amount \$2,98	\$1,023 \$Additional HUD	Grant(s) Leveraged Descr	ibe			
Additional Federal Funds Leveraged		\$Additional State Funds Leveraged				
\$Locally Leveraged Funds		\$Grantee Funds Leveraged				
\$Anticipated Program Income	³ \$25,000	Other (Describe)				
Total Freda Lavanand for Ci	DRG-based Project(s)	6,929				
total runds Leveraged for Cl	57,92					
THE RESERVE OF THE PERSON NAMED IN		14.239 HOME				
Home Investment Partnersh HOME Project Titles FY 2014-15 Annual Act	hips Program	14.239 HOME Description of Areas Affective of Riverside (content of the content	ected by HOME Project(s)			
Total Funds Leveraged for Cl Home Investment Partnersh HOME Project Titles FY 2014-15 Annual Act SHOME Grant Amount \$822	hips Program	14.239 HOME Description of Areas Affective of Riverside (content of Content	itywide) ibe			
Home Investment Partnersh HOME Project Titles FY 2014-15 Annual Act	tion Plan 2,216 SAdditional HUD	14.239 HOME Description of Areas Affective of Riverside (content of the content	itywide) ibe			

SF 424 Page 1 Version 2.0

SAnticipated Program Incom	е	Othe	r (Describe)				
Total Funds Leveraged for H	OME-based Project(s) \$	154,166					
Housing Opportunities for	People with AIDS	14.24	11 HOPWA				
HOPWA Project Titles FY 2014-15 Annual Ac		Cou	cription of Areas Affected by HOPWA Project(s) inties of Riverside and San Bernardino				
\$HOPWA Grant Amount \$1,	981,069 \$Additional	HUD Grant	(s) Leveraged Describe				
\$Additional Federal Funds Lo	everaged	SAdo	litional State Funds Leveraged				
SLocally Leveraged Funds		\$Gra	\$Grantee Funds Leveraged				
\$Anticipated Program Incom	е	Othe	r (Describe)				
Total Funds Leveraged for H	OPWA-based Project(s)	\$599,538					
Emergency Shelter Grants	Program	14.23	B1 ESG				
ESG Project Titles FY 2014-15 Annual Ac	tion Plan	Desc	ription of Areas Affected by ESG Project(s)				
SESG Grant Amount \$244,	966 SAdditional HUD Gr	ant(s) Leve	raged Describe				
Additional Federal Funds L	everaged	\$Add	litional State Funds Leveraged				
SLocally Leveraged Funds	6244,966	\$Gra	ntee Funds Leveraged				
SAnticipated Program Incom	е	Othe	Other (Describe)				
Total Funds Leveraged for E	SG-based Project(s) \$24	14,966					
Congressional Districts of:4	1th District	Is applica	tion subject to review by state Executive Order				
Applicant Districts 41	Project Districts 41	12372 Pr	ocess?				
Is the applicant delinquent "Yes" please include an ad-	on any federal debt? If ditional document	Yes	This application was made available to the state EO 12372 process for review on DATE				
explaining the situation.		X No	Program is not covered by EO 12372				
☐ Yes							
-		-					
Person to be contacted rega	rding this application		*				
Emilio			Ramirez				
Deputy Director	951-826-5381	- 279	951-826-5981				
Eramirez@riversideca.s	ov www.riverside	ca.gov	N/A				
Signature of Authorized Rep	resentative		Date Signed 5/8/14				

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Fifth Program Year Action Plan

The CPMP Fifth Annual Action Plan includes the <u>SF 424</u> and Narrative Responses to Action Plan questions that CDBG, HOME, HOPWA, and ESG grantees must respond to each year in order to be compliant with the Consolidated Planning Regulations. The Executive Summary narratives are optional.

Narrative Responses

GENERAL

Executive Summary

As a designated entitlement jurisdiction, the City of Riverside annually receives federal funding designated to assist in the development of viable communities by supporting projects that provide decent housing, sustain suitable living environments, and expand economic opportunities primarily for low- and moderate-income persons. The City is required to develop an Annual Action Plan for the use of these funds which serves as the means to meet the application and submission requirements for four entitlement formula programs: Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), Housing Opportunities for Persons with AIDS (HOPWA), and HOME Investment Partnership (HOME). The Annual Action Plan must be submitted to HUD by May 15, forty-five (45) days prior to the start of the upcoming program year (July 1, 2014).

The City of Riverside FY 2014/2015 HUD allocations for these formula programs and the proposed activities to be funded are as follows:

Community Development Block Grant (CDBG)

The FY 2014/2015 CDBG allocation is \$2,981,023. Activities eligible for funding under the CDBG program include acquisition of real properties, construction, rehabilitation or improvements to public facilities, housing related services and activities, economic development, public services, and program planning and administration. Eligible activities are required to meet at least one of the three CDBG program National Objectives, which are: 1) to assist low- and moderate-income persons, 2) aid in the prevention or elimination of slum or blight, and 3) meet urgent community needs.

The City of Riverside will expend its allocation of Program Year 2014/2015 CDBG funding for the following CDBG eligible activities:

- Public Facilities/Public Improvement Projects
- Public Service Activities
- Economic Development
- Housing Projects
- Section 108 Loan Debt Service
- Planning and Administration

In addition, projects funded in prior years that have not yet been completed will continue into the new program year.

Emergency Solutions Grant (ESG)

On May 20, 2009, the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act) was enacted which consolidated three homeless programs into a single program under the McKinney-Vento Homeless Assistance Act and made major revisions to the Emergency Shelter Grant program. The HEARTH Act renamed Emergency Shelter Grant to Emergency Solutions Grants (ESG). The HEARTH Act also codified into law the Continuum of Care planning process to assist with homeless coordination of services and addressing the needs of the homeless. The ESG Interim Rule published in the Federal Register on December 5, 2011, revised regulations for the Emergency Shelter Grant by establishing regulations for the Emergency Solutions Grant. On January 4, 2012, the regulations went into effect.

The City of Riverside will receive \$244,966 in ESG funding for FY 2014/2015. Activities eligible for funding under the ESG program include support for the operations and essential services as provided at emergency shelter and rapid re-housing activities. The ESG program regulations require that the City match its ESG allocation dollar-for-dollar with other funding sources. Consequently, the City places this matching requirement upon the ESG sub-recipients.

The table below summarizes the proposed use of ESG funds during the FY 2014/2015 by general activity, funding amount, and percentage, which has yet to be presented to the Riverside County Continuum of Care to obtain their recommendations.

ESG Funds	
HMIS	\$9,615
ESG Administration (7.5% Max)	\$18,372
Riverside Year Round Emergency Shelter	\$79,344
Cold Weather Emergency Shelter	\$67,635
Rapid Re-Housing Program	\$70,000
Total:	\$244,966

Sources of the required program match shall include CDBG, local and other Federal Grants, in-kind services and private contributions.

Housing Opportunities for Persons with AIDS (HOPWA)

The FY 2014/2015 HOPWA allocation is \$1,980,945. The City of Riverside has been designated by HUD as the Grantee jurisdiction for administering the HOPWA funding designated for the Eligible Metropolitan Service Area (EMSA) encompassing Riverside and San Bernardino Counties. HOPWA funds may be used for housing projects, short-term rental assistance, mortgage payments, utility payments, counseling, clinic-based health care, home care, and program administration. The City of Riverside sub-contracts with the Housing Authority of the County of Riverside (HACR) and Foothill AIDS Project to serve as Project Sponsors and facilitate HOPWA activities throughout the region. The City will disperse its allocation of HOPWA funds as follows:

- Housing Authority of the County of Riverside \$1,129,139
- Foothill AIDS Project \$792,378
- Program Administration \$59,428

HOME Investment Partnerships (HOME) Program

The FY 2014/2015 HOME Program allocation is \$822,216. The fundamental purpose of the HOME Program is to preserve and increase the supply of decent, safe, and sanitary affordable rental and owner-occupied housing for persons at 80% or below the Riverside County area median household income. The Program Year 2014/2015 HOME funding will be distributed as follows according to specific HUD program caps:

Project	Budget Allocation
Administration \$82,222	
Affordable Housing Projects a. Home Front at Camp Anza Housing Development; or b. Infill Residential Development	\$539,994
Housing Rehabilitation Program	\$200,000
HOME Program Totals	\$822,216
Match Requirement*	\$154,166

^{*}Federal regulations require that local governments provide a 25% match to HOME funded projects (excluding funds allocated to CHDO projects and program administration) with non-federal resources.

General Questions

 Describe the geographic areas of the jurisdiction (including areas of low income families and/or racial/minority concentration) in which assistance will be directed during the next year. Where appropriate, the jurisdiction should estimate the percentage of funds the jurisdiction plans to dedicate to target areas.

As the 12th largest city in California, Riverside has a diverse population of approximately 313,673 covering over 81 square miles. Much of the planning and community development activities in the city are divided geographically based on the seven City

Council Wards and the 26 neighborhoods that are formally recognized by the City. A vast majority of the residents with low- or moderate-incomes live in portions of 6 neighborhoods which include Arlanza/La Sierra, Arlington, Casa Blanca, Downtown, Eastside, Magnolia Center and the Northside. These are CDBG Benefit Service Areas (commonly referred to as CDBG Target Areas).

2. Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA) (91.215(a)(1)) during the next year and the rationale for assigning the priorities.

The City proposes to utilize its funding for fiscal year 2014/2015 to finance a variety of housing, community development, economic development, and capital improvement projects. The majority of the funding will be used to finance projects targeting low- to moderate-income individuals and families throughout the City including those in special needs categories such as abused children, battered spouses, elderly persons, severely disabled adults, homeless persons, illiterate adults, and persons living with HIV/AIDS. Based on Census 2000 data, more than 42% of the population in the city of Riverside is identified as low- or moderate-income households.

In addition to projects and programs available to eligible participants citywide, specific projects and programs will be targeted to the designated low/moderate income CDBG Benefit Service Areas described above. CDBG Benefit Service Areas are defined as geographic locations within the city of Riverside boundaries where 51% or more of the households residing in those areas are low- to moderate-income. Based on the 2000 Census, almost 40% of the census tracts in the city of Riverside qualify as CDBG Benefit Service Areas, as shown on Exhibit A-1.

The plan for geographic distribution of resources and projects identified as serving an area benefit is based in part on the geographic distribution of low- and moderate-income households throughout the City. Exhibit A-2 identifies the percentage of low- and moderate-income households throughout the City that reside within each City Council Ward. City Council members utilize this information as a guide for determining the annual distribution of funding for projects.

The following maps and tables are included as attachments:

- Exhibit A-1 Map of CDBG Benefit Service Areas
- Exhibit A-2 Map of CDBG Low/Mod Income by Ward
- Exhibit B Table of CDBG Benefit Service Areas (with the percentage of low- to moderate persons by Census Tract and Block Group)
- 3. Describe actions that will take place during the next year to address obstacles to meeting underserved needs.

During the 2014/2015 program year, the City of Riverside will continue to partner with a wide variety of community-based service providers, municipal agencies, faith-based organizations and others to address obstacles to meeting underserved needs in the community. The City's Community Development Department will partner with over two dozen non-profit service providers as well as the Parks, Recreation and Community Services Department to provide over \$600,000 in CDBG and ESG funds to support public service projects including homework assistance programs, youth activities,

substance abuse treatment, domestic violence services, support services for seniors and the disabled, emergency assistance for low-income households, homeless prevention and rapid re-housing activities designed to prevent homelessness and enable homeless individuals and families to move toward independent living, homeless services and fair housing assistance. The City will utilize approximately \$1,662,665 in CDBG funding for capital improvement projects in low-income neighborhoods including improvements to park facilities, street improvements, ADA accessibility improvements and facility improvements for non-profit agencies serving targeted populations. The Community Development Department will allocate a portion of its CDBG planning and administration funds to support one full-time-equivalent positions involved with the coordination and delivery of homeless services in the community. The City will also work in partnership with the Housing Authority of the County of Riverside and Foothill AIDS Project to provide over \$1.9 million in HOPWA funding to the long and short-term housing needs of households living with HIV/AIDS throughout the Riverside and San Bernardino EMSA region. In addition, the City's Housing staff will work with Community Housing Development Organizations (CHDOs) to complete or initiate new affordable housing projects. The City will continue to allocate prior year HOME funding to provide tenantbased rental assistance to homeless individuals and those at-risk of becoming homeless and rehabilitation loans and grants for low income owner occupied households to address health and safety issues.

4. Identify the federal, state, and local resources expected to be made available to address the needs identified in the plan. Federal resources should include Section 8 funds made available to the jurisdiction, Low-Income Housing Tax Credits, and competitive McKinney-Vento Homeless Assistance Act funds expected to be available to address priority needs and specific objectives identified in the strategic plan.

The federal, state and local resources expected to be available in fiscal year 2014/2015 to carry out projects and activities identified in the Annual Action Plan include:

FEDERAL SOURCE	Amount	STATE AND LOCAL SOURCES:	Amount
CDBG	\$2,981,023	Anticipated RDA Loan Proceeds	\$4,000,000
ESG:	\$ 244,966	·	
HOPWA:	\$1,980,945		
HOME:	\$ 822,216		
FEDERAL TOTAL:	\$6,029,150	STATE AND LOCAL TOTAL:	\$4,000,000
TOTAL FUNDING RE	SOURCES:		\$10,029,150

Managing the Process

1. Identify the lead agency, entity, and agencies responsible for administering programs covered by the consolidated plan.

The Community Development Department provides oversight and management of these federal programs for the City of Riverside and is responsible for the preparation of the Consolidated Plan, the Consolidated Annual Performance and Evaluation Report (CAPER), and the Annual Action Plan. The Department works in concert with other jurisdictions, internal city departments, municipal agencies, public service groups, and residents to plan and carry out the activities proposed each year in the Annual Action Plan.

2. Identify the significant aspects of the process by which the plan was developed, and the agencies, groups, organizations, and others who participated in the process.

Community Development Department staff conducted extensive outreach to engage a wide range of agencies, groups, organizations, and residents in the process of developing the Action Plan. This process included:

- a. notices sent to every household in the City inviting participation in the process;
- b. letters sent to over 180 community-based agencies and groups inviting participation in the process;
- c. public notices and advertisements published in local newspapers in October, December and March inviting public participation in the process;
- d. a public application process for community-based organizations to apply for project funding in program year 2014/2015;
- e. discussions with several city departments to help identify eligible projects for the coming program year;
- f. meetings with a number of non-profit and for-profit housing developers to identify potential housing projects for the coming year;
- g. discussion of community needs and CDBG priorities at public input meetings conducted in all seven City Council Ward;
- h. discussion of CDBG funding opportunities and priorities at a variety of meetings held by community-based coordinating bodies and coalitions including the non-profit executives association;
- i. a Public Hearing conducted on May 6, 2014 to receive public testimony on the proposed Annual Action Plan.
- 3. Describe actions that will take place during the next year to enhance coordination between public and private housing, health, and social service agencies.

The City continues to work in consultation and coordination with a wide-range of public and private agencies, local jurisdictions, housing developers and providers, social service agencies, and community residents in the development and implementation of strategies identified in this Plan. In particular, staff regularly attends regional planning meetings and work on a continual basis with the County of Riverside Department of Mental Health and Department of Public Social Services, the Housing Authority of the County of Riverside, the Riverside Homeless Care Network, the Riverside-San Bernardino HOPWA Service Network, housing partners' networks and many others to coordinate joint efforts relating to homeless issues, affordable housing needs and conditions, special need populations, and community development activities.

The Housing and Homeless unit will continue the following activities in FY 2014/15:

- Participate in the Riverside Homeless Care Network and Riverside Homeless Plan subcommittees to identify solutions to ending homelessness in the City by improving and increasing availability of services for homeless individuals or individuals that are at-risk of becoming homeless.
- Continue to work with housing developers/sponsors to create affordable housing.

 Continue to attend the Riverside County Housing and Homeless Coalition meetings to evaluate our community's needs and set priorities to ending homelessness.

Citizen Participation

1. Provide a summary of the citizen participation process.

During the preparation of the 2014/2015 One-Year Action Plan, the City of Riverside solicited widespread public participation and input through postcards, workshops, community meetings, and public hearings. The following is the Funding Application and Citizen Participation schedule:

Citizen Participation Timeline

Wednesday, October 2, 2013	Community Meeting Notices mailed to all the Riverside households.
Tuesday, October 8, 2013	Community Meeting Advertisement published in Press Enterprise.
Monday, October 21, 2013- Wednesday, November 6, 2013	Seven Community Meetings held (one in each of the 7 Council Wards) to gather public input on funding priorities for FY 2014/15.
Friday, November 15, 2013	Letters sent to over 180 community-based organizations and agencies inviting CDBG funding proposals for FY 2014/15.
Tuesday, December 3, 2013	2014/15 CDBG Funding Application made available electronically via the City website, e-mail, mail, or hard copy pick up at City Hall.
Tuesday, December 3, 2013	Public Notice-CDBG Funding Availability
Tuesday, December 10, 2013	CDBG Application Workshop conducted for all interested parties.
Wednesday, January 15, 2014	Application Deadline for submission of CDBG funding proposals from community-based organizations and agencies.
Monday, March 31, 2014	"Notice of Public Hearing and Public Comment Period" on draft Action Plan published in Press Enterprise. Draft Action Plan with funding recommendations made available for public review.
Tuesday, May 6, 2014	Public Hearing to solicit community input regarding Action Plan and Funding Recommendations and Approval by Council

2. Provide a summary of citizen comments or views on the plan.

<u>Citizen Comments from Community Ward Meetings</u>

Community Meetings were held in each City Council Ward from October 21 - November 6, 2013. The purpose of these meetings was to provide residents with information on current and future CDBG projects as well as to receive input on community needs and funding priorities.

Ward 1

- Street striping or street bumps, traffic enforcement on Orange Street from Freemont Elementary to 1st Street
- 2. Homeless assistance
- 3. Eastside School of the Arts
- 4. Stop people with shopping carts, from panhandling and sleeping on the street
- 5. Multi-modal transportation
- 6. Energy and water efficiency programs
- 7. Expand number of units available to homeless outreach (access center) for permanent housing for homeless
- 8. More emergency and permanent housing for homeless
- 9. Move homeless to homeless shelters

Ward 2

- 1. Improvements to University Avenue to make an impressive arterial link between freeway and UCR
- 2. Street lighting
- 3. Safe children programs
- 4. Funding for agricultural lands so that farmers can supply food to food banks
- 5. Improvements to the Bobby Bonds Park to make the area more appealing
- 6. Riverside School of the Arts
- 7. Pull-up bars and dip stations at parks

Ward 3

- 1. Street repair/paving for Ivy Street, Panorama and Cridge
- 2. Clean up the land along the railroad/metro link
- 3. Clean up homeless camps in the area

Ward 4

- 1. Stop sign on Peters and Madison Street and Margarita and Washignton
- 2. Crosswalk on Grace and Lincoln Street
- 3. Speed bumps on John F. Kennedy Drive
- 4. Cameras on Madison (Victoria /Indiana)
- 5. Sidewalks on Railroad Avenue
- 6. Drug prevention programs
- 7. Homeless teen shelter
- 8. Prevention education for substance abuse and delinquency
- 9. More day care centers
- 10. More senior activities for Orangecrest and Woodcrest areas
- 11. Training programs for men and women to entry into specific trades

Ward 5

- 1. Repairs to California Street between Van Buren Blvd. to Tyler
- 2. Repairs from Van Buren to Tyler
- 3. Road improvements from Adams to Tyler and Haskell to Arrowhead
- 4. Sidewalks needed on Jefferson between California and Magnolia on west side
- 5. Overall repair to cracks in the road
- 6. More job opportunities
- 7. Homeless services

Ward 6

- 1. Curbs and gutters/sidewalks from Wells and Tyler to Hole
- 2. Street Lighting on California between Tyler and Jones
- 3. Lighting on tennis court at Bryant park
- 4. Community gardens in public spaces
- 5. Improve the Arlanza community garden and Challen Avenue garden
- 6. Fresh produce for low income individuals
- 7. Educational services
- 8. Sustainable living programs
- 9. Permaculture living center
- 10. Nutritional workshops in Spanish
- 11. Job creation/college prep

Ward 7

1. Sidewalks on Chadbourne Avenue

<u>Citizen Priorities from Community Ward Meetings</u>

Community Meetings in each Council Ward provide valuable input regarding priorities within the City of Riverside. The following chart represents the priority need for the various types of activities as identified by the residents who attended the citizen participation meetings in each ward.

Community Ward Meeting Priority Tracking

	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	TOTAL
Capital Improvement Projects								
Street Rehabilitation	9	0	8	11	11	9	7	55
Street Lighting	6	5	4	8	9	5	6	43
Sidewalk Improvements	10	2	8	6	6	9	6	47
Parks Recreation/Facility	6	6	6	14	4	8	3	47
Youth Center	8	7	3	18	4	5	2	47
Neighborhood Libraries	5	2	4	9	3	2	2	27
Other	3	2	1	2	3	2	3	16
Public Service Projects								
Residential Home Repair	0	1	2	6	5	2	0	16
Retain Companies that provide jobs	3	4	8	10	9	2	3	39
Anti-Crime Programs	7	1	7	15	8	1	3	42
Code Enforcement	1	0	5	2	4	4	7	23
Job Creation and Retention	0	1	3	6	5	5	1	21
Job Training Programs	4	1	2	7	4	2	0	20
Removal of Trash and Debris	16	5	4	5	7	4	10	51
Senior Housing	3	2	2	1	3	3	1	15
Youth Activities	0	3	3	9	1	6	0	22
Neglected/Abused Children Services	2	2	3	2	3	1	1	14
Homeless Shelter and Services	7	5	4	2	2	1	0	21
Affordable Housing for Sale	2	0	2	3	2	3	0	12
Domestic Violence Services	3	1	2	3	0	0	0	9
Educational Services	3	6	2	8	0	1	0	20
Other	1	0	1	0	0	4	0	6
GRAND TOTAL:	99	56	84	147	93	79	55	613

Citizen Comments from the May 6, 2014 City Council Public Hearing

A Public Hearing was held before the City Council on Tuesday, May 6, 2014. The purpose of the public hearing was to provide residents an opportunity to comment on the proposed 2014-2015 Annual Action Plan. The following represents the comments received:

Comments Pending

3. Provide a summary of efforts made to broaden public participation in the development of the consolidated plan, including outreach to minorities and non-English speaking persons, as well as persons with disabilities.

The City of Riverside made affirmative efforts to provide adequate information to interested agencies and Riverside residents concerning the CDBG process and availability of funds. During the months of October and November 2013, staff members of the Community Development Department conducted a public meeting in each of the seven City Council Wards. The intended purpose of these meetings was to provide the residents with an overview of HUD Programs, to reaffirm community needs and priorities that were established in the previous year, and to solicit community input regarding any current unmet needs. The Council Ward Meetings were held at community and senior centers, public libraries and other venues within the community and involved the participation of City Council members, City Department representatives, and area residents in order to gather statistical information, assess the City's housing and community development needs, and receive input on spending plans and priorities for the upcoming program year.

The City also conducted extensive outreach to inform local agencies regarding the opportunity to apply for CDBG funds. Outreach included a public notice for availability of funding, a letter mailed to each interested agency, and an Application Workshop to assist those public service agencies with application preparation. Technical assistance was also provided to individuals and organizations throughout the application period.

Special efforts were made to reach low and moderate income residents. In October 2013, each resident and property owner in the city of Riverside was mailed a notice inviting them to attend the public meetings in their City Council Ward. Over 105,000 notices were mailed to encourage citizen participation. Bilingual interpretation services were made available at all public meetings and upon request accommodations for the disabled were also made available.

Publishing the Plan for Public Review and Comment

The 2014/2015 Action Plan was made available for public review and comment for a 30-day period from Monday, March 31, 2014 through April 30, 2014. Notice of availability of the Draft Action Plan and locations where the Plan could be reviewed were published in *The Press Enterprise* on Monday, March 31, 2014. Copies of the draft 2014/2015 Action Plan were available for viewing in the following public locations:

City of Riverside Community Development Department 3900 Main Street, 3rd Floor, Riverside, CA 92522 (951) 826-5649

City of Riverside City Clerk's Office 3900 Main Street, 7th Floor, Riverside, CA 92522 (951) 826-5557

> City of Riverside Public Library 3581 Mission Inn Avenue Riverside, CA 92501 (951) 826-5213

A public hearing to present the funding recommendations and receive public input on the 2014/2015 Annual Action Plan was held on Tuesday, May 6, 2014 at 3:00 p.m. before the City of Riverside City Council.

During the 30-day review period, the public was also invited to submit comments in writing directed to:

City of Riverside Community Development Department 3900 Main Street, 3rd Floor Riverside, CA 92522

4. Provide a written explanation of comments not accepted and the reasons why these comments were not accepted.

Comments pending.

Institutional Structure

1. Describe actions that will take place during the next year to develop institutional structure.

The Community Development Department of the City of Riverside is responsible for the administration of all four entitlement grants (CDBG, HOME, HOPWA, and ESG). Staff is specifically responsible for the administration, implementation, and the monitoring of programs funded with these sources. In conjunction with other City departments, such as Public Works, and Park, Recreation and Community Services, staff will continue to identify the community's greatest needs and allocate resources accordingly.

Staff will continue to work with for-profit and non-profit developers and lenders to facilitate the improvement, preservation, and/or creation of affordable housing opportunities for low- to moderate-income households within the City. Furthermore, the City will continue to work on coordinating activities with County of Riverside agencies

such as the Department of Public Social Services, the Department of Mental Health, and the Riverside County Housing Authority to continue to meet the needs of the City's special needs populations by providing services and affordable housing opportunities.

In addition, the City will continue to improve internal processes regarding the allocation and administration of all federal and state funded programs by identifying structural gaps and enhancing protocols to allow for greater accuracy in reporting and monitoring. Internally, Community Development Department staff will continue to ensure project coordination by utilizing Memorandums of Understanding (MOU) between the Department and other City departments responsible for administering HUD funded projects. This will continue to ensure appropriate communication, coordination and accountability on City administered projects.

Monitoring

1. Describe actions that will take place during the next year to monitor its housing and community development projects and ensure long-term compliance with program requirements and comprehensive planning requirements.

A Sub-recipient Grant Monitoring policy was established by the City to ensure that Sub-recipients comply with OMB Circular A-133 regulations as well as other City policies and procedures. The City's grant staff conducts program monitoring and audits of the Sub-Recipient's or Service Provider's records and facilities throughout the program year.

As part of its monitoring responsibility, the City shall review the quarterly compliance reports, the annual single audit required of those Sub-Recipients or Service Providers subject to 24 CFR Part 44.6, and all financial information of the Sub-Recipients or Service Providers in order to conduct risk assessments, to ensure production and accountability, to ensure compliance with CDBG or HOME and any other federal requirements, and to evaluate their organizational and project performance. The monitoring activity and audits shall be by telephone, desk and/or an annual on-site visit as more fully set forth below.

1. Program Monitoring

The Sub-Recipient or Service Provider shall maintain financial, programmatic, statistical and other supporting records of its operations and financial activities in accordance with the requirements of the Housing and Community Development Act and its regulations and specifically shall prepare and maintain the following records and reports to assist the City in maintaining its record keeping requirements:

- a. Reports:
 - (1) Payment Request form.
 - (2) Quarterly reports to the City of Riverside as shown on the Compliance Report commencing July 1, and ending annually.
- b. Records:
 - (1) Documentation of the income level as defined by the HUD Guidelines set forth on the Compliance Report of persons and/or

- families participating in or benefiting by the Sub-Recipient's or Service Provider's program.
- (2) Documentation of the number of persons and/or families participating in or benefiting by the Sub-Recipient's or Service Provider's program.
- (3) Documentation of all CDBG, ESG, HOPWA, or HOME funds received from the City or other funds to operate the program herein by Sub-Recipient or Service Provider.
- (4) Documentation of expenses and procurement as identified in the Sub-Recipient's or Service Provider's Annual Program Budget.

2. Monitoring Processes

The monitoring process can include one or a combination of:

a. Desk Reviews

Reviews of financial and narrative reports, audit reports, correspondence and other documentation provided by the Sub-Recipient;

b. **Telephone Contacts**

Direct communication with the Sub-Recipient by telephone to ask or answer questions and check on the progress of the project; and/or

c. **On-Site Monitoring**

Once during the term of the grant agreement, an authorized representative of the City will conduct an on-site audit of selected Sub-Recipient's or Service Provider's facilities. The on-site audit shall assess the Sub-Recipient's or Service Provider's compliance with CDBG, ESG, HOPWA, or HOME regulations by a review of the program source documentation regarding compliance with the national objectives including documentation for all invoices paid, a review of Sub-Recipient's or Service Provider's financial records, a tour of the facility, and a review of Sub-Recipient's or Service Provider's policies and procedures. The City shall follow-up the on-site audit with a standardized letter stating the concerns, findings, and corrective actions required to bring Sub-Recipient or Service Provider into compliance with federal regulations.

3. Monitoring Reports Should Include

- a. Background of the project/program;
- b. Current findings (positive or negative) and follow-up on previous findings;
- c. Recommendations (if any) for corrective action with a timeline for implementation:
- d. Observations; and
- e. Technical assistance provided to the Sub-Recipient.

4. Monitoring for CDBG Projects and Programs:

During fiscal year 2014/2015 the CDBG monitoring will include a combination of desk reviews, telephone contacts and selected on-site monitoring of the Sub-Recipients to assess compliance with CDBG regulations.

5. <u>Monitoring for HOME Projects:</u>

Housing Rehabilitation Program

During FY 2014/2015, the City will monitor the Housing Rehabilitation Program that is administered by Riverside Housing Rehabilitation Program. The City will use the HOME Monitoring Checklist 3-A, 4-A, 4-B, 4-C, and 4-D and assess compliance with HOME regulations.

Rental Projects

The City of Riverside will perform on-site inspections to determine compliance with property standards no less than once every three years for projects containing 1 to 4 units; once every two years for projects containing 5 to 25 units; and once per year for projects with 26 or more units. Staff will inspect 233 units in FY 2014/2015

During the month of June, staff will review tenant's incomes via a self-certification process on an annual basis. During on-site inspection, housing staff will review full tenant income and rent verifications on HOME assisted units and confirm that they are current HOME income and rent limits.

Lead-based Paint

 Describe the actions that will take place during the next year to evaluate and reduce the number of housing units containing lead-based paint hazards in order to increase the inventory of lead-safe housing available to extremely lowincome, low-income, and moderate-income families, and how the plan for the reduction of lead-based hazards is related to the extent of lead poisoning and hazards.

Riverside Housing Development Corporation, a non-profit entity that administers the City's Housing Rehabilitation Program, notifies all Housing Rehabilitation Program applicants about the hazards of lead-based paint. If applicants are low-income and have a child under the age of 6, they are referred to the Riverside County's Lead-Based Paint Abatement Program for free lead-based paint inspections, testing children for lead, providing information about lead, and lead-based paint abatement. If applicants do not qualify for Riverside County's Lead-Based Paint Abatement Program, applicants are then offered low-interest loans to assist with eliminating lead-based paint hazards through the City's Housing Rehabilitation Program as outlined in the Citywide Housing Rehabilitation Program guidelines. Each household affected by the Lead-Based Paint Rule is provided with an EPA-approved information pamphlet on identifying and controlling lead-based paint hazards.

Properties not affected by the Lead Based Paint Rule include the following:

- Housing built after 1977
- Zero-bedroom units
- Housing for the elderly (unless children live there)
- Housing for the handicapped (unless children live there)

HOUSING

Specific Housing Objectives

1. Describe the priorities and specific objectives the jurisdiction hopes to achieve during the next year.

The following housing objectives were identified in the City's 2010-2014 Consolidated Plan.

Priority Community Development Needs Housing Activities

Program	Objectives FY 2010-2014	FY 2014/15 Proposed Activities			
	HIGH PRIORITY				
Housing Rehabilitation Program	5-Year Goal: Assist 200 households	Assist 25 households			
Tenant-Based Rental Assistance (TBRA) Program and Rapid Re-Housing Program	5-Year Goal: Assist 400 households	Assist 20 households			
MEDIUM PRIORITY					
Single-Family Infill Housing Development	5-Year Goals: 6 infill residential developments	Four single-family houses will be developed and sold to low-income households			
Foreclosure Prevention Counseling	5-Year Goal: Counsel 500 households	Counsel 100 households			

In FY 2014/2015, the City anticipates funding \$539,994 of its HOME allocation towards the development of Home Front at Camp Anza, the development of 30 affordable residential units that will be made available to disabled veterans and their families. If this project does not receive funding from the Tax Credit Allocation Committee in FY 2014/15, funding will be used for the development of residential property located within the Chicago-Linden Neighborhood area, which consist of blighted apartment complexes resulting from deferred maintenance and overcrowding units. The City will also allocate \$200,000 towards the Housing Rehabilitation Program to provide loans and grants to eligible homeowners to eliminate health and safety issues and code violations.

2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

The following projects/programs will help the City address the need for affordable housing:

Single-Family Housing Development Projects

- Infill Single-family Housing Development Projects
 - Development of six (6) single-family houses on vacant lots to be sold to low income eligible first-time homebuyers.
 - Development of twelve (12) homeownership units to be sold to low income veterans.

Multifamily Housing Development Projects

- Camp Anza Veterans Affordable Housing Project
 - The Housing Authority, utilizing Housing Authority funds and Redevelopment 80% bond funds, anticipates developing a 30-unit affordable housing project for disabled veterans and rehabilitating the former Officer's Club building to provide disabled veterans with directed services (e.g. outpatient medical, physical therapy, counseling, caregiver support, recreation). The Camp Anza Project will create an environment where a disabled veteran can live in affordable housing with their family while recovering from injuries.

Single-Family Housing Rehabilitation Program

 Assist 25 income eligible homeowners with rehabilitation to eliminate health and safety issues and code violations. (funding: HOME)

Chicago-Linden Revitalization Strategic Plan

• The Housing Authority is working with a consultant to develop a strategic plan for the revitalization of the Chicago/Dwight Avenue and Linden/Seventh Street area ("Project Site"). The Project Site is located in the Eastside Neighborhood that continues to be a location with a concentration of substandard multi-family properties with absentee landlords, on-going gang activity, and high crime statistics. The aim of this strategic plan is to provide policy and implementation direction on how this area can be revitalized and identify potential sources of funding for the revitalization efforts.

Needs of Public Housing

1. Describe the manner in which the plan of the jurisdiction will help address the needs of public housing and activities it will undertake during the next year to encourage public housing residents to become more involved in management and participate in homeownership.

The City of Riverside does not own or manage any public housing.

If the public housing agency is designated as "troubled" by HUD or otherwise
is performing poorly, the jurisdiction shall describe the manner in which it will
provide financial or other assistance in improving its operations to remove
such designation during the next year.

NOT APPLICABLE

Barriers to Affordable Housing

1. Describe the actions that will take place during the next year to remove barriers to affordable housing.

The biggest barrier to affordable housing in California is funding. With the elimination of Redevelopment in California and the federal government reducing the City's HOME Program by 47% in FY 2012/2013 and 5% in FY 2013/2014, the City has limited resources available to fund affordable housing project especially projects for large families who are very low and low income and to fund Tenant Based Rental Assistance Programs to assist individuals at risk of losing their housing or help homeless individuals obtain housing and exit life on the streets.

Below are actions to be taken during FY 2014/2015 to remove or ameliorate the negative effects of public policies that serge as barriers to affordable housing:

- Continue to work to eliminate barriers that limit the production or feasibility of affordable housing construction that is within its local government capacity.
- The City will continue to partner with Habitat for Humanity Riverside, Inc. and other approved CHDOs to develop single-family houses on infill lots to eliminate blighting conditions, promote homeownership opportunities, and increase neighborhood livability. The City's housing market has a shortage of affordable single-family houses available to low income first-time homebuyers so these partnerships will help bridge the gap to affordable homeownership.
- The City will continue to reduce permit fees for the development, redevelopment or reuse of less than five vacant or underutilized R-1 or RR zoned parcels of 21,780 square feet or less, surrounded by residential uses of single-family houses where the proposed This reduces the permit fees by approximately \$15,000.
- The City will assist in reducing the number of housing units containing leadbased paint (LBP) by requiring that all activities funded with HOME dollars comply with federal LBP regulations. LBP reduction regulations are incorporated into all legal agreements between the City and sub-recipients.
- Continue to support actions taken at the state level to increase funding opportunities for affordable housing projects and programs.
- Continue to facilitate the development of affordable housing through the provision of regulatory concessions and financial incentives, where feasible and appropriate.

Although housing in Riverside is generally more affordable than coastal regions of Southern California, there are still significant housing problems in the community, such as overcrowding, housing overpayment, and housing in need of rehabilitation. The 2012 American Survey shows that 58% of households in the City of Riverside pay over 30% of their income in rent. That represents a 1% decrease from 2011 when approximately 59% of households paid over 30% of their income in rent. The HOME Program requires households to pay no more than 35% of their income towards housing expenses.

HOME

1. Describe other forms of investment not described in § 92.205(b).

The City uses HOME funds only in the ways described in Section 92.205(b).

2. If the participating jurisdiction (PJ) will use HOME or ADDI funds for homebuyers, it must state the guidelines for resale or recapture, as required in § 92.254 of the HOME rule.

If down payment assistance participant's transfer, sell, or rent their properties, the principal loan amount plus an equity share of appreciation shall be calculated by subtracting the seller's applicable closing costs, seller's cash contribution in the original purchase price, and the documented value of capital improvements from the gross appreciation amount. The equity appreciation that is repaid to the City shall be placed back into the HOME Program. The City is using the HOME recapture provision.

- 3. If the PJ will use HOME funds to refinance existing debt secured by multifamily housing that is that is being rehabilitated with HOME funds, it must state its refinancing guidelines required under § 92.206(b). The guidelines shall describe the conditions under which the PJ will refinance existing debt. At a minimum these guidelines must:
 - a. Demonstrate that rehabilitation is the primary eligible activity and ensure that this requirement is met by establishing a minimum level of rehabilitation per unit or a required ratio between rehabilitation and refinancing.
 - b. Require a review of management practices to demonstrate that disinvestments in the property has not occurred; that the long-term needs of the project can be met; and that the feasibility of serving the targeted population over an extended affordability period can be demonstrated.
 - c. State whether the new investment is being made to maintain current affordable units, create additional affordable units, or both.
 - d. Specify the required period of affordability, whether it is the minimum 15 years or longer.
 - e. Specify whether the investment of HOME funds may be jurisdiction-wide or limited to a specific geographic area, such as a neighborhood identified in a neighborhood revitalization strategy under 24 CFR 91.215(e)(2) or a Federally designated Empowerment Zone or Enterprise Community.
 - f. State that HOME funds cannot be used to refinance multifamily loans made or insured by any federal program, including CDBG.

The City of Riverside does not intend to use any of its HOME funds to refinance existing debt secured by multifamily housing.

HOMELESS

Specific Homeless Prevention Elements

*Please also refer to the Homeless Needs Table in the Needs.xls workbook.

1. Sources of Funds—identify the private and public resources that the jurisdiction expects to receive during the next year to address homeless needs and to prevent homelessness. These include the McKinney-Vento Homeless Assistance Act programs, other special federal, state and local and private funds targeted to homeless individuals and families with children, especially the chronically homeless, the HUD formula programs, and any publicly-owned land or property. Please describe, briefly, the jurisdiction's plan for the investment and use of funds directed toward homelessness.

Resources that the City of Riverside expects to receive and utilize to address homeless needs and to prevent homelessness during the next year are detailed below:

HUD Continuum of Care Supportive Housing (SHP) Program

The City continues to be a program sponsor to three (3) SHP grants provided by Grantee, Riverside County Department of Public Social Services (DPSS). These funds will be used in the upcoming program year to continue the City's delivery of the Homeless Street Outreach Program and to support the operations of two eight (8) unit Permanent Supportive Housing Programs and provide supportive services to eligible SHP program participants. The City's Homeless Outreach Team, SHP Case Manager, and Homeless Services Coordinator are located at the City's Community Access Center when not out in the field.

The City of Riverside Homeless Street Outreach Team provides daily mobile outreach to the most service-resistant homeless population in the City of Riverside. The Team works in partnership with local service providers, law enforcement, health professionals, city staff, and local residents and businesses to assist the homeless in securing stable housing and achieving self-sufficiency. Service providers and community volunteers assist the Team during "ride-alongs" conducted throughout the week. During the 2014/2015 program year, the Outreach Team anticipates engaging over 425 homeless individuals on the streets and other locations not meant for human habitation in the City of Riverside. The Homeless Street Outreach Team operates from 8:00 a.m. to 5:00 p.m., Monday thru Friday and various weekend hours as assigned.

The City's SHP Program also provides for the operations of two eight (8) unit permanent supportive housing projects acquired and rehabilitated under these grants. One project provides supportive housing targeting chronically homeless individuals and the second project provides supportive housing for homeless persons with disabling conditions but is not restricted to chronically homeless individuals. On-going case management and supportive services are provided to participants to ensure housing stability and self-sufficiency goals. The City is working in partnership with local nonprofit housing developers and service providers to implement these two projects. The City has submitted a CoC application to continue providing supportive housing program for persons with disabling conditions (SHP – Disabled) for the period of February 1, 2014 to January 31, 2015 in the amount of \$119,470. The supportive housing program targeting chronically homeless (SHP – Chronic) has been renewed for \$121,762 to cover the

period of January 1, 2014 to December 2014. Both permanent supportive housing programs have a 25% match requirement respectively.

In the upcoming year, the City will be allocating the following HUD Entitlement Grant funding to support the City's homeless programs initiatives:

Emergency Solutions Grant (ESG)

The Emergency Solutions Grant (ESG) Program, formerly the "Emergency Shelter Grant", signifying its shift to funding homelessness prevention and re-housing, as well as emergency shelter is linked to the Continuum of Care plan of assistance developed to prevent homelessness and enable homeless individuals and families to move toward independent living. The Homeless Emergency Assistance & Rapid Transition to Housing Act (HEARTH Act) of 2009 authorized the new Emergency Solutions Grant, and provides unprecedented flexibility to confronting homelessness and consolidates HUD's existing competitive homeless programs into a single, streamlined program, the Continuum of Care Program.

In program year 2014/2015, the funding amount of \$244,966 will be awarded under the ESG and will be used to support program activities under these components, Emergency Shelter, Rapid Re-Housing, and Homeless Management Information Systems (HMIS) for tracking results as well as administrative activities. The City of Riverside under the Emergency Shelter component will be able to fund operations and essential services provided at the City's Year Round Emergency Shelter (YRS) and Cold Weather Shelter (ECWS). HUD's focus under the new ESG for increased rapid rehousing greatly impacts the City's use of ESG funding allocated and will help families who were forced into homelessness due to the economic downturn to quickly get-out and find long-term living situations.

Shelter Plus Care - Housing Authority of the County of Riverside

In 2010 the County of Riverside received SHP Continuum of Care funding in an amount of \$744,120 to be administered over a five (5) year term. The Riverside County Housing Authority partnered with the City of Riverside and will assist 5 chronically homeless individuals throughout the five (5) year grant term. Shelter Plus Care vouchers provide a connection to housing and supportive services to City of Riverside's chronically homeless.

Riverside Ending Homelessness Fund

On July 28, 2009, the City established a community-based donor-advised fund to support the City's homeless strategy and allocated a \$10,000 contribution to initiate the fund with The Community Foundation. On August 3, 2009, the City entered into an agreement with The Community Foundation to establish the Riverside Ending Homelessness Fund (Homeless Fund).

The Community Foundation is a 501(c)(3) non-profit corporation whose mission is to improve the quality of life in Riverside and San Bernardino Counties. This is accomplished by collecting and managing funds with the causes that donors are seeking to support. The Homeless Fund is a very flexible fund in that all decisions on how the funds will be used are made by the Homeless Fund Advisory Committee that was established by the City. The following is a breakdown of the committee membership:

- Two individuals from faith-based organizations
- Two individuals from direct service providers
- Two individuals who represent the business community
- Two individuals who represent the City of Riverside
- Two at-large representatives who live and work in Riverside. At least one atlarge representative must be an individual who is homeless or formerly homeless.

The primary focus of the Homeless Fund is to generate resources for the Riverside Access center, which is available for homeless residents and those at-risk of becoming homeless in Riverside find access to the rage of services and housing opportunities. The Homeless Fund also serves a potential resource for creating grant opportunities for other programs that serve Riverside's homeless community. The City approved the Homeless Fund Advisory Committee membership in March 2013 and the committee will meet as funding opportunities arise.

In FY 2014/2015, the City will be obtaining a nonprofit status for the Riverside Ending Homelessness to pursue grant opportunities and donations from large corporations to fund homeless programs and services that help homeless individuals become self-sufficient.

Other Sources of Funds

The City receives lease revenue from the County of Riverside Mental Health and a local private business; both leases are for properties located at or around the City's Homeless Service Campus. These lease payments are directly dedicated to short- and long-term building and property maintenance and operations (utilities, infrastructure, and maintenance) of the Riverside Homeless Services Campus and Community Access Center. In addition, various public and non-profit agencies provide resources to help address homeless issues in Riverside such as; Emergency Food and Shelter Program (EFSP), Emergency Housing Assistance Program (EHAP), and Mental Health Services Act (MHSA). The City is committed to working with the public and non-profit agencies to maximize the use of available resources to assist our most vulnerable residents in need and to effectively leverage the range of funding.

 Homelessness—In a narrative, describe how the action plan will address the specific objectives of the Strategic Plan and, ultimately, the priority needs identified. Please also identify potential obstacles to completing these action steps.

The City of Riverside has taken a pro-active approach to addressing homelessness in the community in partnership with a wide-range of non-profit organizations, social service agencies and faith-based institutions. On September 18, 2012, the City of Riverside adopted the "Homeless Reduction and Prevention Strategy Five-Year Plan" (Homeless Plan – Exhibit I) to identify solutions to ending homelessness. The Homeless Plan identifies the following three top priorities to improve and increase availability of services for homeless individuals or individuals that are at-risk of becoming homeless:

- Priority #1
 - Basic Needs and Services
 - Community Education
- Priority #2
 - Preventive Services
 - Outreach
- Priority #3
 - Employment Services
 - Permanent Housing

In FY 2014/2015, the Homeless Plan subcommittees that include members from public and social service agencies, faith-based service providers, non-profits, and business owners will be conducting monthly meetings to identify programs and services that connect homeless individual with resources that will result in housing and financial stabilization. Programs and services identified by the Homeless Plan subcommittees will present them to the Homeless Plan Fund Advisory Committee for funding requests.

Initiatives that will be on-going and enhanced during Program Year FY 2014/2015 to address specific objectives of the Homeless Plan include continued support of the Homeless Service Campus and related programing as follows:

ONE-STOP HOMELESS SERVICE CAMPUS

The cul-de-sac at Hulen Place is a centralized campus that provides an array of housing and supportive services to assist homeless individuals and families. Modeled after the PATH Mall concept, the campus offers a coordinated system of services including outreach, crisis intervention, interim housing, rapid re-hosing, homeless prevention resources, and coordinated case management. Services provided at the Homeless Service Campus include the following:

Riverside Access Center: Serves as the entry point and service hub of the City's homeless continuum of care where a range of services can be found under-one-roof including street outreach, rental assistance, employment development, benefits enrollment, health care, mental health services, substance abuse recovery, veterans' services, life skills training, education services, financial counseling, legal services, client stabilization resources, computer resources, and housing placement.

Riverside Community Shelter (previously known as Riverside Emergency Shelter): A 64-bed facility, operated by Path of Life Ministries in partnership with the City and County of Riverside, provides a 30-day shelter program coupled with case management services for homeless men and women. In addition, between December and April, an additional 72 beds are provided on a night-by-night basis. Approximately 1,155 individuals are served at the facility on an annual basis.

Safe Haven Supportive Housing and Drop-in Center: Operated by Recovery Innovations partnership with the County Department of Mental Health provides 25 permanent supportive housing beds and a 24-hour drop-in center for chronically homeless individuals with severe mental illness.

Pet Kennel: Provides a safe place for Emergency Shelter and Access Center guests to house their companion animals during their stay, allowing homeless people with pets to access services.

HOMELESS STREET OUTREACH PROGRAM

The City of Riverside Homeless Street Outreach Team continues to provide daily mobile outreach to the most service-resistant homeless population in the City of Riverside. The Team works in partnership with local service providers, law enforcement, health professionals, city staff, and local residents and businesses to assist the homeless in securing stable housing, short and long-term, and achieve self-sufficiency. Service providers and community volunteers assist the Team during "ride-alongs" conducted throughout the week. During the 2014/15 program year, the Outreach Team anticipates engaging over 425 homeless individuals on the streets and other locations not meant for human habitation in the City of Riverside. The Homeless Street Outreach Team operates from 8 a.m. to 5 p.m., Monday thru Friday and various weekend hours as assigned.

HOMELESS PREVENTION AND RAPID RE-HOUSING PROGRAMS

In FY 2014/15, the City will support the following programs to prevent individuals and families from becoming homeless and help those who are experiencing homelessness to be quickly re-housed and stabilized.

- Homeless Prevention Program: Provide short- to long-term rental assistance to individuals or families who are at risk of becoming homeless. The household's annual income cannot exceed 30% of AMI. Eligible costs also include utilities, rental application fees, security deposits, last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, and credit repair.
- Rapid Re-Housing: Provide short- to long-term rental assistance to individuals or families living in shelters or in places not meant for human habitation move as quickly as possible into permanent housing and achieve stability in that housing. Eligible costs also include utilities, rental application fees, security deposits, last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, and credit repair.

PERMANENT SUPPORTIVE HOUSING PROGRAM

The City will continue to use funding awarded through the HUD Continuum of Care Supportive Housing Program (SHP) to support the operations of two eight (8) unit permanent supportive housing projects. One project provides supportive housing targeting chronically homeless (SHP – Chronic) but is not restricted to chronically homeless individuals and the second project provides supportive housing for homeless persons with disabling conditions (SHP – Disabled). On-going case management and supportive services are provided to participants to ensure housing stability and achievement of self-sufficiency goals. The City is working in partnership with local nonprofit housing developers and service providers to implement these two projects. City staff will continue to pursue new opportunities to partner with local nonprofit organizations to develop additional permanent supportive housing opportunities.

ANNUAL FUNDING FOR SOCIAL SERVICE PROVIDERS

The City Council continues to leverage its homeless program funding with additional federal funding, including Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), Housing Opportunities for Persons with AIDS (HOPWA), and HOME Program funds.

OTHER INITIATIVES

In addition to the investment of funds in programs and services identified above, the City continues efforts to build a community-wide infrastructure that goes beyond efforts to manage homelessness but rather focuses on strategies to prevent and eradicate homelessness. To that end, a number of partnerships and initiatives are being implemented including:

RIVERSIDE HOMELESS CARE NETWORK

The Homeless Care Network convened by the City of Riverside is a broad collaborative of non-profits, public and private social service agencies, faith-based institutions and others working together to address and take action on issues of homelessness in our community. Over 50 such organizations and individuals meet the 3rd Thursday of each month at the Community Access Center. The Network serves as a vehicle to facilitate effective communication, coordination, and collaboration within the continuum of care services to the homeless in the city of Riverside.

COMMUNITY FUND TO SUPPORT THE CITY'S HOMELESS STRATEGY

In an effort to develop and implement long-term solutions to end homelessness in Riverside, the City is looking beyond government resources and working to strategically tap into support from the private sector. The City has established the "Riverside Ending Homelessness Fund" with The Community Foundation of Riverside & San Bernardino Counties. The "Riverside Ending Homelessness Fund" provides an opportunity for the private sector and community at-large to invest in the broad-based effort to eradicate homelessness in Riverside. Money raised through the fund will go to support the development and operation of programs based at the Homeless Service Campus as well as other initiatives connected with the City's homeless strategy. To date the fund balance is approximately \$21,000.

3. Chronic homelessness—The jurisdiction must describe the specific planned action steps it will take over the next year aimed at eliminating chronic homelessness by 2012. Again, please identify barriers to achieving this.

The City is aggressively working with our community partners to address the issue of chronic homelessness. The City's Homeless Street Outreach Team, TBRA program, Safe Haven facility, Permanent Supportive Housing projects and Homeless Services Campus/Community Access Center (all described above) specifically target the chronically homeless population within the City. Specific planned actions for the next program year include:

 Continue to provide daily mobile outreach and client service engagement through the City's Homeless Street Outreach program targeting chronically homeless individuals and connecting them with the services they need to exit life on the streets, enter stable housing, both short and long-term, and achieve selfsufficiency.

- Continue to provide at least 15 units of permanent supportive housing to homeless individuals with disabilities with at least 8 units specifically devoted to chronically homeless individuals.
- Continue to support the "The Place" Safe Haven facility within the Homeless Service Campus providing drop-in supportive services and 25 permanent supportive housing beds for chronically homeless mentally ill individuals.
- Continue to work with the HACR and the County Economic Development Agency
 to implement Housing First strategies focused on moving chronically homeless
 individuals off the streets and into housing linked to rental subsidies, home-based
 case management and wrap-around supportive services. This includes
 expanding the use of Shelter Plus Care vouchers to chronically homeless
 individuals and the use of Veteran's Administration Supportive Housing (VASH)
 program vouchers to chronically homeless veterans along with other available
 housing subsidies.
- Work with local CHDOs and Continuum of Care providers to secure federal and state funding to establish additional permanent supportive housing units for chronically homeless individuals.
- Continue to work with Urban Community Action Projects (UCAP) to expand their medical services at the Riverside Access Center to include full time medical services and eventually ophthalmology and dentistry for extremely and very low income residents.

Barriers: The City of Riverside has taken a proactive approach, as a municipality, in addressing the issue of homelessness in our community. Unfortunately, despite the diligent efforts of the County of Riverside and the County's Continuum of Care charged with implementing homeless services county-wide, the majority of municipalities in the County have not chosen to take a proactive stance to amplify those efforts in their own backyards. A large percentage of the homeless that end up on the streets of Riverside are here seeking services that they cannot obtain in their home cities. This assertion is supported by statements made to City staff by the homeless themselves that have been engaged in services in the City of Riverside.

It is imperative that our neighboring jurisdictions participate in the solutions to ending homelessness in the region in light of the obvious need. The County and the City of Riverside can't do it alone.

Under new SHP regulations for the Outreach Program, inpatient drug and alcohol rehabilitation treatments are no longer eligible. As a result, homeless individuals living on the street may have a harder time overcoming their addictions when they are still surrounded by the elements they are trying to overcome.

4. Homelessness Prevention—The jurisdiction must describe its planned action steps over the next year to address the individual and families with children at imminent risk of becoming homeless.

During the 2014/2015 program year, the City will continue to work with community partners to focus attention and resources on efforts to prevent individuals and families from becoming homeless. The City will continue to work with the HACR and the County of Riverside Economic Development Agency to implement the HPRP Program as well as HOME-funded Tenant-Based Rental Assistance (TBRA) program. Assistance available through these programs includes: payment of rental arrears, utility arrears, move-in costs and short-to-medium term rental subsidies coupled with home-based case management to facilitate housing stability and self-sufficiency.

The City urges Community Planning and Development (CPD)-funded programs and services to be flexible, while at the same time to be as efficient and effective as possible to achieve expected performance outcomes. The City will continue to provide on-going support for agencies that provide these services and activities to homeless individuals and families.

Finally, the City of Riverside's Community Access Center continues to add service partners that will assist those households at-risk of becoming homeless in accessing needed support, resources, training, and case management.

5. Discharge Coordination Policy—Explain planned activities to implement a cohesive, community-wide Discharge Coordination Policy, and how, in the coming year, the community will move toward such a policy.

The County of Riverside's Department of Social Services is the lead agency for the Continuum of Care (CoC). Continuum programs funded through U.S. Department of Housing and Urban Development (HUD) include the Supportive Housing Program (SHP), Shelter Plus Care (S+C), Emergency Solutions Grant (ESG) and the Section 8 Moderate Rehabilitation Single Room Occupancy program. The specific purpose of the Continuum is to make possible for homeless, at-risk for homelessness, very low, low, and moderate income individuals and families the ability to attain and maintain safe, decent, and affordable housing and supportive services. The City of Riverside is an active participant in the Riverside City and County Continuum of Care.

The City convenes the Riverside Homeless Care Network (Network) which serves as a vehicle to facilitate effective communication and for client services coordination, and collaboration among our continuum of care service providers. Over 50 organizations, including non-profit service providers, municipal service agencies, health care providers, education institutions, law enforcement, and faith based institutions, participate regularly in monthly meetings and other Network activities. The Network facilitates new collaborative partnerships and client service coordination. The City works closely with its partners to strengthen and streamline access to mainstream benefits including use of federal resources.

The City will continue to work with the County of Riverside to implement strategies identified in the Riverside County Ten-Year Plan to End Homelessness to establish a cohesive, countywide Discharge Coordination Policy to ensure that individuals are not discharged from public or private institutions of care into homelessness. Two City staff sits on the County of Riverside Continuum of Care Board of Governance.

EMERGENCY SOLUTIONS GRANTS

EMERGENCY SOLUTIONS GRANTS (ESG) 91.220(I)(4)

1. Written Standards for Provision of ESG Assistance 24 CFR 576.400 (e)(1) and (e)(3)

The ESG program requires that jurisdictions establish a series of written standards (policies and procedures) to be used in administering ESG activities. These standards are specified, enforced and monitored through a project administration agreement with each of the agencies (subrecipients) awarded ESG funding.

The *First Step* in any City ESG program activity is to determine client eligibility. Third party documentation is the preferred documentation of homeless status. Whenever possible, third-party documentation of the criteria used to determine client eligibility should be obtained. An exception for third party documentation can be made for subrecipients that provide emergency shelter assistance (i.e. a bed for one night for homeless individuals and families or victims of domestic violence).

Initial Consultation & Eligibility Determination: The individual or family must receive at least an initial consultation and eligibility assessment with a case manager or other authorized representative who can determine eligibility and the appropriate type of assistance needed. ESG clients must meet one of the following definitions of homelessness:

- a. Literally homeless
- b. Living in an emergency shelter, transitional housing, or supportive housing
- c. At risk of becoming homeless
- d. Homeless under federal status
- e. Fleeing/attempting to flee domestic violence

Income: The household's total income must be below 30 percent of Area Median Income (AMI).

Housing Status: Case files must document the current housing status of the client. To receive rental financial assistance, a client must have recently become homeless (to receive rapid re-housing assistance) or is at risk of losing its housing (to receive homelessness prevention assistance).

The criteria listed above are the minimum criteria established by HUD to determine eligibility for ESG (Homeless person means an individual or family that is described in section 103 of the McKinney Act (42 U.S.C. 11302).

The **Second Step** is to determine the type of service(s) that the client will be receiving. ESG clients receiving services must have had an initial evaluation including verification of eligibility (first step).

 Emergency Shelter Services: Services for sheltered clients may include case management, and supportive services. Perform an intake and an assessment of customer's needs and assign each client to a case manager who shall, together with the client, develop specific, comprehensive, and individualized services plan leading to self-sufficiency. For shelter <u>residents</u>, compliance with an agreed upon case management plan is required for continued residency at the shelter. For <u>non-residents</u>, compliance with an agreed upon case management plan is required to continue access to supportive services. Additionally, the case manager shall refer the client to all necessary supportive services that are not provided on-site.

• Rapid Re-housing Services: Services will focus on the rapid return to permanent housing for families that are literally homeless. Services will help homeless persons living on the streets, in an emergency shelter, or place not meant for human habitation transition into permanent housing and achieve housing stability. Services will consist of short term and medium term rental assistance, and housing relocation and stabilization services (moving costs, rent application fees, security deposits, last month's rent, utility payments, housing search and placement, case management, mediation, legal services, etc.). Program participants receiving rapid re-housing are required to be evaluated once annually.

Expenditure Limit: Each fiscal year, the City of Riverside will maintain the expenditure limit for emergency shelter expenditures to not exceed the greater of:

- 60% of the federal fiscal year's total ESG grant award
- The amount of FY 2010 grant funds committed to homeless

Matching Fund Requirements: The City will provide match grant funds with an equal amount of funds from cash or staff and volunteer time.

General Accounting System: Sub-recipients are required to maintain a general accounting system. Accepted general accounting system includes:

- Cost Principals for State and Local Governments (Circular A-87)
- Cost Principals for Non-Profit Organizations (Circular A-122)
- Independent Single-Audits (Circular A-133 Recipients of individual or multiple Federal Awards that expend more than \$500,000 of federal funds with in a one year period.)

Financial Management: Grantees and recipients of ESG Program funds must ensure compliance with the following regulations and requirements identified in Fiscal Management Systems (24 CFR 85.20 and 24 CFR 84.20-28):

- Usage of funds
- Internal Controls
- Cash Management
- Procurement Property
- Audits
- Required funding match
- Budget controls
- Accounting controls
- Asset controls

2. Centralized or Coordinated Assessment System and the requirements for Using the System as set forth under 24 CFR 576.400(d)

Since the City of Riverside is a direct recipient of ESG funds from HUD, it must consult with the Riverside County Continuum of Care in determining how to allocate ESG Funds each program year; developing the performance standards for, and evaluating the outcomes of, projects and activities assisted by ESG funds; and developing funding, policies, and procedures for the administration and operation of the HMIS.

The HEARTH Act, enacted into law in 2009, required HUD to write six sets of regulations: the Definition of Homeless, the Consolidated Plan Conforming Amendments, the Emergency Solutions Grant (ESG) Program, Homeless Management Information System (HMIS) Requirements, the Continuum of Care (CoC) Program, and the Rural Housing Stability Assistance Program (RHSP). The first four of these are currently published as final, proposed, or interim rules. HUD is currently developing its minimum requirements for public review and comment in the upcoming proposed rule for the Continuum of Care program and anticipates that it will be published shortly.

HUD's Interim Rule introduces a proposed requirement for ESG recipients and subrecipients to use a centralized or coordinated system to initially assess the eligibility and needs of each individual or family who seeks homeless assistance or homeless prevention assistance. This centralized or coordinated system would be developed and implemented by the Continuum of Care in accordance with the minimum requirements established by HUD in the CoC Program. The Riverside Continuum of Care will develop and implement a coordinated assessment and housing placement system that meets the minimum requirements in the final rule.

HUD recommends that while waiting for the final rule on the CoC program to be published, CoC and ESG recipients should be engaged in strategic planning and coordination exercises for homeless services in the community. As such, it is important to note that the City of Riverside convenes the Riverside Homeless Care Network, a broad collaborative of non-profits, public service and private social service agencies, faith based institutions and others working together to take action on issues of homelessness in our community. The Network, which meets every 3rd Thursday of each month at the Riverside Access Center, serves as a vehicle to facilitate effective communication, coordination, and collaboration of the continuum of care services for the homeless in the city of Riverside.

3. Identify the process for making awards and how the jurisdiction intends to make its allocation available to nonprofit organizations, and in the case of urban counties, funding to participating units of general government.

For the FY 2014/2015 ESG allocation, City staff is proposing to award ESG Program funds to existing service providers to avoid a lapse in rapid re-housing activities/services and emergency shelter services. The City continues to contract with providers of homeless shelter and Rapid Re-Housing with experience and a track record, to comply with HUD's objective of addressing the urgent need for these services.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), specify the plan for reaching out and consulting with homeless or formerly homeless individuals in considering and making policies and decisions regarding any facilities or services that receive funding under ESG.

The Riverside County Continuum of Care (CoC) is comprised of public and private agencies along with community residents including homeless and formally homeless individuals. The coalition was designed to assess the need for homeless and affordable housing services and to develop and recommend a Continuum of Care Plan for the region on behalf of at-risk and homeless individuals and families.

The County of Riverside's Department of Social Services (DPSS) is the lead agency for the CoC and coordinates linkages between other groups to implement the County's "Ending Homelessness in Ten Years" Plan (Exhibit J). Continuum programs funded through HUD include the Supportive Housing Program (SHP), Shelter Plus Care (S+C), Emergency Solutions Grant (ESG), and the Section 8 Moderate Rehabilitation Single Room Occupancy program. The specific purpose of the CoC is to make possible for homeless, at-risk for homelessness, very low, low, and moderate income individuals and families the ability to attain and maintain safe, decent, and affordable housing and supportive services.

The City of Riverside is an active participant in the Riverside County CoC and its five subcommittees which consist of housing, self-sufficiency, discharge planning, and HMIS. CoC meetings give participating providers the opportunity to voice their concerns as well as determine what and how the policies are written and enforced.

The City's initiatives to support the Strategic Plan objectives and its priorities as outlined in the City of Riverside 2014/2015 HUD Annual Action Plan will be on-going and enhanced with collaborations that align mainstream housing, health, education and human services to prevent City residents from experiencing homelessness.

The City will continue to work with the Riverside CoC, the County of Riverside DPSS and partners to implement the following strategies identified in the Riverside County Ten-Year Plan to End Homelessness.

- 1. Homeless Prevention. Develop performance standards, evaluate outcomes of activities assisted by ESG funds, and develop funding policies, and procedures for the administration and operation of HMIS.
- 2. Discharge Planning. Establish county-wide protocols and procedures to prevent people from being discharged from public and private institutions of care into homelessness that will help decrease the number of persons being discharged into homelessness by at least 10% annually.
- 3. Street Outreach. Expand street outreach programs throughout the County that bring social services directly to chronically homeless persons in a more "assertive" way in order to 1) decrease the number of chronic homeless individuals each year by at least 10% and 2) help prevent additional persons from living on the streets for one (1) year or more during the first five (5) years of implementation of the strategy.

- **4. Shelter Beds**. Create 150 additional shelter beds throughout the County for individuals living on the streets and encourage participation in a case management plan during the first five (5) years of implementation of the strategy.
- **5. Transitional Housing.** Create 75 additional transitional housing units consisting of 225 beds to serve families who are living on the streets and encourage participation in a case management plan during the first five (5) years of implementation of the strategy.
- **6. Permanent Supportive Housing.** Create at least 500 beds or units of permanent supportive housing for chronic homeless persons during the first five (5) years of implementation of the strategy.
- **7. Permanent Affordable Housing.** Develop 1,500 units of permanent affordable housing for extremely low, very low, and low-income families and individuals during the first five (5) years of implementation of the strategy.
- **8.** Homeless Management Information System (HMIS). Engage full participation from all homeless prevention, emergency shelter, transitional housing, permanent supportive housing, and related supportive service programs in the County of Riverside HMIS during the first five (5) years of implementation of the strategy.
- 9. Mainstream Resources. Create a streamlined benefits application system featuring a single application process for multiple programs in order to expedite enrollment and access to available resources for homeless at risk to homeless individuals and families during the first two (2) years of implementation of the strategy.
- 10. Housing Trust Fund. Create a Housing Trust Fund that receives an ongoing dedicated source(s) of public funding to support 1) production and preservation of affordable housing including housing for extremely low, very low, and low income households; 2) homeless prevention activities; and 3) ancillary supportive services during the first year of implementation of the strategy.

In addition, the City of Riverside will also be participating in the mid-term review of the Riverside County Ten-Year Plan to End Homelessness to update the Ten Year Plan and to establish a cohesive countywide Discharge Policy to ensure that individuals are not discharged from public or private institutions of care into homelessness. The City will also utilize its Homeless Outreach team to continue to engage homeless persons and link them to available services including homeless rapid re-housing services. In addition, homeless individuals or those at-risk of becoming homelessness are encouraged to participate in the Riverside Homeless Care Network and the Riverside Homeless Plan Subcommittees to identify barriers in programs that prevent homeless individuals from receiving assistance.

5. Describe the performance standards for evaluating ESG activities.

Performance Standards:

The City requires subrecipient of ESG program funds and all other subrecipients of future ESG allocations to establish and implement written standards for the ESG program prior to executing contracts.

The written standards shall include:

- a. Standard policies and procedures for evaluating individuals and families eligibility for assistance under ESG.
- b. Policies and procedures for coordination among emergency shelter providers, essential service providers, homelessness prevention and rapid re-housing assistance providers and mainstream service and housing providers.
- c. Policies and procedures for determining and prioritizing which eligible families and individuals will receive homelessness prevention assistance and which eligible families and individuals will receive rapid re-housing assistance.
- d. Standards for determining the share of rent and utilities cost that each program participant must pay, if any, while receiving homeless prevention and rapid rehousing assistance.
- e. Standards for determining how long a particular program participant will be provided with rental assistance and whether the amount of that assistance will be adjusted over time.
- f. Standards for determining the type amount, and duration of housing stabilization and/or relocation services to provide a program participant, including the limits, if any, on the homelessness prevention or rapid re-housing assistance that each program participant may receive, such as the maximum amount of assistance, maximum number of months the program participant receives assistance, or the maximum number of times the program participant may receive assistance.
- g. Standard policies and procedures for evaluating individuals and families eligibility for assistance under ESG.
- h. Policies and procedures for coordination among emergency shelter providers, essential service providers, homelessness prevention and rapid re-housing assistance providers and mainstream service and housing providers.
- i. Policies and procedures for determining and prioritizing which eligible families and individuals will receive homelessness prevention assistance and which eligible families and individuals will receive rapid re-housing assistance.
- j. Standards for determining the share of rent and utilities cost that each program participant must pay, if any, while receiving homeless prevention and rapid rehousing assistance.
- k. Standards for determining how long a particular program participant will be provided with rental assistance and whether the amount of that assistance will be adjusted over time.
- I. Standards for determining the type amount, and duration of housing stabilization and/or relocation services to provide a program participant, including the limits, if any, on the homelessness prevention or rapid re-housing assistance that each program participant may receive, such as the maximum amount of assistance, maximum number of months the program participant receives assistance, or the maximum number of times the program participant may receive assistance.

Describe the consultation with each Continuum of Care that serves the
jurisdiction in determining how to allocate ESG funds, develop performance
standards, evaluate outcomes of activities assisted by ESG funds, and develop
funding policies, and procedures for the administration and operation of HMIS.

Consultation with Continuum of Care:

In April, City staff presented to lead agencies of the Riverside CoC All County Board the City's FY 2014/15 ESG Program budget as identified below.

ESG Funds	
HMIS	\$9,615
ESG Administration (7.5% Max)	\$18,372
Riverside Year Round Emergency Shelter	\$79,344
Cold Weather Emergency Shelter	\$67,635
Rapid Re-Housing	\$70,000
Total:	\$244,966

Procedures and Operation of Homeless Management Information System (HMIS):

Subrecipients receiving ESG funds will be required to capture data on each client as specified in the HMIS Data Standards Revised Notice prepared by the County DPSS HMIS and as mandated by HUD. The HMIS system is an important mechanism for ESG reporting, access by grantees and service providers to HMIS records; and provision of numbers for various federal and other reports. The Department of Public Social Services (DPSS) administers and coordinates the HMIS system for the Riverside Continuum of Care. DPSS will issue software licenses and provide HMIS training and technical support to staff for ESG.

The Data Quality Standards as identified in the *Riverside CoC Homeless Management Information System (HMIS) Policies and Procedures* provide a framework for ensuring that procedures are implemented that result in good quality HMIS data. These standards apply to the HMIS Lead Agency, CoC membership and contributory programs and are intended to achieve HUD's current reporting policies.

Funding of HMIS – Funding (\$9,615 in FY 2014/2015) will be shared between providers to administer HMIS.

COMMUNITY DEVELOPMENT

Community Development

 Identify the jurisdiction's priority non-housing community development needs eligible for assistance by CDBG eligibility category specified in the Community Development Needs Table (formerly Table 2B), public facilities, public improvements, public services and economic development. The City developed its Five-Year Consolidated Plan in 2010. As part of the process for developing the Consolidated Plan, City staff conducted a survey that was distributed to all households in the City seeking community input in establishing priority needs under the CDBG eligibility categories. The results of that survey are as follows:

Capital Improvement Priorities

- Community Facilities
 - · Park and Recreation Facilities
 - Youth Centers
 - Libraries
- Public Infrastructure
 - Street Improvements
 - Street Lighting
 - Sidewalk Improvements

Public Service Priorities

- Special Needs Services
 - Neglected/Abused Children Services
 - Homeless Shelter and Services
 - Domestic Violence Services
- Community Services
 - Anti-Crime Programs
 - Youth Activities
 - Educational Services
- Neighborhood Services
 - Removal of Graffiti
 - Removal of Trash and Debris
 - Code Enforcement
- Economic Opportunities
 - Retain Companies that Provide Jobs
 - Small Business Assistance
 - Job Training Programs

Housing Priorities

- Housing
 - Senior Housing
 - · Residential Home Repair
 - Affordable For Sale Housing

In program year 2014/15, the City will address the above priorities by funding the following projects:

CDBG - PUBLIC FACILITIES/PUBLIC IMPROVEMENT PROJECTS

Parks, Recreation & Community Services

\$37,500

Bordwell Park: Funding to install a fitness station.

Parks, Recreation & Community Services

\$50,000

Cesar Chavez Community Center: Classroom refurbishment (2)-Riverside School of the Arts.

Parks, Recreation & Community Services

\$107,980

Villegas Park: ADA concrete walkways.

Public Works Department

\$246.728

Ward 1 Street Improvements: Funding for street improvements to 11th and 12th Street from Market to Brockton Ave. and Chestnut and Almond Street.

Public Works Department

\$190,186

Ward 2 Street Improvements: Funding for street improvements for 12th and 13th Street from Howard Ave. to Park Ave. and Howard and Park Ave. from 13th to 14th Street.

Public Works Department

\$209,241

Ward 3 Street Improvements: Funding for street improvements for Potomac Street from Madison Street to San Rafael Way and Mt. Vernon Street from Madison to E.O.S.

Public Works Department

\$156,540

Ward 5 Street Improvements: Street improvements for Farnham Place from Magnolia Avenue to Andrew Street.

Public Works Department

\$63,952

Ward 5 Improvements: Jackson Street Landscaping-Design and irrigation/landscaping parkway Jackson Street

• Public Works Department

\$244.870

Ward 6 Street Improvements: Street improvements for Jones Avenue from Hole Avenue to Wells Avenue.

Public Works Department

\$237,368

Ward 7 Street Improvements: Public Works Improvements for Sunnyside Avenue, Easy Street, Nebraska Avenue, Bogart Avenue and Bushnell Avenue from Bogart Avenue to Mitchell Avenue.

Public Works Department

\$100,000

ADA Footpath Improvements: Funding for construction of street improvements for ADA accessibility.

• Riverside Housing Development Corporation (RHDC)

\$18,300

RHDC: Funding to convert/upgrade the carriage house located on current RHDC site to filing/storage space.

CDBG – PUBLIC SERVICE PROJECTS

• ARC of Riverside County

\$2,900

Advanced Enterprises: Program designed to provide vocational training for adults with moderate or mild intellectual disabilities.

Arlington Temporary Assistance

\$15,600

Emergency Services: ATA provides food visits, clothing, utility assistance etc. to improve the client's quality of life and to help him/her become self-sufficient.

Assistance League Riverside

\$4,050

Operation Snack Attack: Snack bags are delivered to local elementary schools to be distributed to needy children.

• Care Connexxus, Inc.

\$7,500

Care Connexxus: Nursing Care for Frail Elderly Adults-Enhanced nursing services for frail elderly adults who are disabled.

• Carolyn E. Wylie Center

\$2,900

Breaking Barriers to Learning: Outreach program to provide counseling to children and teenagers at risk.

• CASA for Riverside County, Inc.

\$7,500

Advocacy for Abused and Neglected Children: Special advocates.

• Casa Blanca Home of Neighborly Service

\$11,550

Youth Educational Services (Y.E.S.): After school program for elementary aged school children who reside in the Casa Blanca Community.

• Catholic Charities San Bernardino/Riverside

\$7,500

Caseworker Services: Support for the salary of a case worker who will provide community services to those who are homeless or at risk.

• Church of God of Prophecy Riverside Inc.

\$2.900

Community Food Bank: Food and clothing to low-income local community residents.

• Community Connect

\$7.500

2-1-1 Riverside County: 24-hours a day, seven days a week information and referral source.

• Fair Housing Council of Riverside County

\$79.700

Anti-Discrimination: Provide housing counseling services for Landlord/Tenant and Anti-Discrimination complaints.

• Goodwill Southern California

\$3,450

Riverside Career Resource Center: Funding to provide employment services to low -to-moderate income Riverside residents.

• Inland Empire Latino Lawyers Association \$2,300 Inland Empire Expungement Project: Funding to provide free legal advice regarding the criminal expungement process.

Janet Goeske Foundation

\$6,950

Comprehensive Senior Services: Educational senior nutrition & fitness program, interpreter services & advisor services.

• Lutheran Social Services-Genesis House TLP

\$4,600

Transitional Living Program: Transitional program for women with children.

Operation Safehouse-Emergency Shelter

\$7,500

Emergency Shelter: 24-hour emergency shelter for at-risk youth.

• Operation Safehouse-Transitional Living Program

\$7,500

Transitional Living Program: 24 month program for homeless youth.

• Parks, Recreation & Community Services

\$8,500

Riverside School of the Arts: Performing arts education program.

• Parks, Recreation & Community Services

\$28,000

Project BRIDGE: Salary for three non-benefited part-time Project BRIDGE outreach workers.

• Parks, Recreation & Community Services

\$7,500

Senior Breakfast/Brunch Program: Weekly breakfast for seniors ages 62 and over.

Parks, Recreation & Community Services

\$500

Transportation Voucher Program: Transportation vouchers to disadvantaged passengers.

• Parks, Recreation & Community Services

\$4,500

Villegas Music Program: Program to introduce music literacy to the youth in the Casa Blanca area.

Parks, Recreation & Community Services

\$28,000

Youth Sports League/Recreation Scholarships: Free and/or subsidized recreation and sports activities.

Path of Life Ministries (POLM)

\$115,500

Community Shelter: Funding for Homeless Shelter.

Smart Riverside

\$27,500

Digital Inclusion Program: Free technology training and free computers and internet to low-income Riverside residents.

• Smooth Transition, Inc.

\$4,050

After School Program: Pre-Employment Job Readiness, Financial Literacy, and Life Skills-Training to at-risk and low-income populations.

• Templo Roca Firme

\$6,900

TRF After School Center: Homework assistance and learning activities for 35 students.

• Whiteside Manor, Inc.

\$18,600

Supportive Services for Dual Diagnosis: A transitional housing facility for persons suffering from co-occurring substance abuse and mental illness.

• YWCA \$2,900

YWCA Senior Aquatics Program: Exercise and socialization for seniors in the community.

ECONOMIC DEVELOPMENT PROJECTS

Ampac Tri State CDC

\$50,000

Citywide Micro Loans: loans for businesses \$25,000 or less to facilitate their growth.

HOUSING PROJECTS

Habitat for Humanity

\$25,000

A Brush with Kindness: Funding to assist low-to-moderate income homeowners with exterior repairs.

CDBG FINANCE AND ADMINISTRATION

Downtown Mission Village Debt Service

\$200,000

Year 15 of 20-year continuation of the repayment of the section 108 Loan for the Mission Village Project economic development project.

• CDBG Program Administration

\$596,205

Funding for overall program management, coordination, monitoring, and evaluation and reporting for the CDBG program.

2. Identify specific long term and short term community development objectives (including economic development activities that create jobs), developed in accordance with the statutory goals described in section 24 CFR 91.1 and the primary objective of the CDBG program to provide decent housing and a suitable living environment and expand economic opportunities, principally for low and moderate income persons.

The following table identifies the City of Riverside's anticipated 2014/15 Program Year non-housing Community Development accomplishments for each of the identified priority activities identified above. Only those categories in which activities are proposed for the program year are listed below. Specific activities that will meet these goals are described in greater detail on the project worksheet contained as an appendix to this plan. All of the projects supported with CDBG funds will meet the statutory goals of providing decent housing, a suitable living environment and expanded economic opportunities principally for low-income and moderate income persons.

In February 2012, the City of Riverside implemented the Economic Development Action Plan (the Plan"), a new, forward thinking, collaborative strategy to position Riverside as a leader in the era that has been commonly referred to as our "new economy". Building on the community vision established with <u>Seizing Our Destiny</u>, the Plan will be helpful in planning the four aspects of the Seizing our Destiny vision: Intelligent Growth, Catalyst for Innovation, Location of Choice and Unified City. The goal of economic development is to help businesses create jobs for our community by focusing on developing a highly sought after workforce, enhancing education, building an innovative economy and creating a desirable community environment to increase new growth and job development. The City's goal is to improve the quality of life for all persons living in Riverside, including persons living below the poverty level.

The table below evaluates the goals of the Five Year Con Plan in relation to the goals of the 2014/15 Program Year:

Community Development Objectives

Activity	Accomplishment Units	2010-2014 Five Year Goals	2013-2014 Program Year Goals
03 Public Facility (General)	Public Facilities	3	1
03A Senior Centers	Public Facilities	1	0
03D Youth Centers	Public Facilities	1	0
03F Parks and/or Recreation Facilities	Public Facilities	12	3
03K Street Improvements	Public Facilities	1	7
03L Sidewalks	Public Facilities	1	1
03P Health Facilities	Public Facilities	2	0
03T Operating Costs of Homeless/AIDS Patients Prog.	People Served	400	500
05 Public Services (General)	People Served	4000	7735
05A Senior Services	People Served	600	600
05D Youth Services	People Served	5000	1304
05F Substance Abuse Services	People Served	150	130
05G Battered and Abused Spouses	People Served	2000	400
05J Fair Housing Activities	People Served	4000	4000
05L Child Care Services	People Served	20	20
05M Health Services	People Served	250	0
05N Abused and Neglected Children	People Served	200	60
050 Mental Health Services	People Served	200	0
10 Removal of Architectural Barriers	Public Facilities	2	0
14A Rehab; Single-Unit Residential	Housing Units	200	18
18C Micro-Enterprise Assistance	Businesses Assisted	25	4
19F Planned Repayment of Section 108 Loan Principal	N/A	5	1

Antipoverty Strategy

1. Describe the actions that will take place during the next year to reduce the number of poverty level families.

The 2000 Census data Poverty Status indicated that 6,884 traditional families, 3,303 female head-of-household families, and 39,060 individuals in the City live below poverty level.

Implementing programs such as the housing rehabilitation loan and grant program will assist in maintaining livable conditions for lower income persons. In addition, the various programs funded through CDBG, coupled with various social services, childcare programs, shelter, food, and counseling programs, will provide city residents opportunities to utilize these programs at little or no cost, thereby reducing their financial burden.

Additionally, the City is working in cooperation with the County's Community Action Partnership (CAP), the official anti-poverty agency for Riverside County. CAP's anti-poverty programs include:

- Project BLISS "Building Links to Impact Self-Sufficiency" is a faith-based mentoring
 project that provides additional resources and advocacy to assist families in attaining
 a greater level of self-sufficiency. Each family receives their own "Circle of Support"
 which consists of 3-4 family advocates that help the family overcome barriers and
 reach their economic goals.
- Self-Sufficiency Calculator Designed primarily for case managers/counselors, the Self-Sufficiency Calculator allows users to fully evaluate a household's economic situation including current shortfalls and estimated wage levels to reach selfsufficiency. The calculator also identifies potential eligibility for state and federal benefit programs and tax credits including how to apply and full contact information. The Calculator can be used on an ongoing basis to track a household's economic progress.
- Earned Income Tax Initiative This initiative includes an education campaign and low-cost/no-cost tax preparation services for low income persons to ensure that all eligible households receive the Earned Income Tax Credit.
- Individual Development Account (IDA) The IDA program is a savings program that
 assists low-income persons with buying a home, starting a business, or returning to
 college. The program includes a matching savings of \$2 to \$1 for a maximum match
 of \$2,000 over 48 months. In addition to the matching contribution, participants
 receive core training, employment support, childcare, crisis management, structured
 planning exercises, mentoring, peer support, revolving loans, and credit
 counseling/repair.
- Home Energy Assistance Program (HEAP) The HEAP program provides financial assistance for past due energy bills and no cost weatherization services for low income households.

NON-HOMELESS SPECIAL NEEDS HOUSING

Non-homeless Special Needs (91.220 (c) and (e))

1. Describe the priorities and specific objectives the jurisdiction hopes to achieve for the period covered by the Action Plan.

During program year 2014/15, the City of Riverside will continue to work in partnership with the County of Riverside, federal and state agencies, and a variety of community-based organizations to address the housing and supportive service needs of special needs populations including elderly persons, persons dealing with mental illness,

individuals dealing with substance abuse, victims of domestic violence, developmentally disabled, persons with HIV/AIDS, and physically disabled individuals. This will include:

- Developing new affordable housing units and working to sustain existing affordable housing units for low-income families as outlined in the Housing section above.
- Working with the County Department of Mental Health to expand supportive housing and employment development opportunities for persons with mental illness.
- Working with the Housing Authority of the County of Riverside to expand subsidized housing opportunities for special needs populations including access to Section 8, Shelter Plus Care and other tenant-based rental assistance programs, as described in the Homeless Needs section above.
- Working with the County Department of Public Social Services and the federal Social Security Administration to streamline, coordinate and expedite access to benefits resources and expand supportive services for special needs populations living on benefits income.
- Working with County Workforce Development Center and the state Department of Rehabilitation to expand employment opportunities for special needs populations.
- Provide funding and other resources support to local non-profit agencies serving special needs populations as described in the Community Development section above.
- Continue to use HOPWA funding to provide housing and access to supportive services for persons living with HIV/AIDS and their families as described in the HOPWA section below.
- 2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.
 - The City will work with the Housing Authority of the County of Riverside to expand subsidized housing opportunities for special needs populations including access to Section 8, Shelter Plus Care certificates and other tenant-based rental assistance programs.
 - The City will continue to work with the County Department of Public Social Services and the federal Social Security Administration to identify resources to streamline, coordinate and expedite access to benefits resources and expand supportive services for special needs populations living on benefits income.
 - The City will continue to work with County Workforce Development Center and the state Department of Rehabilitation to identify resources to expand employment opportunities for special needs populations.

- The City will continue to allocate CDBG funding and other resource support to a
 wide range of non-profit agencies serving special needs populations as
 described in the Community Development section above.
- The City will continue to allocate HOPWA funding to local service providers in Riverside and San Bernardino Counties to provide housing and access to supportive services for persons living with HIV/AIDS and their families as described in the HOPWA section below.

Housing Opportunities for People with AIDS

1. Provide a Brief description of the organization, the area of service, the name of the program contacts, and a broad overview of the range/ type of housing activities to be done during the next year.

As the largest city in the Riverside-San Bernardino-Ontario Eligible Metropolitan Service Area (EMSA), the City of Riverside has been designated by the Department of Housing and Urban Development (HUD) as the grantee for the Housing Opportunities for People with AIDS (HOPWA) funding for Riverside and San Bernardino counties. According to the 2011 Inland Empire HIV Planning Council, the Riverside-San Bernardino California Transitional Grant Area (TGA), also known as the Inland Empire, is geographically the largest region among the 56 Eligible Metropolitan Service Areas (EMSA) and Transitional Geographical Areas (TGA) in the United States, spanning an area totaling 27,407 square miles. This is comparable to a region slightly larger than the states of Massachusetts, Connecticut, New Jersey, and Delaware combined. San Bernardino County is the largest county (20,164 square miles) in the state of California while Riverside County is the fourth largest (7,243 square miles).

According to the most recent data from the US Census Bureau, the counties have a combined population of 4.22 million residents. Per the Inland Empire HIV Council's 2009-2012 Comprehensive HIV Plan, 8,261 persons were living with HIV/AIDS (PLWHA) in the EMSA. Approximately 62.5% were living in Riverside County and 37.5% were living in San Bernardino County. Both counties are racially and ethnically diverse, with people of color representing approximately 52 percent of Riverside County's residents and 60 percent of San Bernardino County's residents. The overall level of poverty among persons living with HIV/AIDS in the EMSA is profound. The average household income of a person living with HIV/AIDS in Riverside County is \$1,078 per month while the average household income of a person living with HIV/AIDS in San Bernardino County is \$1,001.

The HOPWA formula grant program is administered through the City of Riverside's Housing and Neighborhoods Division which is also responsible for coordinating the City's homeless services as well as CDBG, HOME, and ESG funding. In order to effectively coordinate services in such a geographically expansive EMSA, the City has designated a lead agency also known as a Project Sponsor in each county. This structure also maximizes the leveraging of local resources which are routinely coordinated at the county level. For program year 2012-2013, the Housing Authority of the County of Riverside served as Project Sponsor for Riverside County and Foothill AIDS Project served as Project Sponsor for San Bernardino County. The

Project Sponsors in turn contract with local service providers through a competitive RFP process to provide HOPWA services within their respective counties. The following agencies served as subcontract agencies for the 2012-2013 Fiscal Year: Desert AIDS Project, Central City Lutheran Mission, Bienestar, Catholic Charities of San Bernardino/Riverside, Foothill AIDS Project, Central City Lutheran Mission and the San Bernardino Housing Authority. All of these agencies work together to provide the following services throughout the region: housing information and counseling; housing resource identification; project and tenant-based rental assistance, short-term rent, mortgage and utility assistance; housing case management; linkages to a range of supportive services including health care, mental health services, drug and alcohol treatment, benefits assistance, financial management and life skills.

The City of Riverside has also convened a HOPWA Service Network comprised of HOPWA funded agencies and other community partners to further coordinate HIV housing services within the EMSA. The goal of this network is to discuss and explore solutions to the current HIV/AIDS housing system; build consensus; effectively coordinate and leverage resources; and advocate for the HIV/AIDS housing community of consumers, providers and funders. At the request of the HOPWA Service Network, the Housing Authority of the County of Riverside commissioned a needs assessment and planning process that culminated in the production of the Riverside – San Bernardino EMSA HIV/AIDS Housing Plan. This plan was published in April, 2007 and now serves as the strategic plan for HOPWA services in the EMSA.

The 2012-2013 fiscal year marks the seventh funding cycle in which the recommendations of the Housing Plan were put into action. Based on the numbers reported in this CAPER report, the plan has enabled the EMSA to improve the range and effectiveness of HOPWA services which is evident in the number of households that successfully maintained stable housing.

2. Report on the actions taken during the year that addressed the special needs of persons who are not homeless but require supportive housing, and assistance for persons who are homeless.

The following range of housing and supportive services have been provided during the year to address the special needs of persons living with HIV/AIDS in the Riverside-San Bernardino EMSA:

Tenant Based Rental Assistance (TBRA): The TBRA program provides assistance to persons living with HIV/AIDS through rental subsidies to help individual households afford housing costs in market rate housing. The TBRA program allows households the freedom to choose housing in the community that suits their individual needs. The Housing Authority of the County of Riverside and the San Bernardino County Housing Authority administer the HOPWA TBRA program locally. The demand for the TBRA program far exceeds the number of rental subsidies that are available. For this reason, each Project Sponsor maintains a waiting list for their county's TBRA subsidies. Interested parties complete an initial application to register for the waiting list. Both waiting lists are prioritized by date and time of registration.

Project Based Rental Assistance (PBRA): The PBRA program provides funding to landlords who rent a specified number of affordable apartments to HOPWA households. The rental subsidy is therefore tied to the unit not to the household. This program is offered at the Vista Sunrise apartments in the City of Palm Springs. The Vista Sunrise apartment community serves exclusively persons with HIV/AIDS. The complex is located within walking distance to the Desert AIDS service campus which includes medical care and social services. Residents also have access to an onsite case manager. Persons interested in the PBRA program can contact Desert AIDS Project, at 760.323.2118, ext. 215. Currently there is a waiting list for the PBRA program which is maintained by staff at Desert AIDS Project. The waiting list is prioritized by date and time of registration.

<u>Short Term Rent, Mortgage, and Utilities (STRMU) Assistance:</u> The STRMU program provides short-term rent, mortgage, and utility payments to prevent homelessness. Assistance is temporary and cannot exceed 21 weeks in a 52 week period. STRMU assistance is often provided with other supportive services to ensure that the household receives a full range of services to stabilize their situation and reduce future episodes of housing instability.

Hotel/Motel Emergency Assistance: The Hotel/Motel Emergency Assistance Program provides short term motel/hotel vouchers for homeless HIV positive households who can quickly transition to a permanent housing opportunity. This program is also open to homeless HIV positive households who are unable to access emergency shelter programs due to medical issues. Vouchers are provided on a first come first serve basis. Applicants must provide documentation of HIV status, documentation of income/financial emergency and proof of homelessness. This service is not funded by HUD HOPWA dollars and is funded through local and/or private HIV funding.

<u>Supportive Services:</u> The Supportive Services program provides housing case management, assistance with accessing entitlement programs and other services such as mental health care, substance abuse treatment, food vouchers and transportation assistance which improve housing stability and access to care. A wide variety of agencies offer HOPWA Supportive Services in the Riverside – San Bernardino EMSA. Some agencies serve exclusively HIV/AIDS households while others are traditional social service agencies that provide HOPWA services to eligible households. The grantee and lead agencies have taken great care in ensuring that the needs of underserved communities are met and clients have a variety of choices when selecting a service provider.

<u>Permanent Housing Placement:</u> Permanent Housing Placement provides advocacy, housing search assistance, and funds to cover move-in costs so that persons living with HIV/AIDS can obtain permanent housing. Like STRMU assistance, this service is often combined with case management and other supportive services so that clients have the necessary tools to successfully maintain their housing.

<u>Housing Information Services (HIS):</u> Housing Information Services is a one-stop number that provides housing referrals and information to PLWHA, relatives or friends seeking assistance for person living with HIV/AIDS, service providers, surviving family members, and the general public. In Riverside County this service is offered by staff at

the Housing Authority of the County of Riverside (760/863-2833) and in San Bernardino County, Foothill AIDS Project (800/448-0858) provides this service.

<u>Shelter Plus Program (Enhanced Housing Opportunities Program – EHOP):</u> To further expand housing opportunities available through the HOPWA continuum of care, the Housing Authority of the County of Riverside (HACR) administers a tenant based rental assistance program through HUD's Shelter Plus Care program that provides permanent supportive housing for homeless HIV positive individuals and families. This program specifically targets chronically homeless HIV positive individuals who are currently living on the streets or in an emergency shelter.

3. Evaluate the progress in meeting its specific objective of providing affordable housing, including a comparison of actual outputs and outcomes to proposed goals and progress made on the other planned actions indicated in the strategic and action plans. The evaluation can address any related program adjustments or future plans.

		[1]	Outpu	t: Hou	iseholds	[2] Output	: Funding
	HOPWA Performance	HOP Assist			everaged ouseholds	HOPWA	Funds
	Planned Goal	a.	b.	c.	d.	e.	f.
	and Actual	Goal	Actual	Goal	Actual	HOPWA Budget	HOPWA Actual
	HOPWA Housing Subsidy Assistance	[1	Outni	ıt. Hon	seholds	[2] Output	· Funding
	Tenant-Based Rental Assistance	90	92		sciiorus	560.000	601,847.95
	Permanent Housing Facilities: Received Operating Subsidies/Leased units (Households Served)	16				74,880	75,832
	Transitional/Short-term Facilities: Received Operating Subsidies/Leased units (Households Served) (Households Served)						
	Permanent Housing Facilities: Capital Development Projects placed in service during the operating year (Households Served)						
	Transitional/Short-term Facilities: Capital Development Projects placed in service during the operating year (Households Served)						
4.	Short-Term Rent, Mortgage and Utility Assistance	160	141			135,000	138,326.51
5.	Permanent Housing Placement Services	80	239			60,000	46,704.84
6.	Adjustments for duplication (subtract)	80	239			*******	*****
	Total HOPWA Housing Subsidy Assistance (Columns a. – d. equal the sum of Rows 1-5 minus Row 6; Columns e. and f. equal the sum of Rows 1-5)	346	485	0	0	829,880	862,711
	Housing Development (Construction and Stewardship of facility based housing)				Housing Units	,	Output: Funding
	Facility-based units; Capital Development Projects not yet opened (Housing Units)					0	0
	Stewardship Units subject to 3 or 10 year use agreements	0	0				
10.	Total Housing Developed (Sum of Rows 78 & 9)	0	0			0	0
	Supportive Services		[1] Outpi	ut Households	[2]	Output: Funding
	Supportive Services provided by project sponsors/subrecipient that also delivered HOPWA housing subsidy assistance	346				170,871	153,406.02
	Supportive Services provided by project sponsors/subrecipient that only provided supportive services. Adjustment for duplication (subtract)						
	Total Supportive Services (Columns a. – d. equal the sum of Rows 11 a. & b. minus Row 12; Columns e. and f. equal the sum of Rows 11a. & 11b.) Housing Information Services	346		Owin	nt Households	170,871	153,406.02 Output: Funding
	Housing Information Services Housing Information Services		[1	_		[2]	Juiput. Funding
	Total Housing Information Services	500	296			56,660	54,374.45
13.	Total Housing Information Services	500	296			56,660	54,374.45

4. Report on annual HOPWA output goals for the number of households assisted during the year in: (1) short-term rent, mortgage and utility payments to avoid homelessness; (2) rental assistance programs; and (3) in housing facilities, such as community residences and SRO dwellings, where funds are used to develop and/or operate these facilities. Include any assessment of client outcomes for achieving housing stability, reduced risks of homelessness and improved access to care.

The chart below details the number of HOPWA household's services by each funding category for the 2012/2013 FY:

Housing Activity	Amount Expended*	Households Served
Tenant Based Rental Assistance	601,848	92
Project Based Rental Assistance	75,832	13
Short Term Rental, Mortgage & Utility Assistance	138,327	141
Supportive Services	153,406	485
Housing Information Services	54,374	296
Permanent Housing Placement	<u>46,705</u>	<u>239</u>
Total	1,070,492	1,266**

Along with an emphasis on permanent housing, the HOPWA Service Network has also placed a high priority on ensuring that an appropriate level of case management and supportive services are provided to clients so that they can: maintain permanent housing once they are placed in a subsidized unit, reduce the need for STRMU assistance; and successfully obtain market rate housing. Using the action steps outlined in the EMSA's housing plan, the HOPWA Service Network was successful in achieving the following program outcomes during FY 2012/2013:

- ➤ TBRA Program Achievements: 96% (89) of TBRA participants were stably housed both during and upon exit.
- > PBRA Program Achievements: Permanent Supportive Housing Facilities housed 13 participants. The only one exited client is deceased.
- ➤ STRMU Program Achievements: 141 households received STRMU assistance which is a slight decrease from last year and is most likely due to clients accessing other financial assistance programs. Of these 141 households; 87% (123) maintained stable/permanent housing, and 12% (17) were temporarily stable and had a reduced risk of homelessness.
- Supportive Services: 485 households received case management assistance with the goal of reaching housing stability and an increased level of selfsufficiency.
- ➤ Permanent Housing Placement: 239 households received housing search assistance and/or assistance with move-in costs so that they could obtain permanent housing. All 239 households received case management services and developed a housing plan to maintain permanent housing after placement.
- ➤ Employment: 11 HOPWA clients obtained employment through participation in HOPWA supportive services and case management.

5. Report on the use of committed leveraging from other public and private resources that helped to address needs identified in the plan.

The HOPWA Service Network regularly coordinates with other mainstream housing and supportive service resources to leverage additional public funds and private resources that are available in the community to assist low-income households. For FY 2013/2014 this coordination included the following:

- Use of Shelter Plus Care units (non-HIV designated) for chronically homeless HOPWA clients;
- Leveraging of local HPRP and EFSP resources to assist HOPWA clients with emergency rental/utility assistance and deposit assistance;

- Use of established homeless outreach teams to identify homeless HIV positive clients who are not accessing HOPWA services; and
- Transitioning stably housed HOPWA TBRA clients to mainstream Section 8 vouchers.
- 6. Provide an analysis of the extent to which HOPWA funds were distributed among different categories of housing needs consistent with the geographic distribution plans identified in its approved Consolidated Plan.

HOPWA funding allocations were made based on the percentage of HIV/AIDS cases in each of the two counties in the EMSA along with an emphasis on the need for permanent housing as reflected in the *Riverside-San Bernardino EMSA Housing Plan*. As such, Riverside County received 57% (\$1,071,180) of the EMSA's total allocation available for program services and San Bernardino County received 40% (\$751,705) of the allocation. The Project Sponsor in each respective county subcontracts with local service providers across the geographic landscape to ensure that all areas of the EMSA are adequately served.

A total of \$1,822,885 was budgeted for direct client services including project sponsor administration. A breakdown of direct service funding is detailed in the chart below:

Housing Activity	<u>Amount</u>	% of EMSA Budget
	<u>Allocated</u>	
Tenant Based Rental Assistance	859,000	47%
Project Based Rental Assistance	74,880	4%
Short Term Rental, Mortgage & Utility	163,300	9%
Assistance		
Supportive Services	327,471	17%
Housing Information Services	146,640	8%
Resource Identification	80,245	4%
Permanent Housing Placement	77,000	4%
Administration	<u>94,349</u>	<u>7%</u>
Total	1,822,885	100%

In keeping with the EMSA's housing plan, the FY2013/14 funding levels reflect an emphasis on permanent housing units with 47% of the budget earmarked for Tenant Based Rental Assistance, Project Based Rental Assistance and permanent housing placement.

7. Describe any barriers (including non-regulatory) encountered, actions in response to barriers, and recommendations for program improvement.

The two most significant barriers in the San Bernardino – Riverside EMSA are the lack of affordable housing resources and the lack of funding for intensive case management services to assist participants with significant housing barriers. These barriers make it difficult for clients to maintain stable housing due to severe rent burden in market rate housing units and in cases of households with significant barriers the lack of intensive case managements makes long term housing stability a major challenge.

8. Please describe the expected trends facing the community in meeting the needs of persons living with HIV/AIDS and provide additional information regarding the administration of services to people with HIV/AIDS.

As in years past, the following trends in the local community have a direct impact on housing needs of PLWHA:

- Rental costs are increasing throughout the Inland Empire, and credit checks are more prevalent even for low-income units;
- PLWHA are being pressed into poorer and more crime- and drug-ridden neighborhoods, which negatively impacts their long-term health and safety;
- The Inland Empire continues to have one of the highest rates of unemployment in the State (which is already higher than the Nation);
- Available jobs are often low-wage, offer no health insurance, and keep families at or below the poverty line;
- For clients assessed with mental illness, there continues to be a lack of low-cost psychiatric services throughout the EMSA;
- Transitional housing is extremely limited and the facilities are often unsafe for LGBT individuals and their families;
- The prevalence of HIV in the Inland Empire continues to be down-played by planning councils and local government bodies, even as the number of infected people is increasing in the region; and
- As State and local revenues continue to shrink, as evidenced by the bankruptcy of the City of San Bernardino, the availability of additional affordable housing and lowincome medical clinics in the area is harder to locate.
- 9. Please note any evaluations, studies or other assessments that will be conducted on the local HOPWA program during the next year.

The HOPWA Service Network has not identified any technical assistance needs at this time. A planning estimate of the area's unmet needs for HOPWA-eligible households was conducted with date from the Consolidated Plan, CPMP charts and narratives.

Specific HOPWA Objectives

Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by the Action Plan.

The City of Riverside is committed to working with our Project Sponsor partners, the Housing Authority of the County of Riverside and Foothill AIDS Project, along with their sub-recipient service provider agencies, to implement the HOPWA program over the next program year. In program year 2014/15, the City will work with the designated project sponsors to expend its allocation of HOPWA funding for the following eligible activities:

- Tenant-based Rental Assistance (TBRA)
- Project-based Rental Assistance
- Short-term Rent, Mortgage, Utility (STRMU)
- Supportive Services

- Housing Information Services/Resource Identification
- Permanent Housing Placement
- Project Sponsor Administration
- Grantee Administration

In addition to the expenditure of funds on the above service activities, the City will continue to work with our partners in the Riverside/San Bernardino HOPWA Service Network to implement the strategies identified in our 2007 HIV/AIDS Housing Plan as outlined above.

Other Narrative

Include any Action Plan information that was not covered by a narrative in any other section.

Exhibit A-1

Map of CDBG Benefit Service Areas

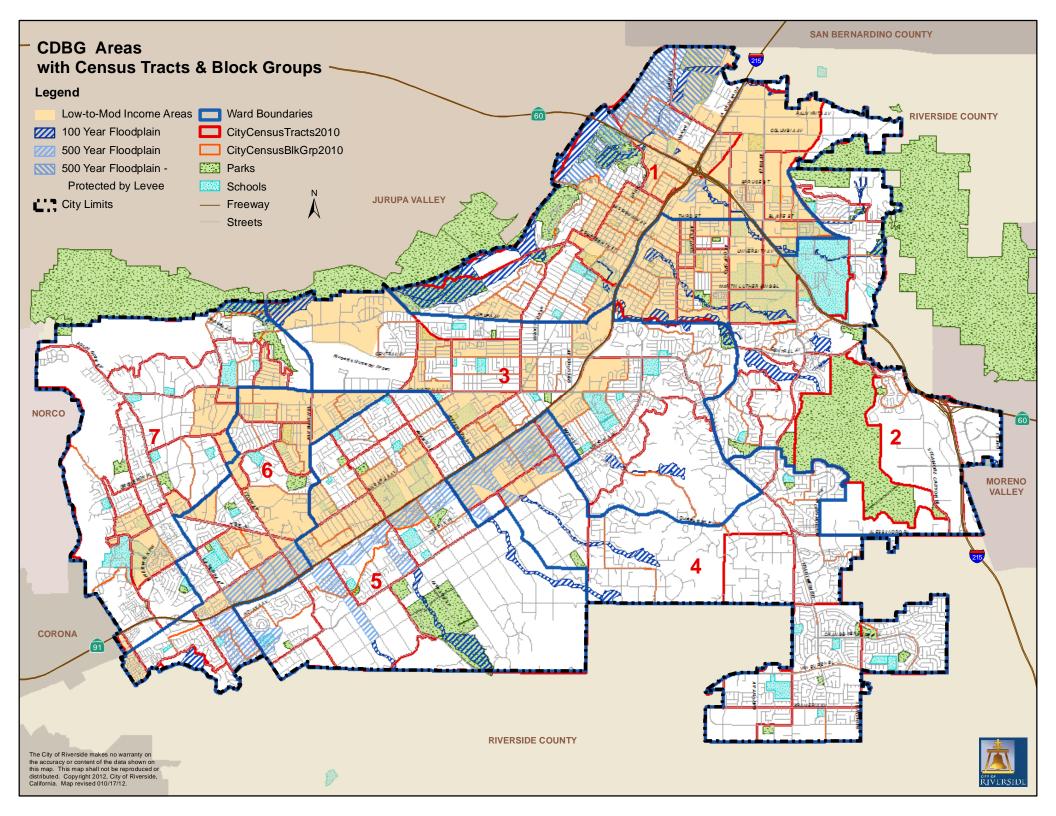


Exhibit A-2

Map of CDBG Low/Mod Income Households by Ward

CDBG Low/Mod Income by Ward

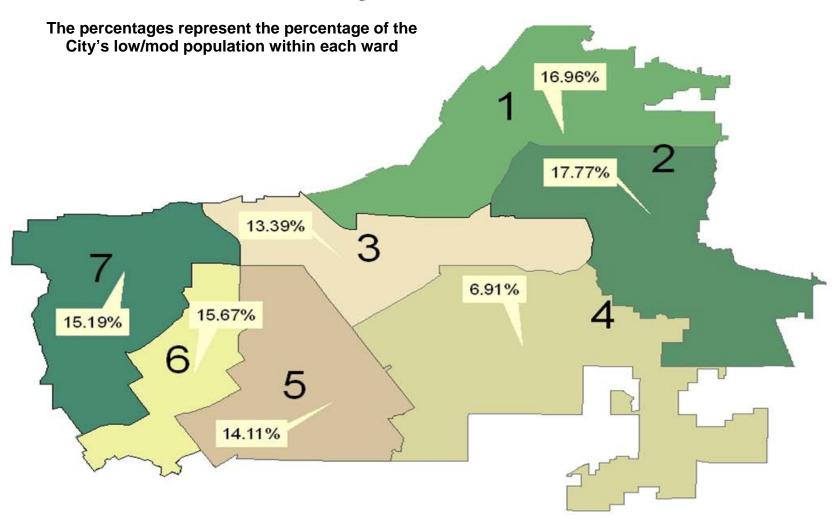


Exhibit B

Table of CDBG Benefit Service Areas

TRACT	BG	L/M %	NEIGHBORHOODS
305.03	3	93.5	Eastside
304	1	91.1	Eastside
303	4	90.8	Downtown
409.01	3	90.7	La Sierra
422.11	2	89.4	University
303	2	85.9	Downtown
422.02	1	83.1	University
422.11	1	82.5	University
305.02	1	82.4	Hunter Industrial, Eastside
304	5	82.2	Eastside
305.01	2	80.4	Eastside
309	1	79	Airport
411	3	77	La Sierra Acres, Arlanza
311	4	76.8	Mag. Center
414.12	2	76.4	La Sierra South
305.03	1	76.1	Eastside
303	5	76.1	Downtown
411	1	73.8	La Sierra Acres, Arlanza
303	1	72.8	Downtown
305.01	1	69.7	Eastside
307	2	69.7	Wood Streets
305.02	2	69.4	Hunter Industrial, Eastside
313	3	69.4	Casa Blanca
315.02	1	69.3	Ramona
413	4	69.2	La Sierra Acres, La Sierra
412.01	2	69.1	Arlanza, Arlington
305.03	2	68.3	Eastside
411	2	67.6	La Sierra Acres, Arlanza
313	2	67.3	Casa Blanca

TRACT	BG	L/M %	NEIGHBORHOODS
310.02	3	66.4	Airport
317.01	1	66	Arlington Heights, Casa Blanca
301	4	65.7	Northside, Downtown, Hunter Industrial
410.01	1	65.2	Arlanza
302	3	64.9	Downtown
313	1	64.5	Casa Blanca
422.09	1	64.5	Hunter Industrial, University
422.09	2	64.2	Hunter Industrial, University
304	4	63.2	Eastside
422.1	1	63.1	University, Hunter Industrial
317.01	2	62.5	Arlington Heights, Casa Blanca
316	3	61.9	Arlington, La Sierra
301	3	61.3	Northside, Downtown, Hunter Industrial
304	3	60.1	Eastside
422.1	2	59.9	University, Hunter Industrial
314.01	3	59.9	Ramona, Mag. Center
316	4	59.8	Arlington, La Sierra
315.01	2	59	Ramona
412.02	1	58.9	Arlanza, La Sierra Acres
314.02	1	58.7	Ramona, Mag. Center
303	3	58.7	Downtown
304	2	58.3	Eastside
412.03	1	57.4	Arlanza
301	1	57.2	Northside, Downtown, Hunter, Industrial
414.08	1	57.1	La Sierra
315.02	2	56.9	Ramona
423	1	56.6	Northside, Hunter Industrial
312	5	55.5	Victoria, Casa Blanca
310.02	2	55.2	Airport

TRACT	BG	L/M %	NEIGHBORHOODS
414.08	2	55.1	La Sierra
305.01	3	54.6	Eastside
412.03	2	54.5	Arlanza
311	1	54.1	Mag. Center
414.07	3	53.9	La Sierra
308	3	53.8	Grand, Wood Streets
314.01	4	53.1	Ramona, Mag. Center
409.03	2	53	La Sierra
317.04	1	52	Presidential Park, Arlington Heights
316	2	51.7	Arlington, La Sierra
414.07	2	51	La Sierra
309	1	79	Airport
310.02	2	55.2	Airport
310.02	3	66.4	Airport
410.01	1	65.2	Arlanza
412.03	1	57.4	Arlanza
412.03	2	54.5	Arlanza
412.01	2	69.1	Arlanza, Arlington
412.02	1	58.9	Arlanza, La Sierra Acres
317.01	1	66	Arlington Heights, Casa Blanca
317.01	2	62.5	Arlington Heights, Casa Blanca
316	2	51.7	Arlington, La Sierra
316	3	61.9	Arlington, La Sierra
316	4	59.8	Arlington, La Sierra
313	1	64.5	Casa Blanca
313	2	67.3	Casa Blanca
313	3	69.4	Casa Blanca
303	1	72.8	Downtown
303	2	85.9	Downtown

TRACT	BG	L/M %	NEIGHBORHOODS
302	3	64.9	Downtown
303	3	58.7	Downtown
303	4	90.8	Downtown
303	5	76.1	Downtown
304	1	91.1	Eastside
305.03	1	76.1	Eastside
305.01	1	69.7	Eastside
305.01	2	80.4	Eastside
305.03	2	68.3	Eastside
304	2	58.3	Eastside
305.03	3	93.5	Eastside
304	3	60.1	Eastside
305.01	3	54.6	Eastside
304	4	63.2	Eastside
304	5	82.2	Eastside
308	3	53.8	Grand, Wood Streets
305.02	1	82.4	Hunter Industrial, Eastside
305.02	2	69.4	Hunter Industrial, Eastside
422.09	1	64.5	Hunter Industrial, University
422.09	2	64.2	Hunter Industrial, University
414.08	1	57.1	La Sierra
414.08	2	55.1	La Sierra
409.03	2	53	La Sierra
414.07	2	51	La Sierra
409.01	3	90.7	La Sierra
414.07	3	53.9	La Sierra
411	1	73.8	La Sierra Acres, Arlanza
411	2	67.6	La Sierra Acres, Arlanza
411	3	77	La Sierra Acres, Arlanza

TRACT	BG	L/M %	NEIGHBORHOODS
413	4	69.2	La Sierra Acres, La Sierra
414.12	2	76.4	La Sierra South
311	1	54.1	Mag. Center
311	4	76.8	Mag. Center
301	1	57.2	Northside, Downtown, Hunter Industrial
301	3	61.3	Northside, Downtown, Hunter Industrial
301	4	65.7	Northside, Downtown, Hunter Industrial
423	1	56.6	Northside, Hunter Industrial
317.04	1	52	Presidential Park, Arlington Heights
315.02	1	69.3	Ramona
315.01	2	59	Ramona
315.02	2	56.9	Ramona
314.02	1	58.7	Ramona, Mag. Center
314.01	3	59.9	Ramona, Mag. Center
314.01	4	53.1	Ramona, Mag. Center
422.02	1	83.1	University
422.11	1	82.5	University
422.11	2	89.4	University
422.1	1	63.1	University, Hunter Industrial
422.1	2	59.9	University, Hunter Industrial
312	5	55.5	Victoria, Casa Blanca
307	2	69.7	Wood Streets
301	1	57.2	Northside, Downtown, Hunter Industrial
301	3	61.3	Northside, Downtown, Hunter Industrial
301	4	65.7	Northside, Downtown, Hunter Industrial
302	3	64.9	Downtown
303	1	72.8	Downtown
303	2	85.9	Downtown
303	3	58.7	Downtown
303	4	90.8	Downtown
303	5	76.1	Downtown

304 1 91.1 Eastside 304 2 58.3 Eastside 304 3 60.1 Eastside 304 4 63.2 Eastside 305.01 1 69.7 Eastside 305.01 2 80.4 Eastside 305.01 3 54.6 Eastside 305.02 1 82.4 Hunter Industrial, Eastside 305.02 2 69.4 Hunter Industrial, Eastside 305.03 1 76.1 Eastside 305.03 2 68.3 Eastside 305.03 3 93.5 Eastside 305.03 4 69.7 Wood Streets 308 3 53.8 Grand, Wood Streets 309 1 79 Airport 310.02 2 55.2 Airport 310.02 3 66.4 Airport 311 4 76.8 Mag. Center 312 5 55.5 Victoria, Casa Blanca 313 1 64.5 Casa Blanca 313 2 67.3 Casa Blanca 314.01 3 59.9				
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	314.01	4	53.1	Ramona, Mag. Center

Exhibit C

Citizen Participation



2014/15

COMMUNITY WARD

MEETINGS

Magnolia Center

Arlington

RIVERSIDE

COMMUNITY AT HOME

Help Shape Future Housing and Community Development Projects

Sycamore Canyon Park

WARD 4

Monday, November 4 6 p.m. Villegas Park Community Center (Temporary Facility)

3091 Esperanza Street

WARD 1

Thursday, October 24 6 p.m. Downtown Library 3581 Mission Inn Avenue

WARD 5

Monday, October 28 6 p.m. Hunt Park Community Center 4015 Jackson Street

WARD 2 Monday, October 21

6 p.m. César Chavéz Community Center 2060 University Avenue

WARD 6

Wednesday, November 6 6 p.m. Bryant Park Community Center 7950 Philbin Street

WARD 3

Wednesday, October 23 6 p.m. Janet Goeske Senior Center 5257 Sierra Street

WARD 7

Wednesday, October 30 6 p.m. La Sierra Park Community Center 5215 La Sierra Avenue



Community Development Department

3900 Main Street, 3rd Floor • Riverside, CA 92522

City of Arts & Innovation

Make your opinion count on community projects in your neighborhood!

The City invites you to attend one of seven community meetings being held in each City Council Ward to receive information and provide input on future housing and community development needs of low- and moderate-income residents and families in our City.

For more information contact the Community Development Department at 826-5649 or visit RiversideCa.gov/neighborhoods

¡Haga que su opinión cuente en los proyectos communitarios de su vecindario!

La ciudad le invita a participar en una de siete juntas comunitarias que se estan llevando a cabo en cada zona concejal para recibir información y para que usted opine sobre proyectos futuros de viviendas y las necesidades de las comunidades donde viven residentes y familias de sueldos bajos y moderados en nuestra ciudad.

Para mas información por favor de llamar a 826-5649 o visite RiversideCa.gov/neighborhoods

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RIVERSIDE

COMMUNITY AT HOME

Help Shape Future Housing and Community Development Projects

Make your opinion count on community projects in your neighborhood!

Annually, the City of Riverside receives entitlement funds from the U.S. Department of Housing and Urban Development (HUD).

The funding is used to address housing and community development needs of low and moderate-income residents and families. The type of projects funded include construction of neighborhood facilities, park improvements, street repairs, housing rehabilitation, job development and public service activities such as after-school programs, homeless services and support for seniors and the disabled.

The City invites you to attend one of the following informational meetings being held in each City Council Ward to receive your input on future projects. Your participation will help to develop the 2013-2014 Annual Action Plan.

Ward 1

Wednesday, November 14, 2012 6 p.m. Downtown Library 3581 Mission Inn Ave.

Ward 3

Wednesday, November 7, 2012 6 p.m.
Janet Goeske Senior Center
Ken Calvert Auditorium 5257 Sierra St.

Ward 5

Thursday, November 15, 2012 6 p.m. Hunt Park **Community Center** 4015 Jackson St.

Ward 2

Monday, October 22, 2012 6 p.m. César Chávez Community Center 2060 University Ave.

Ward 4

Wednesday, October 24, 2012 6 p.m. Villegas Park Community Center 3091 Esperanza St.

Ward 6

Thursday, October 25, 2012 6 p.m. **Bryant Park Community Center** 7950 Philbin St.

Ward 7

Thursday, October 18, 2012 6 p.m. La Sierra Park **Community Center** 5215 La Sierra Ave.

For more information, please contact the City of Riverside Community Development Department 951.826.5649 housing@riversideca.gov

RiversideCa.gov

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Exhibit D

Public Hearing Notice



CITY OF RIVERSIDE NOTICE OF PUBLIC HEARING AND REVIEW 2014-2015 HUD ANNUAL ACTION PLAN

City of Arts & Innovation

NOTICE IS HEREBY GIVEN that the City of Riverside has prepared its draft Annual Action Plan for Program Year 2014-2015. The publication of this notice begins the 30-day public review period required under Federal Regulation 24 CFR 91.105 (b)(2). The public review and written comment period begins March 31, 2014, and runs through April 30, 2014.

NOTICE IS HEREBY FURTHER GIVEN that the Annual Action Plan will be presented at a Public Hearing held by the City Council for approval on the following date:

DATE:

May 6, 2014

TIME:

3 p.m.

LOCATION: City Hall, Art Pick Council Chamber,

3900 Main Street, Riverside, CA 92522

At this meeting, the City Council will receive public comment on the draft 2014-2015 Annual Action Plan that is to be finalized and submitted to the U.S. Department of Housing and Urban Development (HUD).

The Annual Action Plan is part of the City's grant application to the Department of Housing and Urban Development (HUD). The Plan implements the housing and community development priorities for Riverside and allocates funding to specific programs and projects that will help to benefit low- and moderate-income persons and communities for a given year. The Annual Action Plan will appropriate Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with Aids (HOPWA) funding to specific programs and projects for the 2014-2015 fiscal year. The draft Plan is available for public review at the following locations:

> City Clerk's Office 3900 Main Street, 7th Floor Riverside, CA, 92522 (951) 826-5557

Community Development Department 3900 Main Street, 3rd Floor Riverside, CA 92522 (951) 826-5649

Riverside Main Library 3581 Mission Inn Avenue Riverside, CA 92501 (951) 826-5213

The public is invited to submit written comments on the draft Annual Action Plan. All comments relative to the draft document should be submitted to the City of Riverside, Community Development Department no later than 4 p.m. April 30, 2014.

Questions and written comments regarding the draft Annual Action Plan may be addressed to Rosemarie Gonzales, Project Manager, at 3900 Main Street, 3rd Floor, Riverside, California 92522. You may also call (951) 826-5649 with any questions concerning the draft document.

ACCESSIBILITY TO MEETINGS AND DOCUMENT

It is the objective of the City to comply with Section 504 of the Rehabilitation Act of 1973, as amended, the Americans with Disabilities Act (ADA) of 1990 and the ADA Amendment Act of 2008, the Fair Housing Act, and the Architectural Barriers Act in all respects. If you require the public document in an accessible format, the City will make reasonable efforts to accommodate your request. If you require a disability-related accommodation to attend or participate in a hearing or meeting, including auxiliary aids or services, please contact the City Clerk's Office at least 48 hours prior to the meeting at 951-826-5557.

COLLEEN J. NICOL, MMC

City Clerk of the City of Riverside

Dated: March 31, 2014

Published: March 31, 2014

THE PRESS-ENTERPRISE

3450 Fourteenth Street Riverside, CA 92501-3878 951-684-1200 951-368-9018 FAX

Publication(s): The Press-Enterprise

PROOF OF PUBLICATION OF

Ad Desc.: / HUD AAP

I am a citizen of the United States. I am over the age of eighteen years and not a party to or interested in the above entitled matter. I am an authorized representative of THE PRESS-ENTERPRISE, a newspaper in general circulation, printed and published daily in the County of Riverside, and which newspaper has been adjudicated a newspaper of general circulation by the Superior Court of the County of Riverside, State of California, under date of April 25, 1952, Case Number 54446, under date of March 29, 1957, Case Number 65673, under date of August 25, 1995, Case Number 267864, under date February 4, 2013, Case Number RIC 1215735, under date of July 25, 2013, Case Number RIC 1305730, and under date of September 16, 2013, Case Number RIC1309013; that the notice, of which the annexed is a printed copy, has been published in said newspaper in accordance with the instructions of the person(s)

03/31/2014

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Maria & Sj

Date: April 03, 2014

RIVERSIDE CITY CLERK 3900 MAIN ST, 7TH FL RIVERSIDE, CA 92522

Ad Number: 0001248161-01

P.O. Number: HUD AAP

Ad Copy:

CITY OF RIVERSIDE NOTICE OF PUBLIC HEARING AND REVIEW 2014-2015 HUD ANNUAL ACTION PLAN

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COLLEEN J. NICOL, MMC City Clerk of the City of Riverside

Dated: March 31, 2014

Published: March 31, 2014

3/31

Exhibit E

Project Eligibility

2013-14 HUD Action Plan - Exhibit E Project Eligibility

Project #	Agency	Project/Program	Fund Source	Eligibility (24 CFR)	Code	Nat. Obj.	24 CFR	Objective Category	Outcome Category
B1401	AmPac Tri State CDC	Citywide Micro Loan	CDBG	570.203b	18C	LMJ	570.201(o)(1)	Economic Opportunity	Sustainability
	Arc of Riverside County	Advanced Enterprises	CDBG	570.201E	05B	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1403	Arlington Temporary Assistance	Emergency Services	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1404	Assistance League Riverside	Operation Snack Attack	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1405	Care Connexxus Adult Day Services	Care Connexxus Adult Day Services	CDBG	570.201e	05A	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1406	Carolyn E. Wylie Center for Children, Youth & Families	Breaking Barriers to Learning	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1407	CASA for Riverside County, Inc.	Advocacy for Abused and Neglected Children	CDBG	570.201e	05N	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1408	Casa Blanca Home of Neighborly Service	Youth Educational Services (Y.E.S.)	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1409	Catholic Charities San Bernardino/Riverside	Casework Services	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1410	Church of God of Prophecy	Community Food Bank	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1411	Community Connect	2-1-1 Riverside County	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1412	Fair Housing Council of Riverside County, Inc.		CDBG	570.201e	05J	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1413	Goodwill Southern California	Fair Housing Program	CDBG	570.201e	053	LMC		· · · · · · · · · · · · · · · · · · ·	
		Riverside Career Resource Center					570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1414	Inland Empire Latino Lawyers Association	Inland Empire Expungement Project	CDBG	570.210e	05C	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1415	Janet Goeske Foundation	Comprehensive Senior Services	CDBG	570.201e	05A	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1416	Lutheran Social Services	Genesis House Transitional Living Program	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1417	Operation Safehouse	Emergency Shelter	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1418	Operation Safehouse	Transitional Living	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1419	Parks, Recreation & Community Services	Project Bridge	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1420	Parks, Recreation & Community Services	Riverside School of the Arts	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1421	Parks, Recreation & Community Services	Senior Breakfast /Brunch Program	CDBG	570.201e	05A	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1422	Parks, Recreation & Community Services	Transportation Voucher Program	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1423	Parks, Recreation & Community Services	Villegas Music Program	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1424	Parks, Recreation & Community Services	Youth Sports League/Recreation Scholarships	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1425	Path of Life Ministries	Community Shelter	CDBG	570.201e	03T	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1426	Smart Riverside	Digital Inclusion Program	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1427	Smooth Transition, Inc	Pre-Employment Job Readiness, Financial Literacy	CDBG	570.201e	05	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1428	Templo Roca Firme	After School Program	CDBG	570.201e	05D	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1429	Whiteside Manor	Dual Diagnosis	CDBG	570.201e	05F	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1430	YWCA	Senior Aquatics Program	CDBG	570.201e	05A	LMC	570.208(a)(2)	Suitable Living Environment	Availability/Accessibility
B1431	Riverside Housing Development Corporation	Brockton Carriage House	CDBG	570.201c	03E	LMC	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1432	Parks, Recreation & Community Services	Bordwell Fitness Station	CDBG	570.201c	03F	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1433	Parks, Recreation & Community Services	Bobby Bonds Park Classroom Renovation at Cesar Chavez Ctr	CDBG	570.201c	03E	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1434	Parks, Recreation & Community Services	Villegas Park Concrete Walkways	CDBG	570.201c	03F	LMC	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
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B1435	Public Works Department	Ward 1 Street Improvements-11th-12th St./Market-BrocktonAve.	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1436	Public Works Department	Ward 2 Street Improvements-12th-13th St.Howard Ave.	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1437	Public Works Department	Ward 3 Street Improvements-PotomacSt./Madison/SanRafael	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1438	Public Works Department	Ward 5 Street Improvements-FarnhamPI./Magnolia/Andrew St.	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1439	Public Works Department	Ward 5 Jackson Street Landscaping	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
	Public Works Department	Ward 6 Street Improvements-Jones Ave./Hole Ave./Wells Ave.	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1441	Public Works Department	Ward 7 Street Improvements-Sunnyside/Nebraska/Easy/Bogart	CDBG	570.201c	03K	LMA	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1442	Public Works Department	ADA Improvements	CDBG	570.201c	03L	LMC	570.208(a)(1)	Suitable Living Environment	Availability/Accessibility
B1443	Habitat for Humanity	A Brush with Kindness	CDBG	570.2010	14A	LMH		Decent Housing	Sustainability
	·			370.202		LIVII	570.208(a)(3)	Decent Housing	Sustainability
B1444	City of Riverside	REPAYMENT LOAN - MISSION VILLAGE PROJECT	CDBG		19F				
B1445	City of Riverside	General Program Administration	CDBG	570.206	21A		570.206		
	City of Riverside	Administration	HOPWA		31B		574.300	Decent Housing	Availability/Accessibility
	Riverside County Housing Authority	Riverside County HOPWA	HOPWA		03T	LMC	574.300	Suitable Living Environment	Availability/Accessibility
	Foothill Aids Project	San Bernardino HOPWA	HOPWA		03T	LMC	574.300	Suitable Living Environment	Availability/Accessibility
S1449	Riverside County EDA, Housing Division	Rapid Re-Housing	ESG	576.104	03T	LMC	576.104	Suitable Living Environment	Availability/Accessibility
S1450	Path of Life Ministries	Riverside Emergency Shelter	ESG	576.102	03T	LMC	576.102	Suitable Living Environment	Availability/Accessibility
S1451	Path of Life Ministries	Emergency Cold Weather Shelter	ESG	576.102	03T	LMC	576.102	Suitable Living Environment	Availability/Accessibility
S1452	Path of Life Ministries	HMIS	ESG	576.107	03T	LMC	576.107	Suitable Living Environment	Availability/Accessibility
	City of Riverside	Administration	ESG	576.108	21A	LMC	576.108	Suitable Living Environment	Availability/Accessibility
S1454	City of Riverside	Administration	HOME	92.207	21H	LMH	92.207	Decent Housing	Sustainability
	Wakeland	Home Front at Camp Anza	HOME	92.205	12	LMH	92.205	Decent Housing	Availability/Accessibility
	Riverside Housing Development Corporation	Housing Rehabilitation	HOME	92.205	14A	LMH	92.205	Decent Housing	Sustainability
.**1 -100		1.1000mg (Condomication)	. IOIVIL	02.200	1 -1/4		02.200		- Colonia binty

Exhibit F

Project Master List

2014-15 Action Plan Project Master List Exhibit F

IDIS#	Agency	Project/ Program	Fund Source	New Funds	Funds Carried Forward (estimated)	Source of Carried- Forward Funds	Pı	roject Total	Category	Code
M1361	TBD	Acquisition-Rehabilitatino of Chicago-Linden Property	HOME		\$468,322	FY 2013 HOME		\$468,322 ^h	Housing	12
M1401	Riverside Housing Development Corporation	Housing Rehabilitation Program	HOME	\$ 200,000			\$	200,000.00 H		14A
M1402	City of Riverside	HOME Administration	HOME	\$ 18,372				\$18,372 A	Admin	21H
M1403	Wakeland Housing & Development	Camp Anza Affordable Veterans Housing Project	HOME	\$ 539,994	\$ 500,000	Prior Yr Home	\$	1,039,994 H	Housing	12
M1404	City of Riverside	HOME Administration	HOME	\$ 74,258	\$ -			\$74,258 [/]	Admin	21H
B1041	Parks, Recreation & Community Services	VILLEGAS PARK IMPROVEMENTS	CDBG		\$ 87,000	FY 2010 CDBG	\$	87,000	Capital	03F
B1043	Parks, Recreation & Community Services	DALES'S SENIOR CENTER CONSTRUCTION	CDBG		\$ 77,739	FY 2010 CDBG	\$		Capital	03F
B1101	Parks, Recreation & Community Services	Cesar Chavez Community Center	CDBG		\$ 72,324	FY 2011 CDBG	\$	295,569.00	Capital	03E
B1102	Parks, Recreation & Community Services	Ward 6 Bryant Park Improvements	CDBG		\$ 154,154	FY 2011 CDBG	\$	260,640	Capital	03F
B1107	Parks, Recreation & Community Service	Arlington Park Improvements	CDBG				\$	209,692	Capital	03F
B11	Parks, Recreation & Community Service	Reid Park Club House	CDBG				\$	116,600	Capital	03E
H1257	Housing Authority Riverside County	RIVERSIDE COUNTY HOPWA	HOPWA		\$14,526	Prior Yr HOPWA	\$	1,129,503 H	Housing	03T
H1258	Foothill AIDS Project	FOOTHILL AIDS PROJECT	HOPWA		\$16,043	Prior Yr HOPWA	\$	792,632 H	Housing	03T
H1352	Housing Authority Riverside County	RIVERSIDE COUNTY HOPWA	HOPWA		\$ 1,073,027	Prior Yr HOPWA	\$	1,073,027 F	Housing	03T
H1353	Foothill AIDS Project	FOOTHILL AIDS PROJECT	HOPWA		\$ 712,498	Prior Yr HOPWA	\$	753,001 F	Housing	03T
B1206	Parks, Recreation & Community Services	Bobby Bonds Park	CDBG		\$ 83,911	Prior Yr CDBG	\$	100,000	Capital	03F
B1209	Parks, Recreation & Community Services	Villegas Park Pool Gate	CDBG		\$ 6,500	Prior Yr CDBG	\$	6,500 (Capital	03F
B1210	Parks, Recreation & Community Services	Villegas Park Field Renovation	CDBG		\$ 41,424	Prior Yr CDBG	\$	41,424 (Capital	03F
B1216	Parks, Recreation & Community Services	ADA Pool Lift, Slope or Stairs	CDBG		\$ 9,107	Prior Yr CDBG	\$	64,000	Capital	03F
B1208	Public Works Department	Ward 3 Street Improvements	CDBG		\$ 46,326	Prior Yr CDBG	\$	158,138	Capital	03K
B1211	Public Works Department	Ward 4 Street Imrprovements	CDBG		\$ 41,425	Prior Yr CDBG	\$	41,425	Capital	03K
B1212	Public Works Department	Ward 5 Street Improvements	CDBG			Prior Yr CDBG	\$	182,448	Capital	03K
B1213	Public Works Department	Ward 6 Street Improvements	CDBG			Prior Yr CDBG	\$	265,000	Capital	03K
B1214	Public Works Department	Ward 7 Street Imrprovements	CDBG				\$	196,413	Capital	03K
B1215	Public Works Department	ADA Footpath Improvements	CDBG			Prior Yr CDBG	\$		Capital	03L
B12	Public Utilities Department	Solar Panels	CDBG			Prior Yr CDBG	\$		Housing	03T
B1333	Fair Housing Council of Riverside County	Parking Lot	CDBG				\$	3,000 (Capital	03E
B1334	MFI Recovery Center , Inc.	Security Fencing	CDBG				\$	9,200 (Capital	03P
B1335	The Wylie Center	Waiting Room (HIPPA)	CDBG				\$	2,612 (03D
B1336	Parks, Recreation & Community Services	Dales Senior Center HVAC	CDBG			Prior Yr CDBG	\$	44,000 (03A
B1339	Parks, Recreation & Community Services	HVAC Cesar Chavez Community Center	CDBG			Prior Yr CDBG	\$	70,000		03F
B1340	Parks, Recreation & Community Services	Playground at Bobby Bonds	CDBG				\$	100,000		03F
	r ains, Necreation & Community Services	Fiayground at Doddy Donus			φ 100,000	FIIOL II CDBG	Φ	100,000 (Japılai	

2014-15 Action Plan Project Master List Exhibit F

IDIS#	Agency	Project/ Program	Fund Source	New Funds	Funds Carried Forward (estimated)	Source of Carried- Forward Funds	Project Total	Category	Code
B1341	Parks, Recreation & Community Services	Reader Board at Bobby Bonds	CDBG		\$ 71,057	Prior Yr CDBG	\$ 71,057	Capital	03F
B1342	Parks, Recreation & Community Services	Replace Restroom Building at Don Jones Park	CDBG		\$ 181,641	Prior Yr CDBG	\$ 181,641	Capital	03F
B1343	Parks, Recreation & Community Services	Improvements to Exterior of Brown Room and Pool Building	CDBG		\$ 93,737	Prior Yr CDBG	\$ 93,737	Capital	03F
B1344	Parks, Recreation & Community Services	Bryant Park Improvements -Playground, HVAC, and Kitchen	CDBG		\$ 212,569	Prior Yr CDBG	\$ 212,569	Capital	03F
B13	Parks, Recreation & Community Services	Fairmount Park ADA Boat Launch	CDBG		\$ 125,000	Prior Yr CDBG	\$ 125,000	Capital	03L
B1345	Public Works Department	Ward 5 Street Improvements	CDBG		\$ 191,408	Prior Yr CDBG	\$ 191,408	Capital	03K
B1346	Public Works Department	Ward 7 Street Improvements	CDBG		\$ 206,058	Prior Yr CDBG	\$ 206,058	Capital	03K
B1347	Public Works Department	ADA Improvements	CDBG		\$ 100,000	Prior Yr CDBG	\$ 100,000	Capital	03L
B13	Public Works Department	Verbena Street	CDBG		\$ 84,945	Prior Yr CDBG	\$ 84,945	Capital	03K
B13	Public Works Department	Alley Block Wall	CDBG		\$ 195,480	Prior Yr CDBG	\$ 195,480	Capital	03K
B1348	Habitat for Humanity	A Brush with Kindness	CDBG		\$ 25,000	Prior Yr CDBG	\$ 25,000	Housing	14A
B1401	AmPac Tri State CDC	Citywide Micro Loan	CDBG	\$ 50,000		:	\$ 50,000	Economic Dev	18C
B1402	Arc of Riverside County	Advanced Enterprises	CDBG	\$ 2,900		:	\$ 2,900	Public Service	05G
B1403	Arlington Temporary Assistance	Emergency Services	CDBG	\$ 15,600		:	\$ 15,600	Public Service	05
B1404	Assistance League Riverside	Operation Snack Attack	CDBG	\$ 4,050		:	\$ 4,050	Public Service	05D
B1405	Care Connexxus Adult Day Services	Care Connexxus Adult Day Services	CDBG	\$ 7,500		:	\$ 7,500	Public Service	05A
B1406	Carolyn E. Wylie Center for Children, Youth & Families	Breaking Barriers to Learning	CDBG	\$ 2,900		:	\$ 2,900	Public Service	
B1407	CASA for Riverside County, Inc.	Advocacy for Abused and Neglected Children	CDBG	\$ 7,500		:	\$ 7,500	Public Service	05D
B1408	Casa Blanca Home of Neighborly Service	Youth Educational Services (Y.E.S.)	CDBG	\$ 11,550		:	\$ 11,550	Public Service	05N
B1409	Catholic Charities San Bernardino/Riverside	Casework Services	CDBG	\$ 7,500		:	\$ 7,500	Public Service	05
B1410	Church of God of Prophecy	Community Food Bank	CDBG	\$ 2,900			\$ 2,900	Public Service	05
B1411	Community Connect	2-1-1 Riverside County	CDBG	\$ 7,500		:	\$ 7,500	Public Service	05
B1412	Fair Housing Council of Riverside County, Inc.	Fair Housing Program	CDBG	\$ 79,700		!	\$ 79,700	Public Service	05J
B1413	Goodwill Southern California	Riverside Career Resource Center	CDBG	\$ 3,450			\$ 3,450	Public Service	05
B1414	Inland Empire Latino Lawyers Association	Inland Empire Expungement Project	CDBG	\$ 2,300		!	\$ 2,300	Public Service	05C
B1415	Janet Goeske Foundation	Comprehensive Senior Services	CDBG	\$ 6,950			\$ 6,950	Public Service	05A
B1416	Lutheran Social Services	Genesis House Transitional Living Program	CDBG	\$ 4,600			\$ 4,600	Public Service	05
B1417	Operation Safehouse	Emergency Shelter	CDBG	\$ 7,500			\$ 7,500	Public Service	05D
B1418	Operation Safehouse	Transitional Living	CDBG	\$ 7,500				Public Service	05D
B1419	Parks, Recreation & Community Services	Project Bridge	CDBG	\$ 28,000				Public Service	05
B1420	Parks, Recreation & Community Services	Riverside School of the Arts	CDBG	\$ 8,500				Public Service	05
B1421	Parks, Recreation & Community Services	Senior Breakfast /Brunch Program	CDBG						05D
B1422	Parks, Recreation & Community Services	Transportation Voucher Program	CDBG	\$ 7,500				Public Service	05D
	,			\$ 500		:	\$ 500	Public Service	

2014-15 Action Plan Project Master List Exhibit F

B1423 B1424	Parks, Recreation & Community Services					Forward (estimated) Forv	wara runas		Category	Code
B1424	·, · · · · · · · · · · · · · · · ·	Villegas Music Program	CDBG	\$	4,500		\$	4,500	Public Service	05A
	Parks, Recreation & Community Services	Youth Sports League/Recreation Scholarships	CDBG	\$	28,000		\$	28,000	Public Service	05
B1425	Path of Life Ministries	Community Shelter	CDBG	\$	115,500		\$	115,500	Public Service	05D
B1426	Smart Riverside	Digital Inclusion Program	CDBG	\$	27,500		\$	27,500	Public Service	03T
B1427	Smooth Transition, Inc	Pre-Employment Job Readiness, Financial Literacy	CDBG	\$	4,050		\$	4,050	Public Service	03T
B1428	Templo Roca Firme	After School Program	CDBG	\$	6,900		\$	6,900	Public Service	05
B1429	Whiteside Manor	Dual Diagnosis	CDBG	\$	18,600		\$	18,600	Public Service	05
B1430	YWCA	Senior Aquatics Program	CDBG	\$	2,900		\$	2,900	Public Service	05
B1431	Riverside Housing Development Corporation	Brockton Carriage House	CDBG	\$	18,300		\$	18,300	Public Service	03E
B1432	Parks, Recreation & Community Services	Bordwell Fitness Station	CDBG	\$	37,500		\$	37,500	Public Service	03F
B1433	Parks, Recreation & Community Services	Bobby Bonds Park Classroom Renovation at Cesar Chavez Ctr	CDBG	\$	50,000		\$	50,000	Public Service	03E
B1434	Parks, Recreation & Community Services	Villegas Park Concrete Walkways	CDBG	\$	107,980		\$	107,980	Capital	03F
B1435	Public Works Department	Ward 1 Street Improvements-11th-12th St./Market-BrocktonAve.	CDBG	\$	246,728		\$	246,728	Capital	03K
B1436	Public Works Department	Ward 2 Street Improvements-12th-13th St.Howard Ave.	CDBG	\$	190,186		\$	190,186	Capital	03K
B1437	Public Works Department	Ward 3 Street Improvements-PotomacSt./Madison/SanRafael Wy	CDBG	\$	209,241		\$	209,241	Capital	03K
B1438	Public Works Department	Ward 5 Street Improvements-FarnhamPI./Magnolia/Andrew St.	CDBG	\$	156,540		\$	156,540	Capital	03K
B1439	Public Works Department	Ward 5 Jackson Street Landscaping	CDBG	\$	63,952	3	\$	63,952	Capital	03K
B1440	Public Works Department	Ward 6 Street Improvements-Jones Ave./Hole Ave./Wells Ave.	CDBG	\$	244,870		\$	244,870	Capital	03K
B1441	Public Works Department	Ward 7 Street Improvements-Sunnside/Nebraska/Easy/Bogart	CDBG	\$	237,368		\$	237,368	Capital	03K
B1442	Public Works Department	ADA Improvements	CDBG	\$	100,000		\$	100,000	Capital	03L
B1443	Habitat for Humanity	A Brush with Kindness	CDBG	\$	25,000		\$	25,000	Capital	14A
B1444	Downtown Mission Village	REPAYMENT LOAN - MISSION VILLAGE PROJECT	CDBG	\$	200,000		\$	200,000	Admin	19F
B1445	City	General Program Administration	CDBG	\$	596,205		\$	596,205	Admin	21A
H1446	City of Riverside	HOPWA ADMINISTRATION	HOPWA	\$	59,428		\$	59,428	Housing	03T
H1447	Housing Authority Riverside County	RIVERSIDE COUNTY HOPWA	HOPWA	\$	1,129,139		\$	1,129,139	Housing	03T
H1448	Foothill AIDS Project	FOOTHILL AIDS PROJECT	HOPWA	\$	792,378		\$	792,378	Housing	03T
S1101	Riverside County EDA, Housing Division	Rapid-ReHousing Program	ESG	\$	70,000	\$64,086 FY 20	013 ESG	\$ 134,086	6 Homeless	03T
S1356	Path of Life Ministries	Riverside Emergency Shelter	ESG	\$	79,344		\$	70,543	Homeless	03T
S1357	Path of Life Ministries	Emergency Cold Weather Shelter	ESG	\$	67,635		\$	67,000	Homeless	03T
S1358	Path of Life Ministries	HMIS	ESG	\$	9,615		\$		Homeless	03T
S1359	City	Administration TOTALS	ESG	\$ \$	18,372	\$ 5,324,882.65	\$	18,371 \$ 15,645,988	Admin	21A

Exhibit G

Non-State Grantee Certifications

CERTIFICATIONS

In accordance with the applicable statutes and the regulations governing the consolidated plan regulations, the jurisdiction certifies that:

Affirmatively Further Fair Housing — The jurisdiction will affirmatively further fair housing, which means it will conduct an analysis of impediments to fair housing choice within the jurisdiction, take appropriate actions to overcome the effects of any impediments identified through that analysis, and maintain records reflecting that analysis and actions in this regard.

Anti-displacement and Relocation Plan — It will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended, and implementing regulations at 49 CFR 24; and it has in effect and is following a residential antidisplacement and relocation assistance plan required under section 104(d) of the Housing and Community Development Act of 1974, as amended, in connection with any activity assisted with funding under the CDBG or HOME programs.

Anti-Lobbying - To the best of the jurisdiction's knowledge and belief:

- No Federal appropriated funds have been paid or will be paid, by or on behalf of it, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement;
- If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, it will complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions; and
- 3. It will require that the language of paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

Authority of Jurisdiction — The consolidated plan is authorized under State and local law (as applicable) and the jurisdiction possesses the legal authority to carry out the programs for which it is seeking funding, in accordance with applicable HUD regulations.

Consistency with plan -- The housing activities to be undertaken with CDBG, HOME, ESG, and HOPWA funds are consistent with the strategic plan.

Section 3 — It will comply with section 3 of the Housing and Urban Development Act of 1968, and implementing regulations at 24 CFR Part 135.

Signature/Authorized Official

Date 5/8/14

Specific CDBG Certifications

The Entitlement Community certifies that:

Citizen Participation — It is in full compliance and following a detailed citizen participation plan that satisfies the requirements of 24 CFR 91.105.

Community Development Plan — Its consolidated housing and community development plan identifies community development and housing needs and specifies both short-term and long-term community development objectives that provide decent housing, expand economic opportunities primarily for persons of low and moderate income. (See CFR 24 570.2 and CFR 24 part 570)

Following a Plan — It is following a current consolidated plan (or Comprehensive Housing Affordability Strategy) that has been approved by HUD.

Use of Funds -- It has complied with the following criteria:

- 1.Maximum Feasible Priority. With respect to activities expected to be assisted with CDBG funds, it certifies that it has developed its Action Plan so as to give maximum feasible priority to activities which benefit low and moderate income families or aid in the prevention or elimination of slums or blight. The Action Plan may also include activities which the grantee certifies are designed to meet other community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community, and other financial resources are not available);
- 2.Overall Benefit. The aggregate use of CDBG funds including section 108 guaranteed loans during program year(s) 2014 (a period specified by the grantee consisting of one, two, or three specific consecutive program years), shall principally benefit persons of low and moderate income in a manner that ensures that at least 70 percent of the amount is expended for activities that benefit such persons during the designated period:
- 3.Special Assessments. It will not attempt to recover any capital costs of public improvements assisted with CDBG funds including Section 108 loan guaranteed funds by assessing any amount against properties owned and occupied by persons of low and moderate income, including any fee charged or assessment made as a condition of obtaining access to such public improvements.

However, if CDBG funds are used to pay the proportion of a fee or assessment that relates to the capital costs of public improvements (assisted in part with CDBG funds) financed from other revenue sources, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds.

The jurisdiction will not attempt to recover any capital costs of public improvements assisted with CDBG funds, including Section 108, unless CDBG funds are used to pay the proportion of fee or assessment attributable to the capital costs of public improvements financed from other revenue sources. In this case, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds. Also, in the case of properties owned and occupied by moderate-income (not low-income) families, an assessment or charge may be made against the property for public improvements financed by a source other than CDBG funds if the jurisdiction certifies that it lacks CDBG funds to cover the assessment.

Excessive Force — It has adopted and is enforcing:

1. A policy prohibiting the use of excessive force by law enforcement agencies within its

jurisdiction against any individuals engaged in non-violent civil rights demonstrations; and

2. A policy of enforcing applicable State and local laws against physically barring entrance to or exit from a facility or location which is the subject of such non-violent civil rights demonstrations within its jurisdiction;

Compliance With Anti-discrimination laws — The grant will be conducted and administered in conformity with title VI of the Civil Rights Act of 1964 (42 USC 2000d), the Fair Housing Act (42 USC 3601-3619), and implementing regulations.

Lead-Based Paint — Its activities concerning lead-based paint will comply with the requirements of 24 CFR Part 35, subparts A, B, J, K and R;

Date

pliance with Laws - It will comply with applicable laws.

Signature/Authorized Official

Community Development Deputy Director Title

OPTIONAL CERTIFICATION CDBG

Submit the following certification only when one or more of the activities in the action plan are designed to meet other community development needs having a particular urgency as specified in 24 CFR 570.208(c):

The grantee hereby certifies that the Annual Plan includes one or more specifically identified CDBG-assisted activities which are designed to meet other community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.

Signature/Authorized Official	Date
Title	

Specific HOME Certifications

The HOME participating jurisdiction certifies that:

Tenant Based Rental Assistance — If the participating jurisdiction intends to provide tenant-based rental assistance:

The use of HOME funds for tenant-based rental assistance is an essential element of the participating jurisdiction's consolidated plan for expanding the supply, affordability, and availability of decent, safe, sanitary, and affordable housing.

Eligible Activities and Costs -- it is using and will use HOME funds for eligible activities and costs, as described in 24 CFR § 92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in § 92.214.

Appropriate Financial Assistance — before committing any funds to a project, it will evaluate the project in accordance with the guidelines that it adopts for this purpose and will not invest any more HOME funds in combination with other Federal assistance than is necessary to provide affordable housing;

Signature/Authorized Official Date

Community Development Deputy Director Title

ESG Certifications

The Emergency Solutions Grants Program Recipient certifies that:

Major rehabilitation/conversion — If an emergency shelter's rehabilitation costs exceed 75 percent of the value of the building before rehabilitation, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed rehabilitation. If the cost to convert a building into an emergency shelter exceeds 75 percent of the value of the building after conversion, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed conversion. In all other cases where ESG funds are used for renovation, the jurisdiction will maintain the building as a shelter for homeless individuals and families for a minimum of 3 years after the date the building is first occupied by a homeless individual or family after the completed renovation.

Essential Services and Operating Costs — In the case of assistance involving shelter operations or essential services related to street outreach or emergency shelter, the jurisdiction will provide services or shelter to homeless individuals and families for the period during which the ESG assistance is provided, without regard to a particular site or structure, so long the jurisdiction serves the same type of persons (e.g., families with children, unaccompanied youth, disabled individuals, or victims of domestic violence) or persons in the same geographic area.

Renovation – Any renovation carried out with ESG assistance shall be sufficient to ensure that the building involved is safe and sanitary.

Supportive Services – The jurisdiction will assist homeless individuals in obtaining permanent housing, appropriate supportive services (including medical and mental health treatment, victim services, counseling, supervision, and other services essential for achieving independent living), and other Federal State, local, and private assistance available for such individuals.

Matching Funds – The jurisdiction will obtain matching amounts required under 24 CFR 576.201.

Confidentiality – The jurisdiction has established and is implementing procedures to ensure the confidentiality of records pertaining to any individual provided family violence prevention or treatment services under any project assisted under the ESG program, including protection against the release of the address or location of any family violence shelter project, except with the written authorization of the person responsible for the operation of that shelter.

Homeless Persons Involvement – To the maximum extent practicable, the jurisdiction will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under the ESG program, in providing services assisted under the ESG program, and in providing services for occupants of facilities assisted under the program.

Consolidated Plan - All activities the jurisdiction undertakes with assistance under ESG are consistent with the jurisdiction's consolidated plan.

Discharge Policy - The jurisdiction will establish and implement, to the maximum extent practicable and where appropriate policies and protocols for the discharge of persons from

publicly funded institutions or systems of care facilities, foster care or other youth facilities, order to prevent his discharge from immediately	or correction programs and institutions) in
Stati to prove the discharge from miniculator.	
Signature/Authorized Official	<u>5/8/14</u>
Signature/Authorized Official	Date
Community Development Deputy Director Title	

HOPWA Certifications

The HOPWA grantee certifies that:

Activities -- Activities funded under the program will meet urgent needs that are not being met by available public and private sources.

Building - Any building or structure assisted under that program shall be operated for the purpose specified in the plan:

- 1. For at least 10 years in the case of assistance involving new construction, substantial rehabilitation, or acquisition of a facility,
- 2. For at least 3 years in the case of assistance involving non-substantial rehabilitation or repair of a building or structure.

5/8/14 Signature/Authorized Official

Date

Community Development Deputy Director

APPENDIX TO CERTIFICATIONS

INSTRUCTIONS CONCERNING LOBBYING:

A. Lobbying Certification

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Exhibit H

2014-2015 Projects

Proj	ect N	lame:	City	wide	Mic	cro L	.oan													
Des	cripti	ion:		IDIS	Pro	ject :	#:	B140)1		UOG	Cod	e:	UOC	G Co	de				
AmP	ac Tri	i State CDO																		
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						Expl	anati	on:												
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Proj	ect N	lame:	Brea	aking	g Ba	rrier	s to Le	earning											
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Description: IDIS Project #: B1435 UOG Code: UOG Code	Pro	ect N	lame:	War	d 1	Stre	et Ir	npro	ven	nents									
Decent Housing Suitable Uning Proposed Improvements for lower income persons Improvements Improv	Des	cripti	ion:		IDIS	Pro	ject	#: I	B143	35		UOG	Cod	e: UO	G Cod	de			
Select one: Infrastructure	Stre	et imp	provement	S															
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Explanation: Explanation: Street improvements for 11th and 12th Street from Market to Brockton Avenue and Chestnut and Almond Street from 11th - 12th Street Improvements for 11th and 12th Street from Market to Brockton Avenue and Chestnut and Almond Street from 11th - 12th Street Str				1001				Cala	٠.			Infrast	ructur	e				•	_
Street improvements for 11th and 12th Street from Market to Oberand Housing Suitable Living Environment Economic Opportunity Outcome Categories Availability/Accessbility Affordability Sustainability 11 Public Facilities Proposed Underway Complete Accompl. Type: Proposed Underway Complete Accompl. Type: Proposed Underway Complete Proposed Outcome Availability/Accessbility Accompl. Type: Proposed Underway Complete Proposed Outcome Availability/Accessbility Accompl. Type: Proposed Underway Complete Proposed Outcome Availability/Accessbility Accomplete Proposed Outcome Availability/Accessbility Accomplete Proposed Outcome Availability/Accessbility Accomplete Proposed Outcome Availability/Accessbility of Specific Objectives Accompl. Type: Proposed Underway Complete Proposed Underway Complete Proposed Outcome Availability/Accessbility of Specific Objectives Accompl. Type: Proposed Underway Complete Proposed Underway Complete Proposed Outcome Availability/Accessbility of Specific Objectives Accompl. Type: Proposed Underway Complete Proposed Underway Complete Proposed Outcome Actual Outcome Performance Measure Actual Outcome Watrix Codes Matrix Codes Matr								Seie	CL	one:									
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		ent Housing				Mito	chell A	vei	nue									
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Proj	ect N	lame:	ADA	\ Im	prov	'eme	nts													
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		15 ive Category				othe	er re	quir	ed mod	ificat	tions	alor	ng ma	ajor	path	าร 0	f travel.			
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Grantee Name: City of Riverside

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Proj	ect N	lame:	Sec	tion	108	Debt	Ser	vice	e Repay	men	t Loa	an						
	cripti					ject #		3144			UOG			G Coo	de			
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	tion									1	Prior	ity N	Need Cate	egory				
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le le	Jer					Comp	lete									Complete		
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) Mair rside,	n Street, 3 CA	rd flo	or			Select	one:				ministration				-	•
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Loca	ation	:								Prior	ity N	leed Cat	egory				
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Rivei	rside,	CA					Select	one:	L	riaiiiiii	ig/Adi	Till list acto					
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Grantee Name: City of Riverside

			CPIVIP	version	2.0															
Proj	ect N	lame:	Foot	thill	AID	SHO)PWA	\ Pr	ograi	m										
Desc	cripti	ion:		IDIS	Pro	ject	#:	H144	48			UOG	Cod	le: UC	G Co	de				
HOP	WA F	unding for	San I	Berna	rdino	Cou	nty ho	usin	ig and	sup	portiv	e ser	vices	for indiv	iduals I	iving	with HIV/	AIDS a	and t	their
fami	lies.																			
	tion											Prio	rity N	Need Cat	egory					
		arrison Ave	9.,									Homel	occ/H	IV/AIDS						
Clare	emon	t, CA					Sele	ct	one:			TOTTICE	C33/11.	IV/AIDS						
						Expl	lanati	on:												
Ехре	ected	l Completi	ion D	Date:		Incr	ease	/im	prov	e ho	ousir	ng op	opor	tunities	and s	supp	ortive se	ervice	es fo	or
06/3	0/20	15 ive Category				pers	sosn	livit	ng w	ith /	AIDS	S .								
Γ					-	1														
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0	Econ	nomic Oppor	tunity									Sp	ecifi	c Object	ives					
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	Susta	ainability				3														•
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		living er		_			pic													
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Matri	x Code	es								•	Matri	x Code	es							•
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				Actu	al A	mour	nt								Actu	al Aı	mount			
/e	Fund	Source:	•	Prop	ose	mA b	t.					Fund	Sourc	ce:	Prop	osec	d Amt.			
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rar	Accor	mpl. Type:	•	Prop	ose	d Uni	ts					Accor	mpl. T	ype:	Prop	osec	d Units			
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Proj	ect N	lame:	Rap	id-Re	Но	usin	g Pro	ogra	m										
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and '	these	individual	s and	l famili	ies n	nust	have a	an in	come at c	or bel	ow 30	% AN	ΛI						
	ation									_	Prio	rity N	leed	Cate	gory				
		en Place,									Homel	ess/HI	IV/AID	ıs					_
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Proj	ect N	lame:	Yea	r Rou	ınd	Eme	erger	าсу :	Shelter												
	cripti			IDIS				S145				UOG				G Co					
		fe Ministrie					nds v	vill be	e used to	р	ay fo	r ess	ential	servi	ces,	opera	iting	costs and s	staff	salary	
(dire	ct cos	st) at the E	mer	gency	shel	ter.															
Loca	ation	:										Prior	ity N	leed (Cate	gory					
		en Place										Jomol	occ/U1	IV//ATD	c						
Rive	rside,	CA 92507					Sele	ecto	one:			TOTTIER	255/ П	IV/AID	3						
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Expe	ected	l Completi	ion E	Date:		ESG	fun	ds v	vill be	JS	ed t	o he	lp o	perat	te th	ne Ye	ar I	Round En	nerg	ency	
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Г	Objecti	15 ve Categor<u>y</u>							-		•					_		nen and		nen fo	r
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Proj	ect N	lame:	Eme	erger	ncy	Cold	Wea	athe	r Shelt	er ((ECWS	5)						
Desc	cripti	ion:		IDIS	Pro	ject :	#:	S145	51		UOC	G Cod	le: U0	OG Cod	de			
Cour cost)		Riverside:	E	ESF fu	ınds	will b	e use	d to	pay for e	sse	ntial ser	vices	, operatir	ng costs	s, and	d staff salary (d	direct	
Loca	ation	:									Prio	rity (Need Ca	teaorv				
		en Place									Ø			logo. y			- Common of the	_
Rive	rside,	CA 92507	,				Sele	ect	one:		Home	less/H	IV/AIDS				~	
						Expl	anati	ion:										
Ехре	ected	l Complet	ion D	ate:		ESG	fun	ds v	vill be ι	ise	d to he	elp ru	un an E	merge	ency	Cold Weath	ner	
						She	lter	(EC	WS) fro	m	Decem	nber	througl	h mid-	Apr	il that provi	des an	
Γ						add	ition	al 7	2 beds	on	a nigh	nt by	night l	oasis ι	unde	er the federa	ıl cold	
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		_		ment														
0	Econ	nomic Oppor	tunity								Sp	ecifi	c Object	tives				
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Proj	ect N	lame:	НМІ	IS																
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Staff	expe	enses for in	putti	ing cli	ent i	nform	ation	into	the hom	eless	manaç	geme	nt info	orma	tion s	yster	m (HMIS).			
Loca	tion	:									Prio	rity N	Need	Cate	gory					
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River	rside,	CA 92507					Sele	ect c	one:	l	потпет	C55/ IT.	IV/AID	3					Y	
						Expl	anati	on:												
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suit	able	living er	rviro	onme	ent					_										
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Matri	x Code	es							•	Matr	ix Code	es								•
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Proj	ect N	lame:	Eme	erger	ncy	Solu	tions	s Gra	ants (ES	SG) A	∖dmi	nistr	ration	1					
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exce	ed 7.	5% of ove	rall F	Y 201	4-20	15 ES	SG fed	deral	award)										
	ation										Prio	rity N	Need (Cate	gory				
		n Street, 3		or							Plannir	na/Adı	ministra	ation					_
Rive	rsiae,	CA 92522					Sele	ect	one:			19/7 (0)							
						Expl	anati	ion:											
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06/3	0/20	15 ive Category				prog	gram	١.											
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	Susta	ainability				3													
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CPMP Version 2.0 Grantee Name: City of Riverside

Proi	Project Name: HOME Administration																		
							pject #: S1454 UOG Code: UOG Code												
		ation of the	e HO				,, . <u>I</u>	0110	<u> </u>		1000		0. 00	0 000					
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		n Street, 3i	rd flo	or		Priority Need Category													
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Exhibit I

Homeless Reduction & Prevention Strategy







City of Riverside

Homeless Reduction and Prevention Strategy Plan



A Service Oriented Five-Year Plan



City of Riverside Homeless Reduction & Prevention Strategy Five-Year Plan

Operational Statement

The City of Riverside is committed to expanding its current operations available to the homeless and those at-risk while partnering with new and existing agencies and resources to solidify a unique community system of dignified supportive housing, prevention programs and supportive services.

PRIORITY #1

1. Community Education

Objective:

Successfully educate and inform the public of homeless concerns so that an effective community wide effort to assist the homeless is represented, blight is reduced, calls are placed/referrals are made to the correct agencies for the precise needs of the person(s)in need. Effectively reduce panhandling and increase revenue for homeless and prevention services.

Strategy: Community awareness

- Launch Marketing Campaign to increase awareness
- Continue/increase participation in networking and collaborative meetings with service organizations, churches, businesses, police and other city/county officials
- Pursue/reach new opportunities of contact
- Ensure Effective Communication about the solutions
- Educate businesses and others about what they can do to help create a real solution
- Educate the Community about homelessness and resources
- Reduce the amount of PD calls for service regarding the homeless

Strategy: Alternatives to providing to panhandlers

- Launch Marketing Campaign in increase awareness that also includes campaign against panhandling
- Inform community about how to volunteer to assist homeless, donate in lieu of giving to panhandlers
- Work with local businesses to inform patrons of alternatives to panhandling
- Explore options of giving stations/centers to drop off contributions to the homeless

Target Date: One year from the Plan's adoption date.

2. Basic Needs Services

Objective: Readily available basic services

Strategy: Expansion of services on Hulen Place

- Laundry program for homeless clients
- Showers and rooming essentials
- Accessible meal centers
- Expansion of medical services at the Access Center
- Drop in center*
- Have all mainstream programs under one roof*
- Temporary storage services for personal belongings
- Add a dental clinic to the Access Center
- Implement a vision care program at the Access Center
- Create respite care program or strategy to prevent people from being discharged from hospitals onto the streets
- Create a homeless court program

Strategy: Access to affordable/free transportation

Buss passes for the homeless to access services

Target Date: Two years from the Plan's adoption date.

*This action has a five year target date.

PRIORITY #2

1. Prevention Services

Objective: Enhance existing homeless prevention services

Strategy: Ways to prevent homelessness

- Focus on preventative care and development principals (vs. relief) both pre- and post-homelessness
- Ensure that resources for threatened (at-risk) families are accessible and known
- Invest in the prevention of homelessness by coordinating and streamlining efforts to address the causes of households losing their housing
- Pursue additional resources in order to provide for more clients (increase level of services)
- Increase the communication and collaboration between agencies serving the homeless and those entities and agencies that can most effectively provide for the prevention of homelessness
- Support the implementation of Laura's Law that allows counties to compel outpatient treatment in extreme cases

Objective: Evaluate the success of homeless prevention services

Strategy: Create or use existing databases to evaluate homeless prevention services

- Use HMIS to track homeless clients and to evaluate existing homeless prevention services
- Develop tracking system to ensure quality of data

Target date: Two years from the Plan's adoption date.

2. Outreach

Objective: Immediate effective outreach for the chronic and visible homeless

Strategy: Reduce homeless population through outreach services and programs

- Create an emergency response team to include: Police, Outreach Riverside County Department of Mental Health, church partners, etc.
- Collaboration and communication with other providers to provide immediate services and outreach
- Mobile center to serve on the streets
- Increase in funding for detox and substance/alcohol treatment

- Increase funding for mental health services
- Outreach providers throughout the county to work together more closely
- Attend conferences on homeless issues
- Incorporate the use of interns through local colleges

Target Date: One year from the Plan's adoption date.

PRIORITY #3

1. <u>Employment Services</u>

Objective: Identify employment opportunities that would assist households in

becoming self-sufficient

Strategy: Connect homeless individuals with job opportunities and resources

 Create employment programs with a case management component that serves homeless individuals or those at-risk of becoming homeless to achieve permanent employment

- Support organizations providing transitional employment opportunities
- Create and/or assist businesses to capitalize on incentives for hiring the "hard to employ"
- Work with local agencies and educational or skills training institutions to create income opportunities through job development and working with the community to hire homeless individuals
- Host job fairs within the City of Riverside

Target Date: Three years from the Plan's adoption date.

2. Permanent Housing

Objective: Develop permanent housing "pipeline" that will provide a clear path to

permanent housing for individuals with different needs

Strategy: Create housing opportunities for homeless individuals

- Consider the use of Housing Authority properties to be rehabilitated and designated for supportive permanent housing
- Permanent housing with lower barriers and possible subsidies for up to one year
- Provide case management tailored specifically to each clients with individualized case plans that have been placed in an affordable housing unit
- Additional affordable housing units aimed at serving individuals at 30% of area median income
- Develop a "furniture connection" in order to provide clients with furniture
- Develop a partnership with HomeAid to provide housing on a larger scale to the homeless, including those just released from treatment and mental health facilities
- Ensure that emergency (interim) housing/shelter remains available for individuals and families in crisis and integrate these emergency services into the housing pipeline

Objective: Pursue and expand partner relationships with residential property owners

Strategy: Address barriers to housing homeless individuals through partnerships

- Strengthen relationships with landlords to make allowances on client's history/past offenses
- Become involved in the 100K homes campaign that connects homeless individuals with affordable housing
- Continue a dialogue with non-profits that specialize in homeless services to possibly offer permanent housing services on a larger scale than what is currently provided

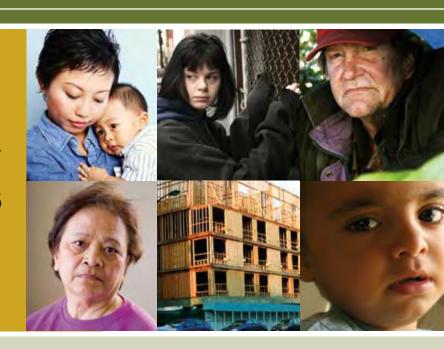
Target date: Five years from the Plan's adoption date.

Exhibit J

10-Year Strategy to End Homelessness

COUNTY OF RIVERSIDE

10-YEAR STRATEGY
TO END HOMELESSNESS



September 2007

ACKNOWLEDGEMENTS

The "County of Riverside 10-Year Strategy to End Homelessness" is the result of the efforts of many representatives from public and private organizations including the following agencies who made up the "10 Year Plan Working Group:"

Catholic Charities

City of Coachella

City of Corona

City of Moreno Valley

City of Palm Desert

City of Palm Springs

City of Riverside

Coachella Valley Association of Governments (CVAG)

Coachella Valley Rescue Mission

Community Action Partnership

Desert AIDS

Economic Development Agency

Homeless Taskforce of Corona

Housing Authority

Lutheran Social Services

Martha's Village & Kitchen

Mental Health

NAMI

Operation Safehouse

Path of Life

Salvation Army

St. Paul of the Desert

US VETS

Valley Restart

Veterans Services

If any organization has been omitted in this listing it was done so in error.

This report was prepared for the County of Riverside Department of Public Social Services and the Housing and Homeless Coalition for Riverside County by the Institute for Urban Research and Development.

Department of Public Social Services staff includes:

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Copies of this report can be obtained by contacting

County of Riverside Department of Public Social Services
Homeless Programs Unit
951.358.5637
or at
www.n2ncoalition.org

LOCAL FACTS ABOUT HOMELESSNESS¹

1. Total Number of Homeless Persons:

• There are approximately 4,500 adults and children who are homeless on a given day throughout the County of Riverside;

2. Location:

 More than 60% of homeless adults and children live on the streets and nearly 40% live in shelters or transitional housing programs on a given day throughout the County of Riverside;

3. Gender:

 More than two-thirds of adults are men and nearly one-third are women on a given day throughout the County of Riverside;

4. Families:

 More than 300 families are homeless on a given day throughout the County of Riverside;

5. Children:

 Nearly 20% of homeless persons are children under the age of 18 living with a homeless parent(s) on a given day throughout the County of Riverside.

¹Local facts were taken from the County of Riverside 2007 Homeless Count.

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EXECUTIVE SUMMARY

I. A NEW CHALLENGE

The President of the United States challenged the 100 largest cities to end chronic homelessness in 2001. The U. S. Conference of Mayors extended the Bush Administration's challenge to other cities to complete 10-Year Strategies to End Homelessness. In June of 2003 the Conference of Mayors unanimously passed a resolution that "strongly encourages cities to create and implement strategic plans to end homelessness in 10 years." The National Governors Association extended its support by encouraging state governments to coordinate efforts with the federal government and local efforts including 10-year planning efforts to end chronic homelessness in March of 2005.

As a result, more than 300 cities, counties, and states have completed or are completing "A 10-Year Strategy to End Homelessness" according to the United States Interagency Council on Homelessness (USICH). USICH is a federal agency established by Congress to be responsible for supporting and encouraging local jurisdictions to develop and implement 10-year strategies to end homelessness.

II. A NEW APPROACH

USICH has encouraged the increasing number of jurisdictions that have completed or are completing 10-year strategies to recommend courses of action that end and not merely manage

"Planning
to end homelessness
—not to manage or
maintain it—
is new".

(United States Interagency Council on Homelessness)

or maintain homelessness. A typical example of managing and maintaining homelessness involves moving homeless people from food and meal programs to emergency shelters and back to food and meal programs day after day, week after week, month after month, and—with an increasing number of homeless persons—year after year. Managing and maintaining homelessness has also involved moving people in and out of motels, hospital emergency rooms, and correctional institutions which also contributes to a seemingly endless cycle of homelessness.

Planning to end homelessness involves a different approach to homelessness that is described in the recommendations in this report. This approach involves focusing new and existing tools and resources on three (3) sub-populations of homeless persons that encompasses all homeless and at risk of becoming homeless persons within the County. The three (3) sub-populations include:

- Chronic Homeless Persons;
- Episodic Homeless Persons; and
- Persons At Risk of Becoming Homeless.

CHRONIC HOMELESS PERSONS

Chronic homeless persons, according to the U.S. Department of Housing and Urban Development (HUD), are individuals who are homeless for one (1) year or more, or four (4) times in three (3) years, and have a disability which is often mental illness and/or substance abuse. They are usually the most visible and the hardest to reach of all homeless persons. The Institute for Urban Research and Development estimates that about 50% or 1,350 of the approximately 2,700 single persons recently counted on the streets in the County of Riverside on a given day are chronically homeless. HUD does not include members of families in its definition of chronic homelessness.

Organizations and individuals throughout the County provide a lot of emergency assistance to chronically homeless individuals that often manage and maintain their chronic homeless experience. National and local studies have demonstrated that many people remain homeless year after year after hundreds of thousands of dollars are spent on emergency assistance.² Conversely, fewer resources such as assertive community treatment and permanent supportive housing are provided to chronic homeless persons to help end their homeless experience. Thus, assertive community treatment, permanent supportive housing, and other effective tools and resources are recommended in this report.

¹Chronic homelessness is fully defined by HUD as "A person who is an unaccompanied homeless individual with a disabling condition who has either been continuously homeless for a year or more OR has had at least four (4) episodes of homelessness in the past three (3) years. In order to be considered chronically homeless, a person must have been sleeping in a place not meant for human habitation (e.g., living on the streets) and/or in an emergency homeless shelter." A disabling condition is defined as "a diagnosable substance use disorder, serious mental illness, developmental disability, or chronic physical illness or disability, including the co-occurrence of two or more of these conditions." A disabling condition limits an individual's ability to work or perform one or more activities of daily living. An episode of homelessness is a separate, distinct, and sustained stay on the streets and/or in an emergency homeless shelter. A chronically homeless person must be unaccompanied and disabled during each episode."

²See "Costs of Serving Homeless Individuals in Nine Cities," The Lewin Group, November 19, 2004; "The Do-It-Yourself Cost-Study Guide: Assessing Public Costs Before and After Permanent Supportive Housing: A guide for State and Local Jurisdictions," Martha R. Burt, November, 2004.

EPISODIC HOMELESS PERSONS

Episodic homeless persons are individuals or families who are homeless for a short period of time—days, weeks, or months—not a year or more. The Institute for Urban Research and Development estimates that 70% or 3,150 persons of the approximate 4,500 persons who are homeless in the County on a given day are not homeless one (1) year later.

Comparatively-speaking, the good news is that episodic homeless persons are no longer homeless days, weeks, or months because of the services provided by local government, non-profit organizations, faith-based organizations, community service groups, businesses, and volunteers. Thus, there are several recommendations that underline the need to support existing non-residential and residential homeless services such as case management based shelters and transitional housing programs.

PERSONS AT RISK OF BECOMING HOMELESS

The bad news is that there are at least a few thousand people who become episodically homeless and replace the episodically homeless persons noted above who obtain housing creating a continuous cycle of homelessness throughout the County year after year. The persons replacing the episodically homeless persons noted above are persons who were at risk of becoming homeless and became homeless.

Persons at risk of becoming homeless have limited income and often have to choose between paying their rent or mortgage and other daily living costs that often put them at risk of becoming homeless.³ The Institute for Urban Research and Development estimates that a large majority of households at risk of becoming homeless and who eventually become homeless do not seek and/or receive resources until the day(s) before, or the day(s) after, they become homeless. Once a household becomes homeless, it generally costs thousands of dollars or more to help these households gain housing once again.

The recommendations in this report concerning homeless prevention (see pgs 21-22) will help households before they become homeless and may reduce the cost to hundreds of dollars or less in resources to keep them immediately housed. Residents have been asking if homelessness can actually end in their communities. If implemented, the recommendations

³This report assumes that households with an annual income of less than \$25,000 are at risk of becoming homeless. There were approximately 100,000 households in the County of Riverside with an annual income of less than \$25,000 in 2000 according to U. S. Census Bureau data.

concerning homeless prevention will break the cycle of continuous homelessness that involves thousands of persons who lose their housing and replace thousands of persons who obtain housing after becoming homeless. This will help homeless service providers to continue to focus on, and reduce, the number of persons who are chronically homeless.

III. RECOMMENDATIONS

The County of Riverside 10-Year Strategy to End Homelessness provides 11 recommendations that describe how homelessness can be reduced within the County as part of its strategy to end homelessness through a much more balanced approach of resources between chronic, episodic, and at risk of becoming homeless persons. These recommendations were made by the Working Group which is primarily comprised of representatives from local government and non-profit agencies that met at least once a month over an 18-month period of time that helped compile this report. A list of members can be found among the acknowledgments on page i.

The County has a significant number of homeless persons and those who are at risk of becoming homeless. There are thousands of households who are at risk of becoming homeless in the County during the course of a year. Of these households, approximately 7,000 consisting of about 20,000 adults and children become homeless annually.⁴ Also, about 4,500 or 22.5% of these persons are homeless within the County on a given day.⁵

Implementing the recommendations in this report will help achieve the strategy's initial goal which is to reduce homelessness within the County by 50% during the first five (5) years (2008-2012) of implementation. Further reductions in homelessness for the following five (5) years (2013-2017) will be determined by, and based upon, the reduction outcomes during the initial five (5) years of implementation.

⁴Estimating the number of persons who become homeless annually within the county was derived by examining and comparing local, regional, and national data. National research, according to the Urban Institute, has shown that approximately 1% of a jurisdiction's general population experiences homelessness during the course of a year (see "How Many Homeless People Are There?" in Helping America's Homeless). According to the California Department of Finance, Demographic Research Unit, there were approximately 2,000,000 residents in Riverside County in January of 2006. One percent (1%) equals 20,000 residents.

⁵The County of Riverside conducted a point-in-time homeless count during January, 2007 and concluded that there are approximately 4,500 homeless persons on a given day or approximately four and a half times the annual number of homeless persons. "Annual estimates are likely to be anywhere from three to six times as high as Point-in-time estimates" according to a recent report entitled "Estimating the Need" published by the Corporation for Supportive Housing in order to help guide jurisdictions in projecting their own annual estimate of homeless persons.

In order to reduce homelessness annually, the strategy primarily focuses on three (3) activities that were shaped by "guiding principles" that are based on local and national social service experiences

and supported by recent local and national studies concerning homelessness (see Appendix A for a list of guiding principles). The three (3) activities are as follows:

- A. Preventing New Episodes of Homelessness;
- B. Ending Chronic and Episodic Homelessness;
- C. Developing Resources to Combat Homelessness.

The initial goal is to reduce homelessness within the county by 50% during the first five years of implementation.

Adopting recommendations for each of these three (3) activities provides the County with an opportunity to break a continuous cycle of homelessness that has left thousands of households homeless each year and hundreds of persons living on the streets incessantly year after year. The recommendations, which are described in their entirety in Section II Summary of Recommendations, fall within each of the three (3) activities above as follows:

A. PREVENTING NEW EPISODES OF HOMELESSNESS

Recommendation #1: Homeless Prevention

• implement a county-wide homeless prevention strategy designed to prevent at least half (50%) of the 7,000 households who become homeless each year from becoming homeless during the first five (5) years of implementation of this plan.

The Working Group recommends that a coordinated/collaborative homeless prevention strategy be developed and implemented to address the diverse needs of each supervisorial district. The group further recommends that community-based services be based upon "best practices models" such as "one-stop access centers." Households at risk of becoming homeless will be eligible to receive a wide-range of supplemental resources available "under one roof" in order to maintain their housing. Prior to receiving resources, an intake and assessment will be completed that will verify eligibility and identify the needs of each household. Households must be residents of the jurisdiction in which the program is operating, show proof of residency, and proof of low income status. In addition, recipients may be required to work with a case manager on a long-term basis.

Recommendation #2: Discharge Planning

 establish county-wide protocols and procedures to prevent people from being discharged from public and private institutions of care into homelessness that will help decrease the number of persons being discharged into homelessness by at least 10% annually.

The Working Group recommends that a local interagency coordinating body as described on page 15 should be charged with establishing strategies to improve coordination among publicly and privately funded institutions of care and local service agencies in the County of Riverside in order to decrease the number of persons being discharged into homelessness annually. This effort would contribute to the initial goal of reducing homelessness within the County by 50% during the first five (5) years of the strategy's implementation.

B. ENDING CHRONIC AND EPISODIC HOMELESSNESS

Recommendation #3: Street Outreach

• expand street outreach programs throughout the County that bring social services directly to chronically homeless persons in a more "assertive" way in order to 1) decrease the number of chronic homeless individuals each year by at least 10% and 2) help prevent additional persons from living on the streets for one (1) year or more during the first five (5) years of implementation of the strategy.

The Working Group recommends that a comprehensive and flexible array of specialized services and related supportive efforts be readily available to assist chronic homeless persons through an

assertive street outreach program. This program should serve as a "portal of entry" for severely mentally ill and other chronically homeless individuals to move beyond their homeless situation and into the continuum of care. Services should be provided in an assertive, yet non-intrusive, low demand approach by staff in order to

Guiding Principle:

The longer a person lives on the streets the greater the likelihood that the problems that caused and/or prolong their homeless experience will intensify.

re-engage chronically homeless persons with needed treatment and services that address the diverse needs of the street population of each supervisorial district.

Recommendation #4: Shelter Beds

• create 150 <u>additional</u> shelter beds throughout the County for individuals living on the streets and encourage participation in a case management plan during the first five (5) years of implementation of the strategy.

The Working Group has determined that 150 <u>additional</u> shelter beds are needed for residents who should be encouraged to participate in a case management plan.⁶ The average length of stay in shelters has been around 90 days. This means that 150 persons per every 90 days or 600 persons annually could receive the necessary services to move from shelter to more stable housing

opportunities and reduce the number of unsheltered single adults living on the streets who are not chronically homeless by nearly half (44.5%) after the beds were established.⁷ Shelter beds and related services should meet the diverse needs of the homeless population of each supervisorial district.

Guiding Principle: Implementing a "rapid exit" strategy that focuses on early identification and resolution of shelter resident's "barriers to housing" and providing case management facilitates their return to permanent housing.

Recommendation #5: Transitional Housing

• create 75 <u>additional</u> transitional housing units consisting of 225 beds to serve families who are living on the streets and encourage participation in a case management plan during the first five (5) years of implementation of the strategy.

⁶Statistics were taken from "Housing Inventory Charts" table of the "County of Riverside 2006 Continuum of Care Application."

⁷The County of Riverside 2007 Homeless Count revealed that approximately 2,700 persons were single adults living on the streets. The Institute for Urban Research and Development estimates that 50% or 1,350 of these persons are chronically homeless and 1,350 are not. Of the 1,350 who are not chronically homeless, 600 or nearly half (44.5%) could receive shelter and case management services after the 150 additional shelter beds are created.

Guiding Principle: Families need longer periods of residency than the average shelter residency of 90 days in order to establish the resources to obtain and maintain permanent housing

The Working Group recognizes that transitional housing programs have been very effective in helping families end their homeless experiences. On a given day, approximately 120 families are in transitional housing programs. During the same day, however, around 300 families are living on the streets or in motels and are in need of transitional housing. The Working

Group believes that an average length of stay of six (6) months could be an adequate amount of time for families to obtain permanent affordable housing. Thus, 75 <u>additional</u> transitional housing units would serve 150 families during the course of a year and reduce the number of families living on the streets or in motels by 50%. Transitional housing units and related services should meet the diverse needs of the homeless population of each supervisorial district.

Recommendation #6: Permanent Supportive Housing

• create at least 500 beds or units of permanent supportive housing for chronic homeless persons during the first five (5) years of implementation of the strategy.

The Working Group recommends that at least 500 beds or units of permanent supportive housing be developed for chronic homeless persons in order to reduce chronic homelessness by nearly half during the first five (5) years of implementation of the strategy. Permanent supportive housing should include units within multi-family residences such as apartment buildings, Single Room Occupancy (SRO) complexes, and bedrooms within group living facilities such as sober living homes. Supportive services should meet the diverse needs of the homeless population for each supervisorial district.

Recommendation #7: Permanent Affordable Housing

 develop 1,500 units of permanent affordable housing for extremely low, very low, and low-income families and individuals during the first five (5) years of implementation of the strategy.

 $^{^8}$ Statistics were taken from "Homeless Population and Subpopulations" and "Housing Inventory Charts" tables of the "County of Riverside 2006 Continuum of Care Application."

The Working Group recommends that 1,500 units of permanent affordable housing be developed for low-income families and individuals during the initial five years of the strategy's implementation. About half of the units should be for individuals that could benefit from single-room occupancy housing. The other half would be for families that would be in need of multiple bedroom units. Funding sources are noted in Recommendations 10 and 11.

Recommendation #8: Homeless Management Information System

• engage full participation from all homeless prevention, emergency shelter, transitional housing, permanent support housing, and related supportive service programs in the County of Riverside Homeless Management Information System during the first five (5) years of implementation of the strategy.

The County of Riverside has committed to ensuring that 75% of all emergency shelter, transitional housing, and permanent support housing beds/units will be included in its Homeless Management Information System (HMIS) by the end of 2008. This commitment was made to the U.S. Department of Housing and Urban Development (HUD) through the County's 2006 Continuum of Care Application which was submitted to HUD in May, 2006. Currently, about 45% of all emergency shelter beds, 30% of all transitional housing beds, and 20% of all permanent supportive housing beds are participating in HMIS. The Working Group recommends that efforts be made to ensure that 75% of all emergency shelter, transitional housing, and permanent support housing beds participate in HMIS by the end of 2008. The Working Group also recommends full participation of all homeless prevention and related supportive service programs in the County of Riverside Homeless Management Information System.

Recommendation #9: Mainstream Resources

• create a streamlined benefits application system featuring a single application process for multiple programs in order to expedite enrollment and access to available resources for homeless and at risk to homeless individuals and families during the first two (2) years of implementation of the strategy.

Local and national data reveals that only one-third of chronic homeless persons access mainstream benefit programs such as: Food Stamps, Medicaid; Social Security Disability Income (SSDI); Supplemental Security Income (SSI); and Veteran's Benefits. In order to reverse this development, the Working Group recommends that case managers ensure that homeless persons, and particularly chronic homeless persons, successfully obtain the benefits for which they are eligible. Creating a streamlined benefits application system featuring a single application process for multiple programs in order to expedite enrollment and access to available resources for homeless and at risk to homeless individuals and families will increase the number of homeless persons receiving mainstream resources. Often homeless persons are eligible to receive multiple mainstream resources and a single application process would enhance their opportunity to receive multiple mainstream resources for themselves and, if applicable, family members.

C. DEVELOPING RESOURCES TO COMBAT HOMELESSNESS

As previously noted under Recommendation #7, the Working Group recommended that 1,500 units of permanent affordable housing be developed for low-income families and individuals during the first five years of the strategy's implementation. New sources of support for permanent affordable housing development are noted in the following two (2) recommendations.

Recommendation #10: Housing Trust Fund

• create a Housing Trust Fund that receives an ongoing dedicated source(s) of public funding to support 1) production and preservation of affordable housing including housing for extremely low, very low, and low income households; 2) homeless prevention activities; and 3) ancillary supportive services during the first year of implementation of the strategy.

This public source of funding is usually committed through legislation or ordinance. The Working Group recommends that these funds be used for a variety of purposes including, but not limited to:
1) producing affordable housing including permanent supportive housing; 2) preserving affordable housing through maintenance and repairs; 3) supporting homebuyer assistance through down payment and mortgage assistance and interest subsidies; 4) providing safety net housing which includes increasing emergency shelter and transitional housing beds; 5) assisting nonprofit housing developers with pre-development funds; 6) granting "matching" funds that other public or private

⁹"Ending Chronic Homelessness: Strategies for Action," U. S. Department of Health and Human Services, March 2003, pgs. 10-119; "County of Riverside 2004/2005 Homeless Assessment," Institute for Urban Research and Development, pgs. 24-27.

resources may require; 7) encouraging projects to serve low income households by giving priority status to projects serving low income households; 8) favoring projects that provide at least 30 years of long-term affordability by giving priority status to projects providing 30 years of long-term affordability; and 9) encouraging projects to provide units accessible to those with disabilities and meet the requirements of the Americans with Disabilities Act (ADA) and applicable local laws by giving priority status to projects providing accessible units. There are at least six (6) counties within the State of California that have created housing trust funds.¹⁰

The Working Group also recommends that these funds be used for homeless prevention activities. Such activities are outlined in Recommendation #1. In addition, funds may be used for ancillary supportive services such as street outreach which is noted in Recommendation #3.

Recommendation #11: Inclusionary Housing Practices

 encourage Riverside County and local jurisdictions to explore inclusionary housing practices that promote housing creation with incentives such as zoning bonuses, expedited permits, reduced fees, cash subsidies, or other enticements for developers who build affordable housing for homeless individuals and families.

Inclusionary housing has created over 34,000 affordable homes and apartments in California over the past 30 years. Currently, there are more than 100 cities and counties in California that have adopted an inclusionary housing policy that represents nearly a 50 percent increase since 1994. There are no jurisdictions, however, in the County of Riverside that have adopted an inclusionary housing policy.¹¹

IV. IMPLEMENTING THE RECOMMENDATIONS

Role of Local Coordinating Bodies

In order to ensure that the recommendations and related activities are implemented, coordinated, and evaluated, the Working Group recommends that the Board of Supervisors request the partnership of existing interagency bodies best positioned to carry out these responsibilities. Given the geographic diversity of Riverside County it may be necessary to divide these responsibilities among two bodies – one serving the eastern region and the other the western region.

¹⁰See the Center for Community Change web site http://www.communitychange.org/issues/housingtrustfunds for a list of jurisdictions that have created housing trust funds.

^{11&}quot;Inclusionary Housing in California: 30 Years of Innovation," California Coalition for Rural Housing, 2003, p. 2.

For example, in the eastern county, the Board may choose to explore a partnership with the Coachella Valley Association of Governments (CVAG). CVAG provides staff and maintains a standing committee (Homelessness Committee) charged with planning for and responding to the needs of local homeless people. This interagency committee is comprised of electeds and staff from the County and jurisdictional Cities, homeless service providers, advocates and members of the Region D Continuum of Care planning body.

The precedent for this recommendation began in 2002 when President Bush charged the U. S. Interagency Council on Homelessness with developing new strategies to better coordinate the nation's response to homelessness, including as the first priority, the President's goal of eliminating chronic homelessness by 2012. The Council has begun to meet its mandate by improving the coordination of the activities of 18 federal agencies involved in assisting homeless families and individuals and concentrating more efforts into the prevention of homelessness. The Council's mission has evolved into coordinating the federal response to homelessness and into creating a national partnership at every level of government and every element of the private sector to reduce and end homelessness in the nation.

Role of Housing and Homeless Coalition for Riverside County

The Working Group recommends that the Housing and Homeless Coalition for Riverside County play a key role in ensuring that the recommendations and related activities are implemented, coordinated, and evaluated. The Housing and Homeless Coalition for Riverside County (Coalition) has served as the body responsible for coordinating the continuum of care planning process in Riverside County since 1995. The Coalition is comprised of representatives from several dozen public and private agencies, local governments, and community residents including homeless and formerly homeless individuals that are committed to facilitating a well-coordinated Continuum of Care planning process throughout the County. The mission of the Coalition is to assess the need for homeless and affordable housing services and to develop and recommend a continuum of care plan for the County on behalf of at risk and homeless individuals and families.

The central focus of the Coalition during the last year has been the development of the goals and strategies recommended in this plan. In order to ensure continuity and on-going focus concerning the implementation of this plan, the Working Group recommends that the Board of Supervisors appoint the Housing and Homeless Coalition for Riverside County as an advisory body to the

local interagency coordinating body. The Working Group further recommends that the elected Co-Chairs of the Coalition's four (4) regional bodies serve as standing members of the local interagency coordinating body.

Role of Faith Community

The faith community has a history of providing resources to homeless families and individuals. Past efforts have included providing emergency assistance, shelter, transitional housing, and affordable housing. Resources have included donations of non-financial gifts, financial gifts, and in-kind services through volunteers. Thus, the Working Group recommends identifying and supporting coordinating bodies within regions throughout the county whose purpose would be to enlist local support from the faith community in order to help implement the goals and recommendations in this report.

Coordinating bodies would consist of members of various religious traditions who would meet on an on-going basis. Their charge would be to focus efforts and resources to help implement the goals and recommendations in this report. For example, Recommendation #1, which is a county-wide homeless prevention strategy designed to reduce the number of households that become homeless by half during the first five (5) years of implementation of this strategy, is in need of a wide-range of supplemental resources in order to prevent households from becoming homeless. The coordinating bodies could help members of the faith community focus on providing such resources.

Other recommendations in this report concern programs and activities that have long been supported by members of the faith community. Such programs and activities can be found in recommendations 4, 5, 6, and 7. Coordinating bodies would help ensure that these recommendations would be made known to the faith community and encourage faith communities to provide, or continue to provide, their resources towards these recommendations.

Role of Private Enterprise

The Working Group recommends that efforts would be made to make private enterprise aware of the goals and recommendations in this report in order to increase involvement and funding support from private enterprise that will be used to implement the goals and recommendations in this report.

Involvement such as in-kind services and funding should be directed towards staffing, administration, and/or direct services for new programs such as the homeless prevention program. In-kind services or funding should also be directed towards staffing, administration, and/or direct services for existing emergency shelter and transitional housing programs.

V. COMMUNICATING THE RECOMMENDATIONS

The Working Group believes that community involvement has to be further fostered in order to meet the two initial goals of this strategy which is 1) to reduce homelessness within the County by 50% during the first five (5) years of implementation of this strategy; and 2) to successfully carry out the recommendations in this report. To date, community involvement has consisted of the efforts of many representatives from a wide-range of community groups that have included:

- Businesses;
- Coalitions and Committees;
- Community Service Clubs;
- Corporations;
- Educational Institutions;
- Faith-Based Agencies;
- Financial Institutions;
- For-Profit Organizations;
- Housing Developers;
- Local Government;
- Neighborhood Associations;
- Non-Profit Organizations; and
- Private Foundations.

In order to further community involvement the Working Group is proposing the implementation of an education campaign to make the community aware of the findings, guiding principles, goals, and recommendations of this report. The Working Group also recommends an education campaign that includes a speaker's bureau in order to make the community aware of the findings, guiding principles, goals, and recommendations of this report.

FINDINGS

It is important that the community know the extent of homelessness within the County. As noted in this report, there are approximately 4,500 adults and children who are homeless on a given day throughout the county and about 20,000 who experience homelessness annually. In addition, there are thousands of households that are at risk of becoming homeless throughout the year. The Working Group believes that knowing the extent of the problem will help generate more community support towards solving homelessness.

It is also important that the community know that there is a continuous cycle of homelessness. There are large numbers of persons who exit homelessness each year thanks to the resources and social service efforts of many local organizations and individuals. These persons, however, are replaced by a large number of other persons who lose their housing and become homeless. This cycle involves approximately 7,000 households consisting of about 20,000 adults and children who become homeless annually. The Working Group believes that knowing the extent of the problem will help generate more community support towards solving the problem of at risk of becoming homeless and in particular towards the homeless prevention program which is a key component to ending homelessness throughout the county.

GUIDING PRINCIPLES

The guiding principles used in this report were formulated from the actions of other jurisdictions throughout the country that enabled them to reduce homelessness within their communities. As a result, the Working Group came up with recommendations that take an overall different approach to ending homelessness within the county than in past years. The committee believes that educating the public about this overall approach will result in greater community participation toward ending local homelessness.

GOALS

The initial goal of this report is to reduce homelessness within the county by 50% during the first five (5) years of implementation of this strategy. The Working Group recommends that this initial goal should be promoted throughout the county in order to encourage support from a widerange of community stakeholders including businesses, community service groups, corporations, faith-based agencies, for-profit agencies, local government, neighborhood groups, non-profit organizations, and private foundations.

RECOMMENDATIONS

The community should be made aware of the recommendations of this report. The recommendations provide the County with an opportunity to break a continuous cycle of homelessness that has left thousands of households homeless each year and hundreds of persons living on the streets incessantly year after year. Public awareness often generates public support to ensure that the recommendations and related activities are implemented successfully.

In summary, the Working Group recommends that community involvement be further fostered by coordinating an effective communication strategy about the findings, guiding principles, goals, and recommendations of this report. The committee believes that the most effective way of communicating the strategy to the public is through a "speakers group." This group would consist of individuals who are familiar with the strategy and its recommendations and who should present this report to local groups. Local groups should be identified by community stakeholders such as elected officials, businesses, community service groups, faith-based organizations, and non-profit agencies.

VI. FUNDING THE RECOMMENDATIONS

The Working Group recommends implementing a funding strategy that would expand on existing resources presently used for the provision of homeless services in the County and provide the necessary resources to carry out the recommendations made in this report. This funding strategy would include, but not be limited to, a) private foundation grants; b) public agency grants; and c) dedicated sources of funding.

PRIVATE FOUNDATION GRANTS

The Working Group recommends that eligible non-profit organizations apply for funding from private foundations for one or more of the recommendations in this report. Those recommendations in this plan that have historically fallen within the priority areas of private foundations include:

- Homeless Prevention Activities;
- Institutional Capacity Building for Affordable Housing Developers;
- Case Management for Permanent Supportive Housing;
- Street Outreach Services;

- Emergency Shelter Services;
- Transitional Housing Services; and
- Community Advocacy and Education.

PUBLIC AGENCY GRANTS

The Working Group recommends that local government departments and non-profit agencies work together to continue to apply for, or begin to apply for, funding from the following sources of revenue (a list of specific funding programs for each of the sources of revenue below is listed in Appendix B):

Federal:

- i) HUD Homeless Assistance Programs;
- ii) Department of Health and Human Services;
- iii) Veterans Administration; and
- iv) Federal Emergency Management Agency.

State:

- i) Department of Aging;
- ii) Department of Community Services and Development;
- iii) Department of Education;
- iv) Department of Health Services;
- v) Department of Housing and Community Development;
- vi) Department of Mental Health;
- vii) Department of Social Services;
- viii) Department of Veteran Affairs;
- ix) Employment Development Department;
- x) Health and Human Services Agency;
- xi) Housing Finance Agency;
- xii) Office of Criminal Justice Planning; and
- xiii) State Treasurer's Office.

DEDICATED SOURCES OF FUNDING

The Working Group recommends that the local interagency coordinating body identify various dedicated funding source(s) that could be used to finance the recommendations in this report. Historically, a wide-range of local fees and taxes have been identified and/or implemented to alleviate poverty or initiate recovery from public disasters such as hurricanes, floods, fires, etc. Local fees have been attached to permit issuance, housing development, commercial development, and taxes that have been attached to property, gas, resorts, and food/beverage.

There have been an increasing number of jurisdictions that are considering developing dedicated funding source(s) that could be used to finance the recommendations in its 10-year strategies. Two local jurisdictions have recently noted dedicated sources of funding in their 10-year strategies. The City of Pasadena committed to identifying "a dedicated stream of funding that can be used to help finance the recommendations in (its) report" as stated in its recently completed plan.

The City of Long Beach is considering a recommendation in their 10-year plan to collect between one-half percent (.5%) and one percent (1%) tax on the sale of food and beverages to help fund their strategy to end homelessness. The recommendation is based upon a national best practices model from Miami-Dade County, Florida where the Board of County Commissioners established a one-percent food and beverage tax dedicated to homeless purposes that is administered by a County Homeless Trust. Established in 1993, the County Homeless Trust has collected over \$97 million dollars in food and beverage tax proceeds which they have combined with over \$250 million in federal, state and private sector funding to implement their community Homeless Plan that has resulted in a 70% reduction in their homeless population over the last ten years.

In summary, the Working Group recommends that the local interagency coordinating body identify potential dedicated source(s) of funding to help finance the recommendations in this report.

VII. COST BENEFITS OF RECOMMENDATIONS

The strategy also provides a cost benefit analysis that primarily reveals three things: 1) the "hidden costs" of chronic homelessness; 2) the "hidden costs" of "last minute" homeless prevention efforts; and 3) cost-offset opportunities.

1. "HIDDEN COSTS" OF CHRONIC HOMELESSNESS

Increasing evidence reveals that reducing chronic homelessness also results in significant reductions in ambulance fees, arrests, court costs, emergency room visits, health clinic visits, hospital admissions, incarcerations, and substance abuse treatment. Conversely, increases in the number of chronic homeless persons and/or the amount of time persons remain chronically homeless often results in frequent use of costly local public resources such as the criminal justice and health care systems by chronically homeless persons.

Costly local public resources are needed by local residents including homeless persons. Studies have revealed, however, that frequent use of local public resources by chronic homeless persons is not only costly but ineffective in ending their chronic homeless experience.¹³ In other words, for example, their immediate health care need may be met, but their homeless experience persists. As the studies note, tens of thousands of dollars and in some cases hundreds of thousands of dollars are often spent on each chronic homeless person annually, while at the end of the year most of them, if not all, are still homeless.

2. "HIDDEN COSTS" OF "LAST MINUTE" HOMELESS PREVENTION EFFORTS

Anecdotal information suggests that social service providers generally do not help households at risk of becoming homeless until the day before or the day after such households become homeless. Thus, these households often remain hidden until it is too late to help them remain in their homes.

Once a household becomes homeless it generally costs thousands of dollars to help them gain housing once again. The longer households remain on the streets the fewer resources they are able to maintain such as adequate clothing, education, employment, food, health care, etc. Households often turn to drop-in centers and/or shelters. However, this experience tends to have adverse affects on children and their parents the longer they use these services.

^{12&}quot;Emerging Research on the Costs of Homelessness," Dennis P. Culhane, University of Pennsylvania, n.d.

^{13&}quot;In the Cities: G2B2G Communities Conduct Cost-Benefit Studies, in United States Interagency Council on Homelessness e-Newsletter, January 6, 2006.

3. COST-OFFSET OPPORTUNITIES

Chronic Homelessness

The studies noted above have concluded that it is less expensive to provide permanent supportive housing to chronically homeless persons than to continue to provide them services while they live on the streets year after year. Permanent supportive housing allows service providers to provide onsite and off-site services to help chronic homeless persons maintain their housing. Service provision often results in chronic homeless persons receiving a source(s) on income to pay a portion of their rent. In addition, their reliance on costly local public services is reduced because they are better able to take care of their health. In addition, their housing reduces incidences of arrest related to their lack of housing.

Households At Risk of Becoming Homeless

Helping households maintain their housing is less costly and more effective than helping households obtain housing after they become homeless. Once a household becomes homeless it generally costs thousands of dollars or more to help them gain housing once again depending on how long they remain homeless. It generally costs hundreds of dollars or less to provide them with the supplemental resources needed to maintain their housing while they seek additional resources to stay housed.

SUMMARY OF RECOMMENDATIONS

The recommendations noted in the Executive Summary are described in more detail in this section and also fall within the three (3) activities that were shaped by the "guiding principles" outlined in Appendix A.

A. PREVENTING NEW EPISODES OF HOMELESSNESS

Recommendation #1: Homeless Prevention

• implement a county-wide homeless prevention strategy designed to prevent at least half (50%) of the 7,000 households that become homeless each year from becoming homeless during the first five (5) years of implementation of this plan.

The Working Group concluded that there is a continuous cycle of homelessness each year during which large numbers of persons exit homelessness only to be replaced by a large number of other persons who lose their housing and become homeless. This cycle involves approximately 7,000 households consisting of about 20,000 adults and children who become homeless annually. These residents can be divided into two (2) groups for a given year:

- a) 10% or 2,000 residents who are mostly single individuals and who will be homeless for the whole year and are likely to be chronically homeless;
- b) 90% or 18,000 residents (6,000 households) who will not remain homeless for the whole year because of the combined efforts and resources of these residents and homeless service providers that helped them obtain housing.

The Working Group, however, also concluded that 18,000 more persons (6,000 households) will become homeless during the following 12 months and replace those who are no longer homeless as part of a continuous cycle of homelessness. As a result, the Working Group recommends that a county-wide homeless prevention program be implemented that will prevent at least half (50%) of the 6,000 households who become homeless each year from becoming homeless during the first five (5) years of implementation of this strategy.

The Working Group recommends that a coordinated/collaborative homeless prevention strategy be developed and implemented to address the diverse needs of each supervisorial district. The group further recommends that community-based services be based on "best practices models" such as "one-stop access centers."

Households at risk of becoming homeless will be eligible to receive a wide-range of supplemental resources available "under one roof" in order to maintain their housing. Prior to receiving resources, an intake and assessment will be completed that will verify eligibility and identify the needs of each household. Households must be residents of the jurisdiction

Six thousand households (6,000) will become homeless during the following 12 months and replace those who are no longer homeless as part of a continuous cycle of homelessness.

in which the program is operating, show proof of residency, and proof of low income status. In addition, recipients may be required to work with a case manager on a long-term basis.

Recommendation #2: Discharge Planning

 establish county-wide protocols and procedures to prevent people from being discharged from public and private institutions of care into homelessness that will help decrease the number of persons being discharged into homelessness by at least 10% annually.

Federal research has established that a significant portion of the national homeless population includes individuals who are discharged from public and private institutions of care into situations that immediately result in homelessness. ¹⁴ Such institutions include health care facilities, psychiatric care facilities, corrections programs and institutions, and the foster care system. The federal McKinney-Vento Act requires that any governmental agency receiving funding may not receive HUD McKinney funds unless they develop and implement, to the extent practicable, policies for persons leaving publicly funded institutions or systems of care to prevent persons from being discharged immediately into homelessness.

^{14&}quot;Evaluability Assessment of Discharge Planning and the Prevention of Homelessness: Full Report," U. S. Department of Health and Human Services, September, 2005.

Communities across the country have established new protocols and procedures in their 10-year plans to prevent people from being discharged from public and private institutions into homelessness. In 2004, the Housing and Homeless Coalition for Riverside County adopted a "zero tolerance policy" resolution concerning persons being released or discharged from publicly funded institutional programs into homelessness. The resolution requested that the Board of Supervisors initiate a countywide jurisdictional planning process involving the appropriate directors, managers and policy makers in order to establish strategies to develop and implement a zero tolerance discharge policy for County institutions of care.

The Working Group recommends that the local interagency coordinating body called for in this plan take on the charge of establishing strategies to improve coordination among publicly and privately funded institutions of care and local service agencies in the County of Riverside. This effort will contribute to the initial goal of reducing homelessness within the County by 50% during the first five (5) years of the strategy's implementation.

B. ENDING CHRONIC AND EPISODIC HOMELESSNESS

Recommendation #3: Street Outreach

• expand street outreach programs throughout the County that bring social services directly to chronically homeless persons in a more "assertive" way in order to 1) decrease the number of chronic homeless individuals each year by at least 10% and 2) help prevent additional persons from living on the streets for one (1) year or more during the first five (5) years of implementation of the strategy.

Chronically homeless persons are often the most visible and easily identifiable homeless individuals in a community. They primarily reside in public or private places not meant for human habitation such as cars, parks, river bottoms, parking lots, abandoned properties, etc. Chronic homeless persons are often the hardest-to-reach and most-difficult-to-serve of all homeless sub-populations and they have been generally unable or unwilling to participate in traditional supportive services. In addition, such persons often are the "hardest-to-reach" because their homeless situation is often compounded by severe mental illness, substance abuse and/or health care problems, including non-compliance with prescribed medications. The later contributes to their inability and/or unwillingness to access or participate in traditional housing or supportive services. As a result, such persons often become "chronically homeless" as defined by HUD.

Therefore, because chronic homeless persons have complex needs and resistance to homeless services, a comprehensive and flexible array of specialized services and related supportive efforts must be readily available to assist them through an assertive street outreach program. Street

outreach programs serve as a "portal of entry" for severely mentally ill and other chronically homeless individuals to move beyond their homeless situation and into the continuum of care. Services are provided in an assertive, yet non-intrusive, low demand approach by staff in order to re-engage chronically homeless persons with needed treatment and services.

Guiding Principle: The longer a person lives on the streets the greater the likelihood that the problems that caused and/or prolong their homeless experience will intensify.

There is consensus among jurisdictions nationwide that the deployment of street outreach teams are a crucial step in connecting chronically homeless persons living on the street to necessary supportive services and housing. Two models of outreach are generally being promoted as best practice approaches: 1) an "assertive community treatment" outreach model; and 2) a facility-based "in-reach" model. The main component of these models is the development of a coordinated approach to effectively engage the target population involving multidisciplinary teams of practitioners working together to:

- 1) locate people on the streets and in facilities;
- 2) establish relationships;
- 3) assess their situation and service needs; and
- 4) link them to appropriate supportive services.

Linkage to supportive services goes beyond mere referral and the provision of transportation to clients. Outreach staff personally help link clients to, and navigate through, the local continuum of care system and work with case management staff of local service providers to construct and implement an appropriate coordinated case management plan designed to help clients exit life on the streets and obtain permanent housing opportunities.

Recommendation #4: Shelter Beds

• create 150 <u>additional</u> shelter beds throughout the County for individuals living on the streets and encourage participation in a case management plan during the first five (5) years of implementation of the strategy.

The recommendation for 150 <u>additional</u> shelter beds is based on the number of persons who were counted as homeless in the County on January 24, 2007 which was approximately 4,500 persons. Of these persons, 2,700 or more than half (60%) were unsheltered single adults.

Of the approximately 2,700 unsheltered single adults living on the streets on a given day, approximately half (50%) or 1,350 persons are single individuals who are chronically homeless.¹⁵ Recommendations concerning these persons are outlined above under Recommendation #3 which also notes that chronically homeless persons are more responsive to interventions and social services support while living in permanent supportive housing, rather than while living in temporary shelters.

The other half (1,350) of unsheltered single adults living on the streets are not chronically homeless and are often in need of shelter in order to obtain permanent affordable housing instead of permanent supportive housing. These persons have a wide-range of social service needs and a wide-range of case management services that are needed in order to meet their needs such as domestic violence recovery, education, employment, health care, mental health care, substance

Guiding Principle: implementing a "rapid exit" strategy that focuses on early identification and resolution of shelter resident's "barriers to housing" and providing case management facilitates their return to permanent housing.

abuse, and veteran services. They also need time to establish the resources (e.g., credit history, move-in costs, employment stability) necessary to obtain and maintain permanent housing.

¹⁵This percentage is based upon the fact that approximately 50% of unsheltered individuals on a given day in Los Angeles County, Long Beach, Riverside County, and Pasadena are chronically homeless.

As a result, the Working Group has determined that 150 additional shelter beds are needed for residents who should be required to develop a case management plan with a case manager as a condition to admission. The average length of stay in shelters has been about 90 days which means that 150 persons per every 90 days or 600 persons annually could receive the necessary services to move from shelter to permanent affordable housing. This will reduce the number of unsheltered single adults living on the streets who are not chronically homeless by nearly half (50%) within a year after the beds were established.

Recommendation #5: Transitional Housing

• create 75 <u>additional</u> transitional housing units consisting of 225 beds to serve families who are living on the streets and encourage participation in a case management plan during the first five (5) years of implementation of the strategy.

The Working Group also recognizes that transitional housing programs have been very effective in helping families end their homeless experiences. On a given day, approximately 120 families are in transitional housing programs throughout the County. During the same day, however, around 300 families are living on the streets or in motels and are in need of transitional housing.¹⁶

Guiding Principle: families need longer periods of residency than the average shelter residency of 90 days in order to establish the resources to obtain and maintain permanent housing

As defined by HUD, transitional housing should allow residents to stay up to two (2) years and have access to on-site and/ or off-site social services such as employment, health care, housing placement, mental health care, substance abuse, and veteran benefits. Their service needs should be coordinated with case manager(s) and among agency providers.

In addition, they need time to establish the resources (e.g., credit history, move-in costs, employment stability) necessary to obtain and maintain permanent housing.

Implementing a "rapid exit" strategy that focuses on early identification and resolution of transitional housing resident's "barriers to housing" and along with case management facilitates their return to

 $^{^{16}}$ Statistics were taken from "Homeless Population and Subpopulations" and "Housing Inventory Charts" tables of the "County of Riverside 2006 Continuum of Care Application."

permanent housing. The Working Group believes that an average length of stay of six (6) months could be an adequate period of time for families to obtain permanent affordable housing. Thus, 75 additional transitional housing units would serve 150 families during the course of a year and reduce the number of families living on the streets or in motels by 50%.

Recommendation #6: Permanent Supportive Housing

• create at least 500 beds or units of permanent supportive housing for chronic homeless persons during the first five (5) years of implementation of the strategy.

The Working Group has determined that chronically homeless persons are more responsive to interventions and social services while living in permanent supportive housing, than when living in temporary shelters. A large majority of the chronically homeless are mentally ill persons who are the "most visible" and "hardest-to-reach" because of their severe mental illness is often compounded by substance abuse and health care problems including non-compliance with prescribed medications. These conditions contribute to their inability and/or unwillingness to access or participate in emergency shelters and other similar programs with other persons.

Permanent supportive housing is for residents in need of on-site and/or off-site social services such as health care, mental health care, and substance abuse treatment. Also, these services should be coordinated with case manager(s) and among agency providers. There are approximately 2,700 persons living on the streets on a given day and approximately half (50%) or 1,350 persons are single individuals who are chronically homeless and in need of permanent supportive housing.

Thus, the Working Group recommends that at least 500 beds or units of permanent supportive housing be developed for chronic homeless persons in order to reduce the number of chronic homeless by nearly half during the first five (5) years of implementation of the strategy. Permanent supportive housing often include units within multi-family residences such as apartment buildings or Single Room Occupancy (SRO) complexes and bedrooms within group living facilities such as sober living homes.

Recommendation #7: Permanent Affordable Housing

 develop 1,500 units of permanent affordable housing for extremely low, very low, and low-income families and individuals during the first five (5) years of the implementation of this strategy. The Working Group recommends that 1,500 units of permanent affordable housing be developed for low-income families and individuals during the first five years of the strategy's implementation. About half of the units should be for individuals that could benefit from single-room occupancy housing. The other half would be for families in need of multiple bedroom units. New sources of funding for development are noted in the following two (2) recommendations.

Recommendation #8: Homeless Management Information System

• engage full participation from all homeless prevention, emergency shelter, transitional housing, permanent support housing, and related supportive service programs in the County of Riverside Homeless Management Information System during the first five (5) years of implementation of the strategy.

The County of Riverside has committed to ensuring that 75% of all emergency shelter, transitional housing, and permanent support housing beds/units will be included in its Homeless Management Information System (HMIS) by the end of 2008. This commitment was made to the U.S. Department of Housing and Urban Development (HUD) through the County's 2006 Continuum of Care Application that was submitted to HUD in May, 2006.

HMIS, which was initiated in 2004, is a networked computerized record-keeping system that allows homeless service providers to collect uniform client information over time. The system enables providers to collectively perform a number of activities that include: 1) decreasing duplicative intakes and assessments; 2) streamlining referrals; 3) coordinating case management; 4) tracking client outcomes; and 5) preparing financial and programmatic reports for funders. Data gathered through HMIS also helps with future program planning and evaluation. Shared information assists service providers with trends and outcomes. Outcome measurements help programs determine the merit of specific interventions and modify case management programming accordingly.

Client information is accessible via the Internet and provides authorized users access to the data significantly increasing response time to service requests. Such information is integrated into an overall case management plan. As clients move along, so does their information. For instance, if a client is placed in an emergency shelter, the client's information is available to emergency shelter staff. If a client is placed in transitional housing or permanent supportive housing after leaving emergency shelter, information sharing through HMIS continues and allows transitional housing or permanent supportive housing staff to continue to implement and improve the current case management plan of the client.

Currently, about 45% of all emergency shelter beds, 30% of all transitional housing beds, and 20% of all permanent supportive housing beds are participating in HMIS. The Working Group recommends that efforts be made to ensure that 75% of all emergency shelter, transitional housing, and permanent support housing beds participate in HMIS by the end of 2008. The Working Group also recommends full participation of all homeless prevention and related supportive service programs in the County of Riverside Homeless Management Information System.

Recommendation #9: Mainstream Resources

• create a streamlined benefits application system featuring a single application process for multiple programs in order to expedite enrollment and access to available resources for homeless and at risk to homeless individuals and families during the first two (2) years of implementation of the strategy.

Local and national studies reveal that less than one—third (33%) of homeless and at risk of becoming homeless persons receive "mainstream resources" which consists of federal and state government assisted benefit programs. ¹⁷ Such programs receive several hundred billion dollars each year appropriated by Congress for mainstream assistance programs. These resources provide low-income persons (including individuals and families who are homeless) with payments and supportive services for needs such as food, health care, housing, job training, and nutrition services.

The data noted above reveals that only a limited number of chronic homeless persons access mainstream benefit programs such as: Food Stamps, Medicaid; Social Security Disability Income (SSDI); Supplemental Security Income (SSI); and Veteran's Benefits. In order to reverse this development, case managers need to ensure that chronic homeless persons successfully obtain the benefits for which they are eligible. While some chronic homeless persons may have already attempted to access some of the resources for which they are eligible, they often have failed to follow through with documentation and other responsibilities required for securing benefits.

Creating a streamlined benefits application system featuring a single application process for multiple programs in order to expedite enrollment and access to available resources for homeless and at risk of becoming homeless individuals and families would increase the number of homeless

¹⁷"Ending Chronic Homelessness: Strategies for Action," U. S. Department of Health and Human Services, March 2003, pgs. 10 -1 19; "County of Riverside 2004/2005 Homeless Assessment," Institute for Urban Research and Development, pgs. 24 – 27.

persons receiving mainstream resources. Often homeless persons are eligible to receive multiple mainstream resources and a single application process would enhance their opportunity to receive multiple mainstream resources for themselves and, if applicable, family members.

The Working Group is also recommending that case managers need to make sure that chronic homeless persons enroll, obtain, and maintain mainstream resources. They need to work with chronic homeless persons to successfully obtain benefits by making sure that they make necessary appointments and have adequate transportation. They also need to make sure chronic homeless persons bring all proper documentation (including helping clients obtain necessary documentation if needed) and help them complete written applications either by assisting them with filling out the application or following up with staff of the mainstream resource program. Case managers also need to make certain that chronic homeless persons follow through with any other necessary requirements before and after obtaining mainstream resources.

In addition, one or more members of at risk of becoming homeless households may not be receiving mainstream resources though they are eligible to do so. For example, an individual with a severe disability may be eligible to receive Social Security Disability Insurance or parents with children may be eligible to receive Temporary Assistance for Needy Families. Often, these benefits are supplemented by food and health care assistance. The county-wide homeless prevention program noted in Recommendation #3 should provide resources to help at risk households to obtain and maintain mainstream resources.

D. DEVELOPING RESOURCES TO COMBAT HOMELESSNESS

The Working Group recommends that 1,500 units of permanent affordable housing be developed for low-income families and individuals during the first five years of the strategy's implementation. About half of the units should be for individuals that could benefit from single-room occupancy housing. The other half would be for families that would be in need of multiple bedroom units. New sources of funding for development are noted in the following two (2) recommendations.

Recommendation #10: Housing Trust Fund

• create a Housing Trust Fund that receives an ongoing dedicated source(s) of public funding to support 1) production and preservation of affordable housing including housing for extremely low, very low, and low income households; 2) homeless prevention activities; and 3) ancillary supportive services during the first year of implementation of the strategy.

There are at least six (6) counties within the State of California that have created housing trust funds. Their funds are received through an ongoing dedicated source(s) of public funding to support the production and preservation of affordable housing. The public source of funding is usually committed through legislation or ordinance.

The Working Group recommends that these funds be used for a variety of purposes including, but not limited to:

- producing affordable housing including permanent supportive housing;
- preserving affordable housing through maintenance and repairs;
- supporting homebuyer assistance through down payment and mortgage assistance and interest subsidies;
- providing safety net housing which includes increasing emergency shelter and transitional housing beds;
- assisting nonprofit housing developers with pre-development funds;
- granting "matching" funds that other public or private resources may require;
- encouraging projects to serve low income households by giving priority status to projects serving low income households;
- favoring projects that provide at least 30 years of long-term affordability by giving priority status to projects providing 30 years of long-term affordability; and
- encouraging projects to provide units accessible to those with disabilities and meet the
 requirements of the Americans with Disabilities Act (ADA) and applicable local laws by giving
 priority status to projects providing accessible units.

Recommendation #11: Inclusionary Housing Practices

 encourage Riverside County and local jurisdictions to explore inclusionary housing practices that promote housing creation with incentives such as zoning bonuses, expedited permits, reduced fees, cash subsidies, or other enticements for developers who build affordable housing for homeless individuals and families.

 $^{^{18}}$ See the Center for Community Change web site http://www. communitychange.org/issues/housingtrustfunds for a list of jurisdictions that have created housing trust funds.

Inclusionary housing has created over 34,000 affordable homes and apartments in California over the past 30 years. Currently, there are more than 100 cities and counties in California that have adopted an inclusionary housing policy which represents nearly a 50 percent increase since 1994. There are no jurisdictions, however, in the County of Riverside that have adopted an inclusionary housing policy.¹⁹

The Working Group believes an inclusionary housing policy helps to produce new, quality affordable housing units. The policy also allows for affordable units to be integrated into market rate developments creating inclusive communities. The Working Group also believes that integrated developments give lower-income families the opportunity to benefit from the amenities of newer neighborhoods—schools, parks, stability and security—where new developments are often built. Such a policy also helps overcome one of the greatest barriers to better housing opportunities for lower-income families—opposition to the construction of affordable housing.

Other benefits from an inclusionary housing policy include:

- producing affordable "workforce" housing for middle income workers;
- supporting the creation of mixed income communities;
- preventing rising prices from driving out low and moderate income residents; and
- leveraging the expertise and capacity of the private market to develop affordable housing.

^{19&}quot;Inclusionary Housing in California: 30 Years of Innovation," California Coalition for Rural Housing, 2003, p. 2.

SUMMARY OF NEXT STEPS

A summary of next steps evolve around three (3) primary actions that include:

- A. Implementing the Recommendations;
- B. Communicating the Recommendations; and
- C. Funding the Recommendations.

A. IMPLEMENTING THE RECOMMENDATIONS

Role of Local Coordinating Bodies

In order to ensure that the recommendations and related activities are implemented, coordinated, and evaluated, the Working Group recommends that the Board of Supervisors request the partnership of existing interagency bodies best positioned to carry out these responsibilities. Given the geographic diversity of Riverside County it may be necessary to divide these responsibilities among two bodies – one serving the eastern region and the other the western region.

For example, in the eastern county, the Board may choose to explore a partnership with the Coachella Valley Association of Governments (CVAG). CVAG provides staff and maintains a standing committee (Homelessness Committee) charged with planning for and responding to the needs of local homeless people. This interagency committee is comprised of electeds and staff from the County and jurisdictional Cities, homeless service providers, advocates and members of the Region D Continuum of Care planning body.

The precedent for this recommendation begins with the passing of the Stewart B. McKinney Homeless Assistance Act (now known as the McKinney-Vento Homeless Assistance Act) in 1987 which consisted of the U.S. Congress establishing the Interagency Council on Homelessness as part of the Domestic Policy Council of the White House to coordinate the Federal response to homelessness. In 2002, President Bush charged the Council with developing new strategies to better coordinate the nation's response to homelessness, including as the first priority, the President's goal of eliminating chronic homelessness by 2012.

The Council has begun to meet its mandate by improving the coordination of the activities of federal agencies involved in assisting homeless families and individuals and to concentrate more effort into

the prevention of homelessness. Understanding that homelessness is affected by factors that cut across Federal agencies, including housing costs, job readiness, education, substance abuse, and mental health, the Council is made up of the heads of 18 federal agencies including the secretaries of Agriculture, Commerce, Defense, Education, Energy, Health and Human Services, Homeland Security, Housing and Urban Development, Interior, Labor, Transportation, and Veterans Affairs along with the Attorney General and other agency leaders.

The mission of the U.S. Interagency Council on Homelessness is to coordinate the federal response to homelessness and to create a national partnership at every level of government and every element of the private sector to reduce and end homelessness in the nation. The Council is responsible for planning and coordinating the Federal government's activities and programs to assist homeless people and making or recommending policy changes to improve such assistance. The Council works to improve access to, and coordination of, federal investments among its Council member departments and to ensure the effectiveness of federal activities and programs. The Council also provides technical assistance and evidence-based best practice information to partners at every level of government, as well as the private sector including replicating the Interagency Council model at the state and local government levels.

HOUSING AND HOMELESS COALITION FOR RIVERSIDE COUNTY

The Working Group recommends that the Housing and Homeless Coalition for Riverside County play a key role in ensuring that the recommendations and related activities are implemented, coordinated, and evaluated. The Housing and Homeless Coalition for Riverside County (Coalition) has served as the body responsible for coordinating the continuum of care planning process in Riverside County since 1995. The Coalition is comprised of representatives from several dozen public and private agencies, local governments, and community residents including homeless and formerly homeless individuals that are committed to facilitating a well-coordinated Continuum of Care planning process throughout the County. The mission of the Coalition is to assess the need for homeless and affordable housing services and to develop and recommend a continuum of care plan for the County on behalf of at risk and homeless individuals and families.

The Housing and Homeless Coalition for Riverside County (Coalition) has served as the body responsible for coordinating the continuum of care planning process in Riverside County since 1995. The Coalition is comprised of representatives from several dozen public and private agencies, local governments, and community residents including homeless and formerly homeless individuals that are committed to facilitating a well-coordinated Continuum of Care planning process throughout

the County. The mission of the Coalition is to assess the need for homeless and affordable housing services and to develop and recommend a continuum of care plan for the County on behalf of at risk and homeless individuals and families.

The Coalition represents a community-based approach focused on actively planning, developing, and implementing a community-wide strategy designed to address the service and housing needs of the county's homeless population. A central function of the Coalition has been to coordinate the annual planning and implementation process designed to meet the required goals, objectives, and activities required by HUD in order to be competitive nationally for Continuum of Care Homeless Assistance funding awarded annually under the HUD SuperNOFA process. HUD required goals, objectives, and activities coordinated by the Coalition have included:

- 1. ensuring that there is a wide-range of public and private agency representatives including homeless and formerly homeless persons actively involved in the Coalition's plenary and committee meetings;
- 2. implementing a planning process to develop a strategy to end homelessness (specifically targeting chronic homelessness);
- 3. identifying unmet need in the county's continuum of care system and develop and prioritize services to fill gaps;
- 4. implementing and evaluating a discharge planning policy for persons leaving publicly funded institutions or systems of care in order to prevent the discharge of persons from immediately resulting in homelessness;
- 5. implementing a plan to ensure that all homeless persons are individually assisted to identify, apply for, and obtain benefits under mainstream health and social services programs;
- 6. conducting a point-in-time count of sheltered and unsheltered homeless persons at-least every two-years;
- 7. conducting a survey among sheltered and unsheltered homeless persons that includes questions about employment, housing needs, health care, mental health care, substance abuse, etc. at least every three-years;
- 8. implementing a homeless management information system; and
- 9. identifying current barriers and issues surrounding housing affordability and recommend solutions to current barriers limiting the production of affordable housing including supportive housing.

The central focus of the Coalition during the last year has been the development of the goals and strategies recommended in this plan. In order to ensure continuity and on-going focus concerning the implementation of this plan, the Working Group recommends that the Board of Supervisors appoint the Housing and Homeless Coalition for Riverside County as an advisory body to the local interagency coordinating body. The Working Group further recommends that the elected Co-Chairs of the Coalition's four (4) regional bodies serve as standing members of the local interagency coordinating body.

ROLE OF FAITH COMMUNITY

The faith community has a history of providing resources to homeless families and individuals. Past efforts have included providing emergency assistance, shelter, transitional housing, and affordable housing. Resources have included donations of non-financial gifts, financial gifts, and in-kind services through volunteers. Thus, the Working Group recommends identifying and supporting coordinating bodies within regions throughout the county whose purpose would be to enlist local support from the faith community in order to help implement the goals and recommendations in this report.

Coordinating bodies would consist of members of various religious traditions who would meet on an on-going basis. Their charge would be to focus efforts and resources to help implement the goals and recommendations in this report. For example, Recommendation #3, which is a county-wide homeless prevention strategy designed to reduce the number of households who become homeless by half during the first five (5) years of implementation of this strategy, is in need of a wide-range of supplemental resources in order to prevent households from becoming homeless. The coordinating bodies could help members of the faith community focus on providing such resources.

Other recommendations in this report concern programs and activities that have long been supported by members of the faith community. Such programs and activities can be found in recommendations 4, 5, 6, and 7. Coordinating bodies would help ensure that these recommendations would be made known to the faith community to encourage them to provide, or continue to provide, their resources towards these recommendations.

ROLE OF PRIVATE ENTERPRISE

The Working Group recommends that efforts would be made to make private enterprise aware of the goals and recommendations in this report in order to increase involvement and funding support from private enterprise that will be used to implement the goals and recommendations in this report.

Involvement such as in-kind services and funding should be directed towards staffing, administration, and/or direct services for new programs such as the homeless prevention program. In-kind services or funding should also be directed towards staffing, administration, and/or direct services for existing emergency shelter and transitional housing programs.

B. COMMUNICATING THE RECOMMENDATIONS

The Working Group believes that community involvement has to be further fostered in order to meet the two initial goals of this strategy which is 1) to reduce homelessness within the County by 50% during the first five (5) years of implementation of this strategy and 2) to successfully carry out the recommendations in this report. To date, community involvement has consisted of the efforts of many representatives from a wide-range of community groups that have included:

- Businesses;
- Coalitions and Committees;
- Community Service Clubs;
- Corporations;
- Educational Institutions;
- Faith-Based Agencies;
- Financial Institutions
- For-Profit Organizations;
- Housing Developers;
- Local Government;
- Neighborhood Associations;
- Non-Profit Organizations; and
- Private Foundations.

In order to further community involvement the Working Group is proposing the implementation of an education campaign to make the community aware of the findings, guiding principles, goals, and recommendations of this report. The Working Group also recommends that an education campaign that includes a speaker's bureau be implemented to make the community aware of the findings, guiding principles, goals, and recommendations of this report.

FINDINGS

It is important that the community know the extent of homelessness within the county. As noted in this report, there are approximately 4,500 adults and children who are homeless on a given day throughout the county and about 20,000 who experience homelessness annually. In addition, there are thousands of households who are at risk of becoming homeless throughout the year. The Working Group believes that knowing the extent of the problem will help generate more community support towards solving homelessness.

It is also important that the community know that there is a continuous cycle of homelessness. There are large numbers of persons who exit homelessness each year thanks to the resources and social service efforts of many local organizations and individuals. These persons, however, are replaced by a large number of other persons who lose their housing and become homeless. This cycle involves approximately 7,000 households consisting of about 20,000 adults and children who become homeless annually. The Working Group believes that knowing the extent of the problem will help generate more community support towards solving the problem of at risk of becoming homeless and in particular towards the homeless prevention program which is a key component to ending homelessness throughout the county.

GUIDING PRINCIPLES

The guiding principles used in this report were formulated from the actions of other jurisdictions throughout the country that enabled them to reduce homelessness within their communities. As a result, the Working Group came up with recommendations that take an overall different approach to ending homelessness within the county than in past years. The committee believes educating the public about this overall approach will result in greater community participation toward ending local homelessness.

GOALS

The initial goal of this report is to reduce homelessness within the county by 50% during the first five (5) years of implementation of this strategy. The Working Group recommends that this initial goal should be promoted throughout the county in order to encourage support from a widerange of community stakeholders including businesses, community service groups, corporations, faith-based agencies, for-profit agencies, local government, neighborhood groups, non-profit organizations, and private foundations.

RECOMMENDATIONS

The community should be made aware of the recommendations of this report. The recommendations provide the County with an opportunity to break a continuous cycle of homelessness that has left thousands of households homeless each year and hundreds of persons living on the streets incessantly year after year. Public awareness often generates public support which will ensure that the recommendations and related activities are implemented successfully.

In summary, the Working Group is recommending that community involvement be further fostered by coordinating an effective communication strategy about the findings, guiding principles, goals, and recommendations of this report. The committee believes that the most effective way of communicating the strategy to the public is through a "speakers group." This group would consist of individuals who are familiar with the strategy and its recommendations and who would present this report to local groups. Local groups would be identified by community stakeholders such as elected officials, businesses, community service groups, faith-based organizations, and non-profit agencies.

C. FUNDING THE RECOMMENDATIONS

The Working Group recommends implementing a funding strategy that would expand on existing resources presently used for the provision of homeless services in the County and provide the necessary resources to carry out the recommendations made in this report. This funding strategy would include, but not be limited to, a) private foundation grants; b) public agency grants; and c) dedicated sources of funding.

PRIVATE FOUNDATION GRANTS

The Working Group recommends that eligible non-profit organizations apply for funding from private foundations for one or more of the recommendations in this report. Those recommendations in this plan that have historically fallen within the priority areas of private foundations include:

- Homeless Prevention Activities;
- Institutional Capacity Building for Affordable Housing Developers;
- Case Management for Permanent Supportive Housing;
- Street Outreach Services;
- Emergency Shelter Services;
- Transitional Housing Services; and
- Community Advocacy and Education.

PUBLIC AGENCY GRANTS

The Working Group recommends that local government departments and non-profit agencies work together to continue to apply for, or begin to apply for, funding from the following sources of revenue (a list of specific funding programs for each of the sources of revenue below is listed in Appendix B):

Federal:

- i) HUD Homeless Assistance Programs;
- ii) Department of Health and Human Services;
- iii) Veterans Administration; and
- iv) Federal Emergency Management Agency.

State:

- i) Department of Aging;
- ii) Department of Community Services and Development;
- iii) Department of Education;
- iv) Department of Health Services;
- v) Department of Housing and Community Development;

- vi) Department of Mental Health;
- vii) Department of Social Services;
- viii) Department of Veteran Affairs;
- ix) Employment Development Department;
- x) Health and Human Services Agency;
- xi) Housing Finance Agency;
- xii) Office of Criminal Justice Planning, and
- xiii) State Treasurer's Office.

DEDICATED SOURCES OF FUNDING

The purpose of this recommendation is to identify various dedicated funding source(s) that could be used to finance the recommendations in this report. Historically, a wide-range of local fees and taxes have been identified and/or implemented to alleviate poverty or initiate recovery from public disasters such as hurricanes, floods, fires, etc. Local fees have been attached to permit issuance, housing development, commercial development, and taxes that have been attached to property, gas, resorts, and food/beverage.

There have been an increasing number of jurisdictions that are considering developing dedicated funding source(s) that could be used to finance the recommendations in its 10-year strategies. Two local jurisdictions have recently noted dedicated sources of funding in their 10-year strategies. The City of Pasadena committed to identifying "a dedicated stream of funding that can be used to help finance the recommendations in (its) report" as stated in its recently completed plan.

The City of Long Beach is considering a recommendation in their 10-year plan to collect between one-half percent (.5%) and one percent (1%) tax on the sale of food and beverages to help fund their strategy to end homelessness. The recommendation is based upon a national best practices model from Miami-Dade County, Florida where the Board of County Commissioners established a one-percent food and beverage tax dedicated to homeless purposes and administered by a County Homeless Trust. Established in 1993, the County Homeless Trust has collected over \$97 million dollars in food and beverage tax proceeds which they have combined with over \$250 million in

federal, state and private sector funding to implement their community Homeless Plan that has resulted in a 70% reduction in their homeless population over the last ten years.

In summary, the Working Group recommends that the local interagency coordinating body identify potential dedicated source(s) of funding to help finance the recommendations in this report.

D. DETERMINING THE COSTS OF RECOMMENDATIONS

The strategy also provides a cost benefit analysis that primarily reveals three things: 1) the "hidden costs" of chronic homelessness; 2) the "hidden costs" of "last minute" homeless prevention efforts; and 3) cost-offset opportunities.

1. "HIDDEN COSTS" OF CHRONIC HOMELESSNESS

Increasing evidence reveals that reducing chronic homelessness also results in significant reductions in ambulance fees, arrests, court costs, emergency room visits, health clinic visits, hospital admissions, incarcerations, and substance abuse treatment.²⁰ Conversely, increases in the number of chronic homeless persons and/or the amount of time persons remain chronically homeless often results in frequent use of costly local public resources such as the criminal justice and health care systems by chronically homeless persons.

Costly local public resources are needed by local residents including homeless persons. Studies have revealed, however, that frequent use of local public resources by chronic homeless persons is not only costly but ineffective in ending their chronic homeless experience.²¹ In other words, for example, their immediate health care need may be met, but their homeless experience persists. As the studies note, tens of thousands of dollars and in some cases hundreds of thousands of dollars are often spent on each chronic homeless person annually, while at the end of the year most of them, if not all, are still homeless.

2. "HIDDEN COSTS" OF "LAST MINUTE" HOMELESS PREVENTION EFFORTS

Anecdotal information suggests that social service providers generally do not help households at risk of becoming homeless until the day before or the day after such households become homeless. Thus, these households often remain hidden until it is too late to help them remain in their

²⁰"Emerging Research on the Costs of Homelessness," Dennis P. Culhane, University of Pennsylvania, n.d.

²¹"In the Cities: G2B2G Communities Conduct Cost-Benefit Studies, in United States Interagency Council on Homelessness e-Newsletter, January 6, 2006.

APPENDIX A

List of Guiding Principles

The Working Group's recommendations were influenced by certain facts or "guiding principles" that are based upon local and national social service experiences and supported by recent local and national studies concerning homelessness. The guiding principles, and related homeless service and housing activities, fall under the first two (2) primary activities that frame this report and are as follows:

A. PREVENTING NEW EPISODES OF HOMELESSNESS

HOMELESS PREVENTION

- 1. helping households maintain their housing is less costly and more effective than helping households obtain housing after they become homeless;
- 2. preventing persons from being discharged from public and private systems of care (e.g., hospitals, jails, foster care) into homelessness by implementing discharge protocols and procedures is less costly and more effective than helping individuals obtain services and housing after becoming homeless;

B. ENDING CHRONIC AND EPISODIC HOMELESSNESS

BASIC EMERGENCY SERVICES

3. redirecting basic emergency services and activities such as distributing food and clothing in parks to residential and non-residential homeless programs is a more effective way of helping people end their homeless experience;

STREET OUTREACH

- 4. understanding that the longer a person lives on the streets the greater the likelihood that the problems that caused and/or prolong their homeless experience will intensify;
- 5. bringing social services directly to chronically homeless mentally ill persons living on the streets is a more effective way of providing treatment than initially bringing these same persons to the services;

CASE MANAGEMENT

- 6. recognizing that homeless persons have a wide-range of social service needs and that a wide-range of case management services including domestic violence, education, employment, health care, mental health care, substance abuse, and veteran benefits is needed in order to meet their needs;
- 7. centralizing non-residential program-based case management services linked to housing options within a "one-stop" location is a more effective means of service provision than having homeless persons navigate various services throughout cities and the county;

EMERGENCY SHELTER

- 8. allowing homeless persons to stay in shelters on an on-going basis without a case management plan is costly and often does not help them acquire the skills and resources necessary to obtain and maintain permanent housing and live self-sufficiently;
- 9. permitting lengthy stays in mass shelters have adverse affects on children and their parents;
- 10.implementing a "rapid exit" strategy that focuses on early identification and resolution of resident's "housing barriers" and providing the case management and other assistance necessary facilitates their return to permanent housing;

TRANSITIONAL HOUSING

11.acknowledging that families and individuals with disabilities need longer periods of residency (up to two (2) years) than the average shelter residency of 90 days in order to establish the resources (e.g., credit history, move-in costs, employment stability) to obtain and maintain permanent housing;

PERMANENT SUPPORTIVE HOUSING

12. recognizing that at least one-third of homeless individuals 1) have a permanent disability, 2) are unemployable, and 3) need on-going supportive services.

PERMANENT AFFORDABLE HOUSING

- 13.acknowledging that households should not spend more than 30% of their monthly income on their basic housing needs which includes rent/mortgage and utilities;
- 14. understanding that persons residing in shelters and transitional housing programs should receive sufficient case management services and complete a case management plan before moving into housing and receive follow-up care for at least one (1) year.

APPENDIX B

List of Public Funding Sources and Programs

I. FEDERAL FUNDING SOURCES AND PROGRAMS

HUD HOMELESS ASSISTANCE PROGRAMS

HUD administers five targeted programs that can be used to fund the development, operation, and supportive services of emergency, transitional, and permanent housing for people who are homeless. Descriptions of these funding sources follow.

- **Emergency Shelter Grants** are formula grants to states and local governments for the purpose of providing emergency and transitional housing, and are coordinated through the Consolidated Plan, a 5-year comprehensive housing plan required of communities to access HUD housing resources.
- Supportive Housing Program (SHP), Shelter Plus Care (S+C), and Section 8 Moderate Rehabilitation Single Room Occupancy (SRO) program funds are awarded through an annual competition that requires communities to engage in a coordinated strategic planning process and to submit a comprehensive Continuum of Care plan to address homelessness.
- SHP funds may be used for the development and operation of transitional and permanent housing, and for supportive services;
- S+C funds may be used to provide rental assistance for permanent housing, with required matching funds for supportive services;
- Section 8 SRO funds can be used for rental assistance in single-room-occupancy dwellings.

HUD also administers Housing for People who are Homeless and Addicted to Alcohol.

• Approximately 10 two-year grants are expected to be awarded under a new \$10 million Housing for People who are Homeless and Addicted to Alcohol initiative created by Congress in PL 108-7. This initiative is designed to provide supportive housing assistance to chronically homeless persons who have been living on the streets for at least 365 days over the last five years and have a long term addiction to alcohol (serial inebriates). To be eligible for assistance under this program, clients must be living on the streets at the time of initial contact and will have no history of living in transitional or permanent housing over the last five years. Grantees will be

expected to partner with local law enforcement, court systems and other relevant institutions to identify eligible clients for the program. To be eligible for funding consideration, a project must be located within a Continuum of Care that has at least 100 people who are chronically homeless and unsheltered as reported by the Continuum of Care or a recent official count.

In addition, there are other HUD programs that are designed to expand affordable housing opportunities for low-income people or people with disabilities, including those who are homeless.

- Public Housing is developed, owned, and managed by public housing agencies (PHAs) under
 contract with HUD. HUD provides a subsidy to cover operating and management costs of the
 units, and tenants generally pay 30 percent of their incomes toward rent. PHAs are allowed to
 establish local preferences for income targets and tenant selection and must submit a 5-year
 plan that outlines these preferences and demonstrates their consistency with the local needs
 and strategies identified in the consolidated plan;
- The Housing Choice Voucher Program, formerly referred to as the Section 8 program, is the largest Federal program targeted to very low-income households, including people with disabilities (TAC, 2002). Administered through state or local PHAs, the program offers four types of assistance: tenant-based rental assistance; project-based rental assistance; homeownership assistance; and down payment assistance. Tenant-based assistance is the most common form, offering subsidies that allow tenants to pay 30 percent of their income toward housing costs in a unit of their choice;
- The Home Investment Partnerships program (HOME) is specifically designed to expand the supply of affordable housing for low and very low-income people. Program funds are controlled through the consolidated plan and awarded via formula grant to states and local jurisdictions. Partnerships among government and nonprofit organizations and private industry are required to develop and manage safe, decent, affordable housing. Funds may be used for homeownership, rental housing production, and tenant-based rental assistance, and are easily combined with funds from HUD's Homeless Assistance Programs;
- Housing Opportunities for Persons with AIDS (HOPWA) supports the provision of both housing and services for people with HIV or AIDS. Funds are awarded by block grant to states and large metropolitan areas and can be used for a variety of activities, including housing information and coordination assistance; acquisition, rehabilitation, and leasing of property; rental assistance; operating costs; supportive services; and technical assistance (TAC, 1999);

- Community Development Block Grants (CDBG) are formula grants to states and to "entitlement communities" (as defined by HUD) to provide decent housing and suitable living environments for moderate and low-income people. CDBG funds also are controlled through the consolidated plan and can be used for housing rehabilitation or construction, including shelters and transitional housing facilities, and for supportive services such as counseling, employment, and health care;
- The Section 811 Supportive Housing for Persons with Disabilities Program awards funds competitively to community based nonprofit organizations to develop and operate supportive housing for people with disabilities. Funds may be used for new construction, rehabilitation, or acquisition; for project-based rental assistance; and for supportive services to address the health, mental health, or other needs of people with disabilities.

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Department of Health and Human Services (HHS) administers three programs specifically designed to meet the needs of people who are homeless and who may have serious mental health and/or substance use disorders.

- The Health Care for the Homeless (HCH) program, administered by the Health Resources and Services Administration, awards grants to community-based organizations—including community health centers, local health departments, hospitals, and nonprofit community coalitions—to improve access to primary health care, mental health services, and substance abuse treatment. HCH funds support the provision of primary health care, substance abuse treatment, outreach, case management, provision of or referral to mental health services, and assistance in obtaining housing and entitlements (HRSA BPHC, 2001);
- The Projects for Assistance in Transition from Homelessness (PATH) program, administered by SAMHSA's CMHS, awards formula grants to states and territories to support community-based services for people with serious mental illnesses and/or substance use disorders who are homeless or at risk of homelessness. PATH funds can be used to support a range of services, including outreach, screening and assessment, case management, mental health services, and substance abuse treatment, provision of or linkage to supportive services, and a limited set of housing services;
- The Grants for the Benefit of Homeless Individuals (GBHI) program, administered by SAMHSA's Center for Substance Abuse Treatment, provides funds to develop and expand mental health and substance abuse treatment services for people who are homeless. Grants are awarded to

local public and nonprofit agencies to provide either substance abuse services, mental health services, or both, allowing communities the flexibility to provide the services they believe to be the most urgent.

HHS also administers a number of mainstream resource programs, for which homeless people may be eligible, that also can be used to provide services and supports.

- Community Mental Health Services Block Grant funds are formula grants to states and territories to create comprehensive, community-based systems of care for adults with serious mental illnesses and children with severe emotional disturbances. Funds are used at the discretion of states to provide services such as health, mental health, rehabilitation, employment, housing, and other supportive services. Most states provide services specific to adults with serious mental illnesses who are homeless. In some cases, states have used block grant funds to provide services in supportive housing. Mental health block grant funds also may be used to provide services for individuals with substance use disorders within certain guidelines;
- Substance Abuse Prevention and Treatment Block Grants also are formula grants to states and territories, in this case, to fund alcohol prevention and treatment activities, prevention and treatment related to other drugs, and primary prevention programs. All individuals who have alcohol or substance use problems are eligible for services, including people who are homeless, or persons with co-occurring substance use disorders;
- **Community Health Centers**, supported by discretionary project grants, provide preventive and primary care services to medically underserved populations; many have specific programs designed to serve individuals who are homeless;
- Community Services Block Grants are formula grants to states to support a range of services designed to address poverty and to promote self-sufficiency among low-income members of communities, including those who are homeless;
- Social Services Block Grants, also formula grants to states, can be used to support a range
 of services to prevent, reduce, and eliminate dependency and increase self-sufficiency among
 community residents.

VETERANS ADMINISTRATION

The Veterans Administration (VA) administers several programs that specifically meet the needs of veterans with mental illnesses and/or substance use disorders that are homeless.

- The Domiciliary Care for Homeless Veterans program provides funds to VA medical centers to support the delivery of health, mental health, substance abuse, and other social services in residential treatment settings for veterans who are homeless;
- The Homeless Chronically Mentally III Veterans program supports mental health services, substance abuse treatment, case management, and other rehabilitative services in community-based residential treatment settings for veterans with chronic mental illnesses who are homeless;
- The Health Care for Homeless Veterans program supports outreach and assessment, treatment, case management, and referral to community-based residential care for veterans with serious mental illnesses and substance use disorders who are homeless;
- The HUD-VA Supported Housing program, administered jointly with HUD, provides permanent supportive housing and treatment for veterans with serious mental illnesses and substance use disorders who are homeless;
- **Urban Homeless Veterans' Reintegration Program (HVRP)** are intended to address two objectives: (1) to provide services to assist in reintegrating homeless veterans into meaningful employment within the labor force, and (2) to stimulate the development of effective service delivery systems that will address the complex problems facing homeless veterans. Successful applicants will design programs that assist eligible veterans by providing job placement services, job training, counseling, supportive services, and other assistance to expedite the reintegration of homeless veterans into the labor force.

FEDERAL EMERGENCY MANAGEMENT AGENCY

The Federal Emergency Management Agency (FEMA) administers the Emergency Food and Shelter Program.

EMERGENCY FOOD AND SHELTER PROGRAM

The Emergency Food and Shelter Program was created in 1983 to supplement the work of local social service organizations within the United States, both private and governmental, to help people in need of emergency assistance. Such assistance primarily includes funding for food and shelter.

II. STATE FUNDING SOURCES AND PROGRAMS

State government administers many of the Federal programs mentioned above. They can either provide services themselves or can contract with local providers to offer services with these funds. In addition, the state uses its own resources for programs specifically designed to meet the housing and support service needs of people who are homeless. Funding sources and programs include:

DEPARTMENT OF AGING

- Utilizes a combination of state and federal funds for several local programs that serve persons
 who are, or are at risk of becoming, homeless, including legal services to assist in fighting
 evictions and help for low-income and disabled seniors in obtaining cash assistance;
- Funds local information and referral services targeted to seniors that provide referrals to emergency shelter.

DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT

 Community Service Block Grant Funds—Provides funds used by many local community action agencies to provide emergency shelter and other types of emergency services for the homeless.

DEPARTMENT OF EDUCATION

Adult Education for the Homeless Program—Provides financial assistance to educational agencies
for the purpose of implementing a program of literacy training and basic skills remediation for
homeless adults. Program emphases include literacy improvement, self-esteem enhancement,
job and education placement, increased education aspirations, and increased competency-based
life skills. Services include, but are not limited to, assistance with food and shelter, alcohol and
drug abuse counseling, individual and group mental health counseling, health care, child care,
case management, job skills training, employment training, and job placement.

DEPARTMENT OF HEALTH SERVICES

Food, Shelter, Incentives, and Enablers Program (FSIE)—Funds are available to all local
health jurisdictions for the provision of shelter and other services for persons with suspected
or confirmed tuberculosis who are or are at risk of becoming homeless. Additional outreach,

- assessment, and emergency housing allotments are made available through State TB Control Local Assistance Subvention Funds;
- Women, Infants, and Children (WIC)—Provides food packages to homeless women and children on a monthly basis, as well as referrals to other needed services.

DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT

- Emergency Housing and Assistance Program Operating Facility Grants—The purpose of the grant is to provide facility operating grants for emergency shelters, transitional housing projects, and supportive services for homeless individuals and families. Eligible Activities include providing direct client housing, including facility operations and administration, residential rent assistance, leasing or renting rooms for provision of temporary shelter, capital development activities of up to \$20,000 per site, and administration of the award (limited to 5 percent);
- Emergency Housing and Assistance Program Capital Development—The purpose of this source of funding is to fund capital development activities for emergency shelters, transitional housing, and safe havens that provide shelter and supportive services for homeless individuals and families. Eligible activities include acquiring, constructing, converting, expanding and/or rehabilitating emergency shelter, transitional housing, and/or safe haven housing and administration of the award (limited to 5 percent);
- Proposition 1C, Housing Emergency Shelter Trust Fund Act of 2006, was approved by voters in November 2006. This measure authorized the State to sell \$2.85 billion of general obligation bonds to fund 13 new and existing housing and development programs. The funds will assist eligible projects to build affordable and accessible housing for individuals with lower incomes, including people with developmental disabilities, in their communities over the next ten years.
- Federal Emergency Shelter Grant Program (FESG)—Allocates federal funds for homeless services to local governments and non-profits in small cities and counties. Eligible uses of FESG funds include homeless prevention, outreach, emergency shelter/transitional housing operations, and facility renovation, conversion, or major rehabilitation. In 2001, FESG funds provided 1,226,955 Person Shelter Days;
- Multifamily Housing Program (MHP)—Finances the development of affordable permanent rental and transitional housing. Over 30 percent of the units it assists are reserved for extremely low-income households. Since its creation in 1999, MHP has produced 3,279 units of

permanently affordable housing, of which 531 are designated for persons who are homeless or at risk of homelessness, including emancipated foster youth and persons with chronic mental illness.

DEPARTMENT OF MENTAL HEALTH

- Program for Assistance in Transition from Homelessness (PATH)—In partnership with
 the federal government, administers funds to provide treatment services to persons with serious
 mental illness who are homeless or at imminent risk of becoming homeless. Twenty percent of
 PATH funds may be used to assist clients in obtaining or retaining housing;
- Mentally III Offender Crime Reduction (MIOCR) Grant Program—Provides funding to support the implementation and evaluation of locally developed demonstration projects designed to curb recidivism and reduce crime, jail crowding, and criminal justice costs associated with adult offenders with mental illness. Funds are granted to counties on a competitive basis based upon service needs identified in the Local Plan. Local Plans summarize existing services and identify needs for a cost-effective continuum of graduated responses, including prevention, intervention, and incarceration for mentally ill offenders who often are homeless or at risk of homelessness;
- Supportive Housing Initiative Act (SHIA)—Operated in partnership to provide grants to local governments and private non-profit organizations to provide permanent housing with support services to low-income homeless individuals and families with disabilities, including mental illness, HIV/AIDS, substance abuse, developmental disabilities, and other chronic health conditions. Requires that the services assist the tenant in retaining their housing, improving their health status, and maximizing their ability to live and work in the community;
- The Integrated Services for Homeless Adults with Serious Mental Illness (AB 2034) program addresses the mental health, housing and vocational needs of adults, 18 years and older, who have serious mental illness and face homelessness, incarceration, or hospitalization. A comprehensive array of services including outreach, supportive housing and other housing assistance, employment, substance abuse, and mental and physical healthcare including medications;
- The Mental Health Services Act (Proposition 63) known as the Mental Health Services Act, will fund community mental health programs with voluntary outreach, access to medicines, and a variety of support services for children and adults with mental disorders. The initiative uses a model of integrated, recovery-based services, which includes outreach, medical care,

short and long-term housing, prescription drugs, vocational training, and self-help and social rehabilitation. The measure's proponents believe that these programs will produce hundreds of millions in savings by reducing hospitalizations and incarcerations.

DEPARTMENT OF SOCIAL SERVICES

- CalWORKs-Cash Assistance and Welfare-to-Work Program—Provides temporary cash assistance to low-income families to assist in meeting their basic needs, including monthly housing costs. CalWORKs families also receive a variety of work support services to help them become employed and steadily increase their income so that they can achieve self-sufficiency;
- The Transitional Housing Placement Program (THPP)—Serves children who are in outof-home placements under the supervision of their county department of social services or their county probation department and who are actively participating in an independent living program (ILP). While each county has its own policies, all applicants must meet certain minimum criteria. As participants, foster/probation youth prepare for emancipation by learning to live independently under the close supervision and support of their caseworker, ILP coordinator, and foster care agency. Twenty-four counties have approved THPP programs;
- **SSI/SSP**—Federal Supplemental Security Income combined with the State Supplemental Payment is the primary source of income for many aged, blind, and disabled individuals in California who are unable to work at the level necessary to sustain themselves and to provide independently for their daily needs. The state provides SSP to assist individuals in paying for basic necessities such as food and housing. In the absence of such supports, many of these recipients would be homeless.

DEPARTMENT OF VETERANS AFFAIRS

• **Stand Downs**—Typically one- to three-day events that provide services to homeless veterans such as food, shelter, clothing, health screenings, benefits counseling, and referrals to a variety of other necessary services such as housing, employment, and substance abuse treatment. Stand Downs are organized by community-based veteran service organizations with cooperation from the Department of Veterans Affairs and a variety of other state, federal, private, and non-profit agencies.

EMPLOYMENT DEVELOPMENT DEPARTMENT

Veterans Workforce Investment Program (VWIP) and Governor's Discretionary WIA 15%
Dollars—Provides services to the state's hardest-to-serve/hardest to employ veterans. Many
of the veterans served are coping with mental disabilities, recovering from alcohol and drug
addiction, homeless, and facing multiple barriers to employment. Of the 20 funded programs,
half focus their resources on specifically on homeless veterans.

GOVERNOR'S INITIATIVE

• The Governor of California is supporting a 65 million imitative for supportive housing units to help the most in need through the Multifamily Housing Program (MHP). The initiative is in collaboration with state agencies, local, government, and the private sector.

HOUSING FINANCE AGENCY

• **Special Needs Permanent Loan Program**—Provides below-market rate financing to special needs and supportive housing projects. Interest rates are as low as 3% for a project with a mix of special needs and non-disabled residents, and as low as 1% for developments serving a 100% special needs population. Populations for this program are broadly defined to encompass individuals and families eligible for supportive housing programs. CalHFA has issued commitments for 12 projects under this program for a total of 455 units, including 266 special needs units.

OFFICE OF CRIMINAL JUSTICE PLANNING

- **Homeless Youth Emergency Services Program**—Funds two projects in Los Angeles and San Francisco providing runaway and homeless youth with the basic necessities required to help them leave the streets, including street outreach, crisis intervention, food, access to emergency shelter, follow-up counseling, case management, screening for basic health needs, long-term stabilization planning, and referrals to other public and private agencies;
- Domestic Violence Assistance Program—Provides funding to 85 battered women's shelters
 across the state. Through these shelters, victims can receive 24-hour crisis intervention and
 assistance with filing police reports, obtaining restraining orders, or seeking medical treatment.
 Many shelters are now offering transitional housing for women and their children who need
 additional time moving from a violent environment into a new safe one.

STATE TREASURER'S OFFICE

• State and Federal Low Income Housing Tax Credit Program (LIHTC)—Provides the largest source of rental subsidies for the development of deeply affordable rental housing. Tax credits are frequently used in combination with SHIA funds. Homeless and special needs projects are awarded bonus points in the highly competitive allocation process. LIHTC devotes at least 5 percent of the annual federal tax credit to homeless developments, or about \$25 million annually for ten years. Additionally, some of these projects also are awarded state tax credits. In 2001, \$4.8 million in state credit was awarded to developments serving homeless populations.

III. LOCAL (COUNTY AND CITY) FUNDING SOURCES AND PROGRAMS

County governments administer many of the Federal programs mentioned above. They can either provide services themselves or can contract with local providers to offer services with these funds. In addition, many counties use their own resources for programs specifically designed to meet the housing and support service needs of people who are homeless. Funding sources and programs include:

- Community Development Block Grants (CDBG) are formula grants to states and to "entitlement communities" (as defined by HUD) to provide decent housing and suitable living environments for moderate and low-income people. CDBG funds also are controlled through the consolidated plan and can be used for housing rehabilitation or construction, including shelters and transitional housing facilities, and for supportive services such as counseling, employment, and health care;
- **Emergency Shelter Grants** are formula grants to states and local governments for the purpose of providing emergency and transitional housing, and are coordinated through the Consolidated Plan, a 5-year comprehensive housing plan required of communities to access HUD housing resources;
- The Home Investment Partnerships program (HOME) is specifically designed to expand the supply of affordable housing for low and very low-income people. Program funds are controlled through the consolidated plan and awarded via formula grant to states and local jurisdictions. Partnerships among government and nonprofit organizations and private industry are required to develop and manage safe, decent, affordable housing. Funds may be used for homeownership, rental housing production, and tenant-based rental assistance, and are easily combined with funds from HUD's Homeless Assistance Programs.

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- The Housing Choice Voucher Program, formerly referred to as the Section 8 program, is the largest Federal program targeted to very low-income households, including people with disabilities (TAC, 2002). Administered through state or local PHAs, the program offers four types of assistance: tenant-based rental assistance; project-based rental assistance; homeownership assistance; and down payment assistance. Tenant-based assistance is the most common form, offering subsidies that allow tenants to pay 30 percent of their income toward housing costs in a unit of their choice;
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APPENDIX C Glossary

ACT MODEL – Assertive Community Treatment is a team treatment approach designed to provide comprehensive, case management-based social services to persons living on the streets and after they are placed in permanent housing if necessary. Services include health care, mental health care, substance abuse treatment.

Affordable Housing – refers to housing costs that do not exceed 30 percent of the gross annual household income for extremely low, very low, low, and moderate income households. For a rental unit, total housing costs include the monthly rent payment as well as utility costs. With for-sale units, total housing costs include the mortgage payment (principal and interest), utilities, homeowners association dues, taxes, mortgage insurance and any other related assessments.

Americans with Disability Act – is a federal civil rights law enacted in 1990. It protects qualified persons with disabilities from discrimination in employment, government services and programs, transportation, public accommodations, and telecommunications. The ADA supplements and complements other federal and state laws which protect persons with disabilities.

At Risk of Homelessness – is generally defined as any household that pays more than 30% of its income on basic housing costs that includes rent/mortgage and utilities.

Chronically Homeless – A person who is chronically homeless is defined as an unaccompanied individual with a disabling condition who has either been continuously homeless for a year or more OR has had at least four episodes of homelessness in the past three years.

CDBG – The Community Development Block Grant Program (CDBG) was authorized by the Housing and Community Development Act of 1974. CDBG provides eligible metropolitan cities, and urban counties (called "entitlement communities"), and states with annual direct grants to revitalize neighborhoods, expand affordable housing and economic opportunities, and/or improve community facilities and services, principally to benefit low-and moderate-income persons.

Continuum Of Care System – The fundamental components of a Continuum of Care system are emergency shelters that offer essential services to ensure that homeless individuals and families receive basic shelter needs; transitional housing with appropriate supportive services to give families the shelter and services they need while they learn the skills necessary to transition to permanent housing; and permanent supportive housing which provides on-site and/or off-site social services to residents.

- also references to

a local consortium of agencies that HUD requires be formed by community organizations and stakeholders to apply for and receive HUD funding through the annual competitive process. Members include a majority of a community's or region's non-profit and faith-based homeless service providers, and may also include law enforcement, hospitals, local colleges and universities, local government, churches, etc.

CSBG – The Community Service Block Grant program (CSBG) provides States and recognized Indian Tribes with funds to provide a range of services to address the needs of low income individuals to ameliorate the causes and conditions of poverty. The CSBG is administered by the Division of State Assistance in the Office of Community Services (OCS) of the U.S. Department of Health and Human Services.

Disability – is defined as a physical or mental impairment that substantially limits one or more major life activities. A person is considered disabled if the person has such a physical or mental impairment, has a record of such an impairment, or is regarded as having such an impairment. "Disability" covers a wide range of conditions and includes mobility, vision, hearing, or speech impairments, learning disabilities, chronic health conditions, emotional illnesses, AIDS, HIV positive, and a history of alcoholism or prior substance abuse.

Discharge Planning – refers to actions taken with a homeless person prior to discharge from a public or private system of care to help ensure that the person is not discharged into homelessness.

Emergency Assistance – is Assistance that attempts to prevent homelessness or that attempts to meet the emergency needs of homeless individuals and families, including prevention, outreach and assessment, and emergency shelter.

Emergency Shelter – refers to short-term shelter (usually for 30 days or less) for emergency situations such as winter shelters and motel vouchers.

Episodic Homelessness – is the result of experiencing episodic disruptions in their lives brought about as a result of living in poverty. Episodic homeless persons are individuals or families who are homeless for a short period of time—days, weeks, or months—not a year or more.

ESG – (Emergency Shelter Grant) is a federal grant program designed to help improve the quality of existing emergency shelters for the homeless, to make available additional shelters, to meet the costs of operating shelters, to provide essential social services to homeless individuals, and to help prevent homelessness.

HOME – is HUD's HOME program provides block grant funds to local governments and states for new construction, rehabilitation, acquisition of affordable housing, assistance to homebuyers, transitional housing and tenant-based rental assistance.

Homeless – according to the HUD definition is: (a) an individual or family which lacks a fixed, regular, and adequate nighttime residence; or (b) an individual or family which has a primary nighttime residence that is: (1) a supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for persons with mental illness); (2) an institution that provides a temporary residence for individuals intended to be institutionalized; or (3) a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings. (4) The term does not include any individual imprisoned or otherwise detained pursuant to an Act of Congress or a State law. In addition, the HUD definition includes persons who will be discharged from an institution, such as a jail or mental health hospital, within 7 days, yet that person does not have an identified place to live upon discharge.

Housing First – A new model of homeless services that involves moving persons directly from the streets and placing them into permanent housing accompanied by intensive services. Initially a research project, this model has been shown to be very effective with persons who are chronically homeless and cost neutral to communities. This model has also been shown to work well with families and young adults who are homeless.

HUD – The U.S. Department of Housing and Urban Development, fi rst created in 1937 to respond to the need for housing for every American. The primary areas of focus for HUD include creating opportunities for homeownership; providing housing assistance for low-income persons; working to create, rehabilitate and maintain the nation's affordable housing; enforcing the nation's fair housing laws; helping the homeless; spurring economic growth in distressed neighborhoods; helping local communities meet their development needs.

Linkage Fee – is generally a "housing" impact fee that is administered to collect monies from new commercial and industrial development to provide for affordable housing. Linkage fees are premised on the basis that lower-wage workers, who are needed to build and work in new non-residential development, also need to be able to afford adequate housing within the community.

Lower-income Household – refers to low-, very low- and extremely low income households as determined annually by the U.S. Department of Housing and Urban Development (HUD).

- Extremely Low Income: A household whose gross annual income is equal to or less than 30 percent of the median income for Riverside County;
- **Very Low Income:** A household whose gross annual income is more than 30 percent but does not exceed 50 percent of the median income for Riverside County;
- **Low Income:** A household whose gross income is more than 50 percent but does not exceed 80 percent of the median income for Riverside County.

Low Income Housing Tax Credits (LIHTC) – is a way of obtaining financing to develop low-income housing. Government programs provide dollar-for-dollar credit toward taxes owed by the housing owner. These tax credits can be sold, or used to back up bonds that are sold, to obtain financing to develop the housing.

Mainstream Resources – refers to federal and state-funded programs generally designed to help low-income individuals either achieve or retain their economic independence and self-sufficiency. Programs provide for housing, food, health care, transportation, and job training.

Moderate Income – refers to a household income that is more than 80 percent but does not exceed 120 percent of the median income for the County.

Medicaid – is a program that pays for medical assistance for certain individuals and families with low incomes and resources. This program became law in 1965 and is jointly funded by the Federal and State governments to assist States in providing medical long-term care assistance to people who meet certain eligibility criteria. Medicaid is the largest source of funding for medical and health-related services for people with limited income.

Median Household Income – divides households into two equal segments with the first half of households earning less than the median household income and the other half earning more. According to HUD, the median household income for Riverside County was \$52,253 in 2005.

Permanent Supportive Housing – is permanent housing with services. The type of services depends on the needs of the residents. Services may be short-term, sporadic, or ongoing indefinitely. The housing is affordable and intended to serve persons who have very low incomes.

Safe Haven – is a facility that provides shelter and services to hard-to-engage persons who are homeless and have serious mental illness who are on the streets and have been unable or unwilling to participate in supportive services. Safe Havens usually follow a "harm reduction" model of services.

Shelter – is temporary housing (up to 90 days) with varying levels of services to help residents obtain and maintain appropriate permanent housing.

SRO – Single Room Occupancy refers to housing units that are an affordable housing option for very low income and homeless individuals and are typically single room units with a bed, small refrigerator, and a microwave.

SSI – Supplemental Security Income – is a federal income supplement program providing monthly financial payments to persons with disabilities. For most persons on SSI, this is their only source of income, and thus severely limits housing options.

Supplemental Resources – consists of a wide-range of resources and services that help households at risk of becoming homeless from becoming homeless.

Supportive Services – consists of services such as case management, medical or psychological counseling and supervision, child care, transportation, and job training provided for the purpose of facilitating people's stability and independence.

Transitional Housing – Transitional housing is designed to provide housing and appropriate supportive services to homeless persons and families and has the purpose of facilitating the movement of individuals and families to independent living within a time period of no more than two (2) years.

Wraparound (**Supportive**) **Services** – refers to services that are provided to residents of supportive housing for the purpose of facilitating the independence of residents. Some examples are case management, medical or psychological counseling and supervision, childcare, transportation, and job training.